

## Team Advocacy Inspection for April 27, 2017

### Autumn House

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



### Facility Information

Autumn House (formally called Zion House A) is located in Colleton County at 121 Moore Street, Walterboro, SC 29173-4463. Team arrived at the facility at 10:20 AM and exited the facility at 12:32 PM. The administrator, Sebrina Collins, was not present for the inspection but was available via telephone. The facility is operated by Autumn House LLC. There was one staff member present when Team arrived. The facility is licensed for four beds. The census was four with all four residents present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to St. George Healthcare Center, 905 Dukes Street, St. George, SC 29477.

### Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was not observed but was posted as meatball hero, peaches/sliced cup, coffee/tea/water. Team conducted an exit interview with the staff.

### Report Summary

When Team arrived, there was a bucket of water on the ramp obstructing wheelchair access. Chemicals were stored in the open throughout the facility. The hot water temperature in one bathroom was 125°. Vaccination records were not available for a cat on the porch. The freezer contained bloody ice on the bottom. One resident reported not having privacy when using the telephone. One resident reported needing more stockings. One resident reported needing more summer clothing. One resident reported needing a doctor's

appointment with an audiologist and hearing aids. One resident reported needing more adult incontinency products. Resident A had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth every six hours as needed. There was not a controlled substance log available. Resident A had the medications Spironolactone 25 mg tablet and Ondansetron 4 mg present. The medications were not listed on the MAR. Resident A had a prescription for Melatonin 5 mg tablet, take one tablet by mouth at bedtime. The medication was not labeled. Resident B had a prescription for Lorazepam 0.5 mg tablet, take one tablet by mouth two times a day. The controlled substance log showed 9 tablets remaining; there were 11 tablets remaining. Resident B had a prescription for Lisinopril 40 mg tablet, take one tablet by mouth every day; the MAR had the medication listed as 20 mg, take one tablet by mouth every day. Resident C had a prescription for Lorazepam 0.5 mg tablet, take one tablet by mouth every eight hours as needed. The controlled substance log showed 8 tablets remaining; there were 3 tablets remaining. Resident C had prescriptions for Mapap 325 mg tablet, take two tablets by mouth every six hours as needed and Stool Softener 100mg, take one capsule by mouth every day as needed. The medications were not available. Resident C had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth once or twice a day as needed. There was not a controlled substance log available. Four pills were in cups in the medication cart when Team arrived. Staff reported a resident had refused those medications. There were also approximately ten pills in a pill case stacker. There was no label identifying the pills or who they belonged to. Two food products in the pantry had expiration dates of 06/24/2016 and 02/09/2015. Residents reported not having enough food. Food in the refrigerator was not labeled or dated appropriately. Resident A's individual care plan did not address whether the resident had an advanced directive. Resident A did not have a photograph available. Resident C's individual care plan did not address whether the resident had an advanced directive. The roof of the storage shed in the backyard was caved in. The flooring throughout the building was uneven and buckling. The floor in the women's bathroom was completely soft to the step around the tub. The shampoo caddy in the men's bathroom was rusted. The soap dish in the men's shower was broken with very jagged edges. The women's bathtub faucet was continuously dripping and would not turn off. The cupboard under the kitchen sink is caved in on the bottom.

### **Areas of Commendation**

- The facility was clean. It was very homelike with wall hangings, plants, pictures and decorations. The facility was well lit. There was a large sitting area inside the facility for residents to use.
- Resident rooms were organized and personalized for each resident.
- A current activity calendar was posted. Activities included bingo, Easter egg hunt, book review and cooking. Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

## **Areas Needing Improvement**

### **Health/Safety**

- When Team arrived, there was a bucket of water on the ramp obstructing wheelchair access. [Note: Staff removed the bucket when a resident left for an appointment.]
- Chemicals were stored in the open throughout the facility.
- The hot water temperature in one bathroom was 125°.
- Vaccination records were not available for a cat on the porch. [Note: Staff reported an appointment had been scheduled for 4/28/17 for the cat to get vaccinated.]
- The freezer contained bloody ice on the bottom.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- One resident reported not having privacy when using the telephone.

### **Recreation**

- Residents would like to do more in the community. One resident would like to golf.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing more stockings.
- One resident reported needing more summer clothing.
- One resident reported needing a doctor's appointment with an audiologist and hearing aids.
- One resident reported needing more adult incontinency products.

### **Medication Storage and Administration**

- Resident A had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth every six hours as needed. There was not a controlled substance log available. Resident A had the medications Spironolactone 25 mg tablet and Ondansetron 4 mg present. The medications were not listed on the MAR. Resident A also had a prescription for Melatonin 5 mg tablet, take one tablet by mouth at bedtime. The medication was not labeled.
- Resident B had a prescription for Lorazepam 0.5 mg tablet, take one tablet by mouth two times a day. The controlled substance log showed 9 tablets remaining; there were 11 tablets remaining. Resident B had a prescription for Lisinopril 40 mg tablet, take one tablet by mouth every day; the MAR had the medication listed as 20 mg, take one tablet by mouth every day.
- Resident C had a prescription for Lorazepam 0.5 mg tablet, take one tablet by mouth every eight hours as needed. The controlled substance log showed 8 tablets remaining; there were 3 tablets remaining. Resident C had prescriptions for Mapap 325 mg tablet, take two tablets by mouth every six hours as needed and Stool Softener 100mg, take one capsule by mouth every day as needed. The medications

were not available. [Note: Staff reported the stool softener had been discontinued but did not have a d/c order available.] Resident C also had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth once or twice a day as needed. There was not a controlled substance log available.

- Four pills were in cups in the medication cart when Team arrived. Staff reported a resident had refused those medications.
- There were also approximately ten pills in a pill case stacker. There was no label identifying the pills or who they belonged to.

### **Meals & Food Storage**

- Two food products in the pantry had expiration dates of 06/24/2016 and 02/09/2015. [Note: Staff discarded the items while Team was present].
- Residents reported not having enough food.
- Food in the refrigerator was not labelled or dated appropriately.

### **Resident Records**

- Resident A's individual care plan did not address whether the resident had an advanced directive. Resident A did not have a photograph available.
- Resident C's individual care plan did not address whether the resident had an advanced directive.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- The roof of the storage shed in the backyard was caved in. [Note: Staff reported the building is scheduled to be removed.]
- The flooring throughout the building was uneven and buckling. The floor in the women's bathroom was completely soft to the step around the tub.
- The shampoo caddy in the men's bathroom is rusted.
- The soap dish in the men's shower is broken with very jagged edges.
- The women's bathtub faucet was continuously dripping and would not turn off.
- The cupboard under the kitchen sink is caved in on the bottom.
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### **Additional Recommendations**

- Two residents would like to move.
- Three residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.