

Team Advocacy Inspection for November 30, 2016

BTU Rest Home

Inspection conducted by Nicole Davis, P&A Team Advocate, Emily Caldwell, MSW Intern and Kristen Kinney, Volunteer



Facility Information

BTU Rest Home is located in Marlboro County at 113 Ellison Street, Bennettsville, SC 29512-0352. Team arrived at the facility at 10:35 AM and exited the facility at 2:09 PM. The administrator, Michael Cain, was present during the inspection. The facility is operated by BTU Rest Home Inc. There were seven staff members present when Team arrived. The facility is licensed for 80 beds. The census was 46 with 44 residents being present on the day of Team's inspection. The DHEC license had an expiration date of 09/30/2017. The administrator's license was current and posted. The facility had a written emergency evacuation plan to evacuate to B&B Assisted Living, 412 Pee Dee Church Road, Dillon, SC 29536.

Overview of Visit

During Team's visit we interviewed seven residents; talked to residents and staff; reviewed eight residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of baked chicken, scalloped potatoes, corn, cooked apples, rolls, and tea or water. A substitution menu was not posted. Team conducted an exit interview with the assistant administrator.

Report Summary

There was a strong cigarette smoke smell throughout the facility; there is a smoking room inside the building. The hot water temperatures in some bathrooms were 84°, 74° and 75°. Fire extinguishers were last serviced October 2015. One emergency light in the dining area was not working. The laundry room was unlocked with chemicals inside. Three residents reported they only had one pair of shoes. One resident was

wearing clothing which did not fit. One resident reported needing a dental and a podiatrist exam. One resident reported needing incontinency supplies, a walker, a hearing aid and dentures. One resident reported needing eye glasses. Resident B had prescriptions for Lorazepam 0.5 mg, take one tablet twice a day and Aspirin 81 mg, take one tablet by mouth daily. The medications were not available. Several items in the kitchen were outdated; one item had an expiration date of 12/24/2013. Many items in the refrigerator were unlabeled. Two residents reported their food was too cold when served. One resident reported not getting enough food. A substitution menu was not available. One bedroom had a strong urine smell. Two bedrooms had clean but badly stained sheets. One bedroom had a stained comforter. One bathroom had a loose grab bar. One bedroom had a broken dresser drawer. The water fountain was dirty.

Areas of Commendation

- The facility was clean and nicely decorated and included a number of holiday decorations. There were multiple sitting areas inside and outside the facility.
- Residents reported enjoying daily activities.
- A current activity calendar was posted. Activities included a spelling bee, ball toss, musical instruments and a social.
- The scheduled activity for the day started promptly and was creative. Residents were playing instruments along with music.
- Staff members were friendly and approachable. They appeared to have a good rapport with the residents.
- There was an adequate food supply.
- Residents had ample amounts of space in their rooms
- Residents reported the facility provided transportation to vote.
- One resident reported "I'm happy to live here than anywhere else." Another resident reported "I get to meet a lot of people being here."
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- There was a strong cigarette smoke smell throughout the facility; there is a smoking room inside the building.
- The hot water temperatures in some bathrooms were 84°, 74° and 75°.
- Fire extinguishers were last serviced October 2015.
- One emergency light in the dining area was not working.

- The laundry room was unlocked with chemicals inside. [Note: Staff locked the room while Team was present.]

Supervision & Administrator

- No Concerns Noted.

Residents' Rights

- No concerns noted.

Recreation

- Several residents reported wanting to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Three residents reported they only had one pair of shoes. [Note: Staff and residents stated they were getting shoes for Christmas.]
- One resident was wearing clothing which did not fit.
- One resident reported needing a dental and a podiatrist exam.
- One resident reported needing incontinency supplies, a walker, a hearing aid and dentures.
- One resident reported needing eye glasses.

Medication Storage and Administration

- Resident B had prescriptions for Lorazepam 0.5 mg, take one tablet twice a day and Aspirin 81 mg, take one tablet by mouth daily. The medications were not available. [Note: Staff showed Team an order form dated 11/14/16 for the Lorazepam; the pharmacy will not refill the prescription without a new, signed order form from the doctor. Staff ordered the Aspirin while Team was present.]

Meals & Food Storage

- Several items in the kitchen were outdated; one item had an expiration date of 12/24/2013.
- Many items in the refrigerator were unlabeled. [Note: Staff discarded the items while Team was present.]
- Two residents reported food was too cold when served.
- One resident reported not getting enough food.
- A substitution menu was not available.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- One resident reported he did not know where some of his money was going. [Note: Team noted the facility does not manage the funds for this resident.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One bedroom had a strong urine smell.
- Two bedrooms had clean but badly stained sheets.
- One bedroom had a stained comforter.
- One bathroom had a loose grab bar.
- One bedroom had a broken dresser drawer.
- The water fountain was dirty.

Additional Recommendations

- Four residents reported wanting to work.
- Four residents reported wanting to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.