

Team Advocacy Inspection for January 9, 2017
Backhome Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Backhome Care Facility is located in Orangeburg County at 140 Checkerberry Lane, Cross, SC 29436-3599. Team arrived at the facility at 10:37 AM and exited the facility at 12:31 PM. The administrator, Neomia Lee, was present for the inspection. The facility is operated by Backhome Care Facility Inc. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 10 beds. The census was nine with eight residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Johnson Temple Church of Christ, 110 Gardner Boulevard, Holly Hill, SC 29959.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch consisted of a chicken patty with lettuce, tomatoes and cheese sandwich, an apple and a drink. A current menu was posted. Team conducted an exit interview with the administrator.

Report Summary

The fire extinguishers were last inspected 12/9/15. The most recent TB risk assessment was completed 10/23/15. One resident would like to attend church in the community. The activity calendar was dated November 2016. One resident reported needing eyeglasses. One resident reported needing a wheelchair. One resident reported needing church clothes. Residents reported recreational activities did not occur at the

facility. The individual care plans reviewed did not address whether the residents had advanced directives. Resident A's most recent monthly observation note was dated October 2016. Resident B's most recent monthly observation note was dated November 2016. Resident C's most recent monthly observation note was dated October 2016. The hanging exit sign was loose. The light was out in two bathrooms. Bar soap was under the sink in one bathroom. The hallway light by the laundry room was out. There was no toilet paper in the bathrooms. The sink in the front bathroom was clogged.

Areas of Commendation

- The facility was clean, cozy and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations.
- Team observed residents coming and going as they pleased.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- There was an adequate supply of food.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Smoke detectors were tested and working properly.
- DHEC inspections were available for review.
- Annual electrical and HVAC inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The fire extinguishers were last inspected 12/9/15.
- The most recent TB risk assessment was completed 10/23/15.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- One resident would like to attend church in the community.
- The activity calendar was dated November 2016.

- Residents reported recreational activities did not occur at the facility.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing a wheelchair.
- One resident reported needing church clothes.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- The individual care plans reviewed did not address whether the residents had advanced directives.
- Resident A's most recent monthly observation note was dated October 2016.
- Resident B's most recent monthly observation note was dated November 2016.
- Resident C's most recent monthly observation note was dated October 2016.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The hanging exit sign was loose.
- The light was out in two bathrooms.
- Bar soap was under the sink in one bathroom.
- The hallway light by the laundry room was out.
- There was no toilet paper in the bathrooms. [Note: The administrator reported due to the constant clogging of the toilet, each resident maintained their own roll.]
- The sink in the front bathroom was clogged.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.