

Team Advocacy Inspection for January 13, 2016

Bishopville Manor

Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, Intern and Kristy Caldwell, Volunteer

Facility Information

Bishopville Manor is located in Lee County at 2779 Highway 15 North, Bishopville, SC 29010-7101. Team arrived at the facility at 10:22 AM and exited the facility at 1:38 PM. The administrator was not present for the inspection but was available via telephone. The facility is operated by Bishopville Manor Inc. There were 10 staff members present when Team arrived. The facility is licensed for 44 beds. The census was 40 with 38 residents being present on the day of Team's inspection. The DHEC license had an expiration date of June 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Carriage House Senior Living of Hartsville, 1131 E Home Avenue, Hartsville, SC 29550.

Overview of Visit

During Team's visit we interviewed seven residents; talked to residents and staff; reviewed eight resident records, medications and medication administration records; and toured the facility. Lunch consisted of rice, neckbones, pigsfeet, green peas, cornbread, rolls and a drink of choice. Team conducted an exit interview with the staff.

Report Summary

The hot water temperatures in several bathrooms were 82°, 79° and 83°. Two fire extinguishers were overcharged. One of those fire extinguishers did not have a tag showing how often it was monitored. Two residents reported needing a dental exam. Three residents reported needing a podiatrist exam. One resident reported needing a vision exam. One resident reported needing dentures. One resident reported needing socks and underwear. One resident wore a jacket and jeans with holes in them. One resident reported needing a coat and pants. Resident A did not have a written agreement with the facility. Resident E's most recent individual care plan was completed 7/3/15. Resident H's most recent individual care plan was completed 7/3/15. One handrail in the hallway was loose. The hallway near Bedroom 5 and Bedroom 8 had a urine smell. In Bedroom 15, the dresser was missing a knob. Several windows had sheets rolled against them to prevent a draft. Sticky fly tape was hanging near one exit door. Two outlets were not secured to the wall. One bathroom had water damage above the toilet.

Areas of Commendation

- The facility was very home-like. It contained season-appropriate decorations, comfortable looking furniture, a television, wall hangings, a fish tank and a basketball goal.

- A current recreation calendar was posted. Activities included checkers, popcorn toss, coloring, birthday party and reading club. The scheduled activity was held while Team was present.
- There was a birthday board acknowledging residents.
- Team observed a good rapport between residents and staff.
- Residents enjoyed living at the facility. They reported “the people are friendly,” “the nurses are nice,” and “the food is really good.”
- There was an adequate supply of food present.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Observation notes were current and detailed.
- Records reviewed were very organized.
- Each resident had a diet and food allergy card.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in several bathrooms were 82°, 79° and 83°.
- Two fire extinguishers were overcharged. One of those fire extinguishers did not have a tag showing how often it was monitored.

Supervision & Administrator

- No concerns noted.

Residents’ Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- Two residents reported needing a dental exam.
- Three residents reported needing a podiatrist exam.
- One resident reported needing a vision exam.
- One resident reported needing dentures.
- One resident reported needing socks and underwear.
- One resident wore a jacket and jeans with holes in them.

- One resident reported needing a coat and pants.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A did not have a written agreement with the facility.
- Resident E's most recent individual care plan was completed 7/3/15.
- Resident H's most recent individual care plan was completed 7/3/15.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted,

Housekeeping, Maintenance, Furnishings

- One handrail in the hallway was loose.
- The hallway near Bedroom 5 and Bedroom 8 had a urine smell.
- In Bedroom 15, the dresser was missing a knob.
- Several windows had sheets rolled against them to prevent a draft.
- Sticky fly tape was hanging near one exit door.
- Two outlets were not secured to the wall.
- One bathroom had water damage above the toilet.

Additional Recommendations

- Three residents would like to move.
- Three residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.