

Team Advocacy Inspection for December 14, 2015
Burgess Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, Mary Stevenson, Advocate and
Kristy Caldwell, Volunteer



Facility Information

Burgess Residential Care Facility is located in Florence County at 2591 S. Brehenan Drive, Florence, SC 29505-6203. Team arrived at the facility at 10:30 AM and exited the facility at 12:46 PM. The administrator was not present for the inspection. The facility is operated by Sandy Burgess. There was one staff member present when Team arrived. The facility is licensed for nine beds. The census was eight with four residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Gene's Residential Care Facility #3, 1312 West Evans Street, Florence, SC 29501.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of turkey and gravy, mixed vegetables, loaded baked potatoes, cake, tea and water. A current menu was posted. Team observed one resident eating oatmeal. Team conducted a brief exit interview with the staff.

Report Summary

The most recent HVAC inspection was dated 12/21/13. The most recent TB risk assessment was completed April 2014. The ABC fire extinguisher in the kitchen was last monitored 6/1/15. The railing on the ramp was loose and contained exposed nails. The door knob of one closet was broken, with a nail exposed. The back yard contained a pile of broken bed frames, a couch, a chair and several mattresses. A picnic table

had broken benches. Glass panels were propped against the fence. Wood boards were propped against the shed. DHEC inspections were unavailable for review. One resident reported not being treated with respect by the administrator. Resident reported "I get ignored or told off." One resident reported needing eyeglasses and dentures. One resident reported needing dental and vision exams. One resident reported needing toothpaste. One resident reported needing pants and long sleeved shirts. One resident reported needing soap and deodorant. One resident reported needing a coat, pants and long sleeved shirts. Team observed one resident wearing dirty clothes. Resident A had a prescription for Diphenhydramine 50mg capsule, take one capsule every night at bedtime. The medication was not present. Resident C had a prescription for Pradaxa 150 mg capsule, take one capsule by mouth twice daily. The medication was not present. Several items in the pantry and the freezer were not properly labeled and sealed. A rotten lettuce and bell pepper were leaking in the refrigerator. Team observed one resident eating oatmeal at lunch. Resident reported eating oatmeal at several meals but would prefer other options. Team did not observe a restricted diet in resident's record. Resident A's most recent physical examination was dated 10/10/14. Resident A's most recent individual care plan was dated 4/4/15. Resident A's service agreement did not include a rate. Resident C's individual care plan did not address residents' dietary needs. The personal funds ledgers reviewed did not distinguish the amount of money given to resident, paid for medications and/or used to purchase food. All items are listed on one line with a total amount. Several bedroom windows had broken blinds or no blinds at all. Several beds contained flat, stained pillows. One bathroom had a faint urine smell and a broken, hanging vent cover. The bathtub and toilet in that bathroom were dirty. Also, the shower rod was not secured, falling when the shower curtain was moved. In the other bathroom, the ceiling over the shower appeared to have mold. Beer cans were in the backyard. The back porch was cluttered. It contained chairs, containers, boxes, a laundry basket and walkers. Broken lamps, crates and cups were underneath the porch. One bedroom smelled like smoke.

Areas of Commendation

- The facility contained a television, wall hangings, and plants. Season appropriate decorations were hung throughout the facility.
- A current recreation calendar was posted. Activities included exercise, bible study, arts & crafts, checkers and an ice cream social.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- Lunch looked and smelled appetizing. Residents were given nice portions.
- The water temperatures were in the appropriate ranges.
- A current electrical and fire alarm inspection was available for review.
- Records reviewed contained current First Aid/CPR training. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection was dated 12/21/13.
- The most recent TB risk assessment was completed April 2014.
- The ABC fire extinguisher in the kitchen was last monitored 6/1/15.
- The railing on the ramp was loose and contained exposed nails.
- The door knob of one closet was broken, with a nail exposed.
- The back yard contained a pile of broken bed frames, a couch, a chair and several mattresses.
- A picnic table had broken benches.
- Glass panels were propped against the fence.
- Wood boards were propped against the shed.

Supervision & Administrator

- DHEC inspections were unavailable for review.

Residents' Rights

- One resident reported not being treated with respect by the administrator. Resident reported "I get ignored or told off."

Recreation

- Residents would like to do more in the community.
- A resident reported the activities on the calendar do not take place.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses and dentures.
- One resident reported needing dental and vision exams.
- One resident reported needing toothpaste.
- One resident reported needing pants and longed sleeved shirts.
- One resident reported needing soap and deodorant.
- One resident reported needing a coat, pants and long sleeved shirts.
- Team observed one resident wearing dirty clothes.

Medication Storage and Administration

- Resident A had a prescription for Diphenhydramine 50mg capsule, take one capsule every night at bedtime. The medication was not present.
- Resident C had a prescription for Pradaxa 150 mg capsule, take one capsule by mouth twice daily. The medication was not present.

Meals & Food Storage

- Several items in the pantry and the freezer were not properly labeled and sealed.
- A rotten lettuce and bell pepper were leaking in the refrigerator. [Note: Staff removed the items immediately and began cleaning the mess.]
- Team observed one resident eating oatmeal at lunch. Resident reported eating oatmeal at several meals but would prefer other options. Team did not observe a restricted diet in resident's record.

Resident Records

- Resident A's most recent physical examination was dated 10/10/14.
- Resident A's most recent individual care plan was dated 4/4/15.
- Resident A's service agreement did not include a rate.
- Resident C's individual care plan did not address residents' dietary needs.

Resident Personal Needs Allowances

- The personal funds ledgers reviewed did not distinguish the amount of money given to resident, paid for medications and/or used to purchase food. All items are listed on one line with a total amount.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Several bedroom windows had broken blinds or no blinds at all.
- Several beds contained flat, stained pillows.
- One bathroom had a faint urine smell and a broken, hanging vent cover. The bathtub and toilet in that bathroom was dirty. Also, the shower rod was not secured, falling when the shower curtain was moved.
- In the other bathroom, the ceiling over the shower appeared to have mold.
- Beer cans were in the backyard.
- The back porch was cluttered. It contained chairs, containers, boxes, a laundry basket and walkers. Broken lamps, crates and cups were underneath the porch.
- One bedroom smelled like smoke.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.