

**Team Advocacy Inspection for May 22, 2017**  
**Cantrell's Residential Care Facility**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,**  
**Volunteer**



### **Facility Information**

Cantrell's Residential Care Facility is located in Spartanburg County at 124 Gladys Court, Spartanburg, SC 29301-3701. Team arrived at the facility at 10:11 AM and exited the facility at 12:55 PM. The administrator, Linda Walker, was present for part of the inspection. The facility is operated by Cantrell's Residential Care Facility Inc. There were three staff members present when Team arrived; the administrator and another staff arrived shortly after Team. The facility is licensed for 22 beds. The census was 20 with all the residents being present on the day of Team's inspection. The DHEC license had an expiration date of June 30, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Midway Residential Care Facility, 4026 Moore Duncan Highway, Moore, SC 29369.

### **Overview of Visit**

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of meat loaf, cabbage, potato salad, rolls, banana pudding and iced tea. A current menu was posted. Team conducted an exit interview with the staff.

### **Report Summary**

The hot water temperatures in the bathrooms were 128°, 128° and 132°. The emergency evacuation light by the bathroom did not illuminate when tested. A current calendar was not posted. One resident reported needing eyeglasses. One resident reported needing toothpaste. Resident B had a prescription for Mapap Arthritis Pain 650 mg tablet, take one tablet every eight hours oral route as directed for 30 days. The MAR had not been signed for the 9 pm administration on 5/4/17. Foods in the freezer were not properly labeled. Resident A's most recent individual care plan was not signed by the resident or a responsible party. Resident B's most recent physical examination had "yes" circled regarding whether the resident required daily care of a

registered nurse or licensed practical nurse. Resident F's most recent individual care plan was dated 10/10/16. One bathroom in the rear of the facility did not have operable lights. In one bedroom, an outlet cover was missing from an outlet being used.

### **Areas of Commendation**

- Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use. The yard was fenced and well maintained. There was a basketball goal present.
- Residents reported recreational activities occurring at the facility. Residents went to the library during part of Team's visit.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Personal funds ledgers were accurate and signed by residents. Quarterly financial reports were current.

### **Areas Needing Improvement**

#### **Health/Safety**

- The hot water temperatures in the bathrooms were 128°, 128° and 132°.
- The emergency evacuation light by the bathroom did not illuminate when tested. [Note: Maintenance immediately repaired the light.]

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- No concerns noted.

#### **Recreation**

- A current calendar was not posted.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing eyeglasses.
- One resident reported needing toothpaste.

### **Medication Storage and Administration**

- Resident B had a prescription for Mapap Arthritis Pain 650 mg tablet, take one tablet every eight hours oral route as directed for 30 days. The MAR had not been signed for the 9 pm administration on 5/4/17.

### **Meals & Food Storage**

- Foods in the freezer were not properly labeled.

### **Resident Records**

- Resident A's most recent individual care plan was not signed by the resident or a responsible party.
- Resident B's most recent physical examination had "yes" circled indicating the resident required daily care of a registered nurse or licensed practical nurse.
- Resident F's most recent individual care plan was dated 10/10/16.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- One bathroom in the rear of the facility did not have operable lights.
- In one bedroom, an outlet cover was missing from an outlet being used.

### **Additional Recommendations**

- One resident would like to move.
- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.