

## Team Advocacy Inspection for May 23, 2017

### Carson's Community Care

Inspection conducted by Nicole Davis, P&A Team Advocate, and Susan Grinnell, Volunteer



### Facility Information

Carson's Community Care is located in Richland County at 10219 Farrow Road, Blythewood, SC 29016-9612. Team arrived at the facility at 5:07 PM and exited the facility at 6:48 PM. The administrator, Annie Carson, was present for the inspection. The facility is operated by James Carson. There were three staff members present when Team arrived. The facility is licensed for 10 beds. The census was nine with all the residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Pondview Residential Care, 5342 Hardscrabble Road, Blythewood, SC 29016.

### Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe a meal. A current menu was posted. Team conducted an exit interview with the administrator.

### Report Summary

The hot water temperature in the kitchen only reached 114°. The most recent TB risk assessment was completed July 2015. Two residents reported needing vision exams. One resident reported needing a dental exam. Resident B had the medication Clotrimazole 10 mg, place one tablet on tongue five times a day for 14 days present. The prescription was filled 4/19/17 with a total of 70 pills. If taken as directed, no pills would be remaining; there were eight pills in the bottle. Staff reported the resident refuses to take the medication but did not have any documentation available for review. Resident B had the medication Fluphenazine 2.5 mg tablet, take two tablets by mouth twice a day present. The MAR had two different directions for the medication, take two tablets by mouth twice a day and take two tablets at bedtime. The administrator could

not locate the prescription to determine the total amount of pills that should be taken or if the medication was listed twice in error. The administrator placed a call in to the pharmacy for clarification; she had not received a response by the end of Team's inspection. One resident had two yellow, triangular shaped pills lying on the dresser. Staff spoke with the resident and identified the pills as the residents Fluphenazine 2.5 mg tablet. Resident A's most recent individual care plan was dated 2/20/16. Resident A's most recent physical examination was dated 2/25/16. Resident B and Resident C's most recent monthly progress note was completed March 2017. The annual training of records reviewed were dated 3/9/16, 5/4/16 and 5/5/16. Flooring throughout the building was uneven and sunk when stepped on in several locations. In the male bathroom, the hot and cold water knobs were reversed on the sink. The toilet in that bathroom constantly ran. There was also a strong urine odor in this bathroom. The shower curtain and bathmat in both bathrooms were very dirty. The vents and filters throughout the facility contained thick dust. In one bedroom, the closet was not accessible due to being blocked by a dresser and a bed. Residents reported sharing the closet. One resident had very dirty linen.

### **Areas of Commendation**

- Team observed residents coming and going as they pleased.
- Residents reported "they take good care of me here" and "the food is good, there's a good variety."
- A current activity calendar was posted. Activities included current events, a rap session, bingo, Church and a sing-a-long.
- Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

### **Areas Needing Improvement**

#### **Health/Safety**

- The hot water temperature in the kitchen only reached 114°.
- The most recent TB risk assessment was completed July 2015.

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- No concerns noted.

## **Recreation**

- Residents would like to do more in the community. One resident would like to volunteer.

## **Residents' Activities of Daily Living (ADLs)**

- Two residents reported needing vision exams.
- One resident reported needing a dental exam.

## **Medication Storage and Administration**

- Resident B had the medication Clotrimazole 10 mg, place one tablet on tongue five times a day for 14 days present. The prescription was filled 4/19/17 with a total of 70 pills. If taken as directed, no pills would be remaining; there were eight pills in the bottle. Staff reported the resident refuses to take the medication but did not have any documentation available for review.
- Resident B had the medication Fluphenazine 2.5 mg tablet, take two tablets by mouth twice a day present. The MAR had two different directions for the medication, take two tablets by mouth twice a day and take two tablets at bedtime. The administrator could not locate the prescription to determine the total amount of pills that should be taken or if the medication was listed twice in error. The administrator placed a call in to the pharmacy for clarification; she had not received a response by the end of Team's inspection.
- One resident had two yellow, triangular shaped pills lying on the dresser. Staff spoke with the resident and identified the pills as the residents Fluphenazine 2.5 mg tablet.

## **Meals & Food Storage**

- No concerns noted.

## **Resident Records**

- Resident A's most recent individual care plan was dated 2/20/16.
- Resident A's most recent physical examination was dated 2/25/16.
- Resident B and Resident C's most recent monthly progress note was completed March 2017.

## **Resident Personal Needs Allowances**

- No concerns noted.

## **Appropriateness of Placement**

- No concerns noted.

## **Personnel Records**

- The annual training of records reviewed were dated 3/9/16, 5/4/16 and 5/5/16.

### **Housekeeping, Maintenance, Furnishings**

- Flooring throughout the building was uneven and sunk when stepped on in several locations.
- In the male bathroom, the hot and cold water knobs were reversed on the sink. The toilet in that bathroom constantly ran. There was also a strong urine odor in this bathroom.
- The shower curtain and bathmat in both bathrooms were very dirty. [Note: The administrator reported she will purchase new items.]
- The vents and filters throughout the facility contained thick dust.
- In one bedroom, the closet was not accessible due to being blocked by a dresser and a bed. Residents reported sharing the closet.
- One resident had very dirty linen. [Note: Staff changed the linen while Team was present.]

### **Additional Recommendations**

- Two residents would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.