

Team Advocacy Inspection for October 17, 2016
Casual Community Care Home
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Casual Community Care Home is located in Richland County at 112 Goodrich Street, Columbia, SC 29223-7725. Team arrived at the facility at 12:19 PM and exited the facility at 2:02 PM. The administrator, Mary Briggs, was not present for the inspection but was available via telephone. The facility is operated by Mary Briggs. There was one staff member present when Team arrived. The facility is licensed for eight beds. The census was eight with three residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Flanagan's Community Care Home, 665 Sharpe Road, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a bologna sandwich, chips, fruit cocktail and a drink. A substitution menu was posted. Team conducted an exit interview with the staff.

Report Summary

The most recent HVAC inspection was completed 12/29/14. Two residents reported needing eyeglasses. One resident reported needing a vision exam. One resident reported needing a nephrologist appointment. Resident A had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth twice daily. The controlled substance log had 10 tablets remaining; there were 9 tablets remaining. Team observed one of the blisters on

the medication card had not been opened but did not have any medication inside the pack. Resident A's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive. Resident B's most recent physical examination did not address the resident's dietary needs. In the bathroom on the back porch, the water knobs were switched. The hot water knob dispersed cold water; the cold water knob dispersed hot water. Boards on the back deck were loose.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- A current activity calendar was posted.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- Staff immediately addressed Team's concerns.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- A resident birthday calendar was posted in the facility.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- Annual electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection was completed 12/29/14. [Note: Staff reported a more recent inspection had been completed but could not locate the paperwork.]

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing eyeglasses.
- One resident reported needing a vision exam
- One resident reported needing a nephrologist appointment.

Medication Storage and Administration

- Resident A had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth twice daily. The controlled substance log had 10 tablets remaining; there were 9 tablets remaining. Team observed one of the blisters on the medication card had not been opened but did not have any medication inside the pack. Staff contacted the pharmacy and informed Team that this has happened before.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive.
- Resident B's most recent physical examination did not address the resident's dietary needs.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- In the bathroom on the back porch, the water knobs were switched. The hot water knob dispersed cold water; the cold water knob dispersed hot water.
- Boards on the back deck were loose.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.