

Team Advocacy Inspection for February 2, 2017

Catherine's Manor II

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



Facility Information

Catherine's Manor II is located in Orangeburg County at 261 Summers Avenue, Orangeburg, SC 29115-5421. Team arrived at the facility at 9:54 AM and exited the facility at 11:39 AM. The administrator, Guss Carr Jr., was not present for the inspection. The facility is operated by Guss Carr. There were two staff members present when team arrived. The facility is licensed for five beds. The census was five with four residents being present on the day of Team's inspection. The DHEC license had an expiration date of 08/31/2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to People Deliverance Center, 1472 Cordova Road, Orangeburg, SC 29115.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Breakfast was being held when Team arrived. Breakfast was a substitution meal consisting of grits, tomato and onion sauce, hotdogs, water and coffee. A current menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperatures in the bathrooms were 92° and 94°. The hot water temperature in the kitchen was 105°. The cupboard under the kitchen sink contained bleach and was not locked. The laundry room contained chemicals and the door was unlocked. The outside corner stairs were unstable. The most recent HVAC inspection was completed 7/6/15. One resident reported not having access to the phone. One resident reported not having privacy when using the phone. One resident reported not feeling safe because staff often

yells. One resident reported being treated with respect “sometimes”. Residents reported not having activities held at the facility and would like to do more in the community. One resident reported needing eyeglasses. One resident reported needing rehabilitation for one leg. One resident reported needing a coat. The posted menu was dated January 2017. One resident had a strong rancid odor. The leftover food in the refrigerator was not labeled. The kitchen cabinet doors were broken and falling off the hinges. The accessible handle by the shared toilet was loose. The shared bathroom had a very dirty mirror. Resident C’s personal funds ledger was last signed 11/3/16. Resident C’s individual care plan had the resident walked independently, but Team observed this resident using a rollator.

Areas of Commendation

- The facility was clean and a comfortable temperature. Resident rooms were very clean, organized and spacious. It was very homelike with wall hangings, plants, lamps, curios on shelves and cute wall coverings.
- There was a well-decorated sitting area with comfortable furniture inside the facility and a big porch outside for residents to use.
- A current activity calendar was posted.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- DHEC inspections were available for review.
- Emergency evacuation routes were posted throughout the facility. Two types of fire extinguishers were present and serviced appropriately. Fire drills were completed quarterly.
- There were no expired foods in the kitchen.
- Residents reported enjoying the meals.
- Prescribed medication was present and the MAR was accurately documented.
- Current First Aid/CPR training documentation was present. SLED checks were completed.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 92° and 94°.
- The hot water temperature in the kitchen was 105°.
- The cupboard under the kitchen sink contained bleach and was not locked [Note: Staff locked cupboard while team was present.]
- The laundry room contained chemicals and the door was unlocked.
- The outside corner stairs were unstable.
- The most recent HVAC inspection was completed 7/6/15.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- One resident reported not having access to the phone.
- One resident reported not having privacy when using the phone.
- One resident reported not feeling safe because staff often yells.
- One resident reported being treated with respect "sometimes".

Recreation

- Residents reported not having activities in the facility.
- One resident would like to do more in the community such as going out to eat.
- One resident would like to be taught how to read.
- One resident would like to sing church songs.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam. Team observed an appointment scheduled for the following week.
- One resident reported needing eyeglasses.
- One resident reported needing rehabilitation for one leg.
- One resident reported needing a coat.
- One resident had a strong rancid odor. Team observed records stating the resident regularly refuses to bathe.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- The posted menu was for January 2017.
- Resident reported not receiving enough food.
- Leftover food in the refrigerator was not labeled.

Resident Records

- Resident C's individual care plan had the resident walked independently, but Team observed this resident using a rollator.

Resident Personal Needs Allowances

- Resident C's personal funds ledger was last signed 11/3/16. [Note: Staff report the resident was hospitalized and showed Team documentation of resident returning to facility on 1/30/17.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The kitchen cabinet doors were broken and falling off the hinges. [Note: Staff stated they were aware and were going to fix them that day.]
- The accessible handle by the shared toilet was loose.
- The shared bathroom had a very dirty mirror.
- There was an old air condition unit in the back yard as well as insulation hoses.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.