

Team Advocacy Inspection for October 12, 2016

Clarke House

Inspection conducted by Nicole Davis, P&A Team Advocate, and Kristy Caldwell, Volunteer

Facility Information

Clarke House is located in Saluda County at 919 Shiloh Road, Saluda, SC 29138-8101. Team arrived at the facility at 10:32 AM and exited the facility at 1:51 PM. The administrator, Idora Clarke, was present for a brief moment during the inspection. The facility is operated by Idora Clarke. There were three staff members present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 18 beds. The census was 16 with 14 residents being present on the day of Team's inspection. The DHEC license had an expiration date of July 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to L&B Care Home, 924 Barr Woods Road, Saluda, SC 29138.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of mashed potatoes, mixed vegetables, a hamburger patty, a slice of bread, oranges and a drink. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

There were several cats on the property. Staff reported they were stray cats but the residents continue to feed them. One resident reported needing eyeglasses. One resident reported needing a cane. One resident reported needing his toenails cut. One resident reported needing jeans and shoes. Resident B had a prescription for Eucerin Crème, apply to affected area twice daily. The medication was not available. Resident A's most recent individual care plan was dated 3/3/16. Resident B's most recent individual care plan was dated 4/1/16. Resident C's most recent physical examination was dated 9/10/15. Resident C's most recent physical examination had "yes" circled next to the question "Does this person require daily care of a registered or licensed practical nurse?" Resident C's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan listed the diet as heart healthy. The most recent quarterly financial report for all the records reviewed was dated 6/3/16. One resident would like staff to thoroughly explain how his money is being spent. Two staff training records reviewed did not have the staff members' signatures. The dining room had a vast amount of flies. One light in the hallway was inoperable. The mattress in one bedroom had the springs exposed. Another mattress in the same bedroom had a hole, the cushion was coming out of the mattress. A window in this bedroom was broken. The carpets in two bedrooms were very stained. One bedroom had a rancid odor.

Areas of Commendation

- Seasonal appropriate decorations were inside and outside of the facility.
- A current activity calendar was posted. Activities included personal shopping, Bingo, lie games, TV day and Church.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported “there is no trouble; staff keeps an eye on people.” Another resident reported “I enjoy the safe and quiet environment here.”
- There was an adequate supply of food present. Residents described the meals as “home style meals” and “good meals.” Residents really enjoyed the meals prepared by the weekend cook.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- DHEC inspections were available for review.
- The TB risk assessment was current.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- There were several cats on the property. Staff reported they were stray cats but the residents continue to feed them. Team provided staff information on who to contact to assist with removing the stray cats.

Supervision & Administrator

- No concerns noted.

Residents’ Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community. Residents are interested in going to the park and the library “like we used to.” One resident reported feeling “isolated.”

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.

- One resident reported needing a cane.
- One resident reported needing his toenails cut.
- One resident reported needing jeans and shoes.

Medication Storage and Administration

- Resident B had a prescription for Eucerin Crème, apply to affected area twice daily. The medication was not available. [Note: Staff showed Team the order form where the medication had been ordered, it was scheduled for delivery the evening of Team’s inspection.]

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A’s most recent individual care plan was dated 3/3/16.
- Resident B’s most recent individual care plan was dated 4/1/16.
- Resident C’s most recent physical examination was dated 9/10/15. [Note: Staff reported the resident had an appointment scheduled for 10/18/16.]
- Resident C’s most recent physical examination had “yes” circled next to the question “Does this person require daily care of a registered or licensed practical nurse?” [Note: Staff reported this was incorrect and would get fixed at residents’ upcoming appointment.]
- Resident C’s most recent physical examination had the resident’s diet listed as regular. In contrast, the resident’s individual care plan listed the diet as heart healthy.

Resident Personal Needs Allowances

- The most recent quarterly financial report for all the records reviewed was dated 6/3/16.
- One resident would like staff to thoroughly explain how his money is being spent.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Two staff training records reviewed did not have the staff members’ signatures. [Note: Each staff member corrected this prior to Team leaving the facility.]

Housekeeping, Maintenance, Furnishings

- The dining room had a vast amount of flies.
- One light in the hallway was inoperable.
- The mattress in one bedroom had the springs exposed. Another mattress in the same bedroom had a hole, the cushion was coming out of the mattress. A window in this bedroom was broken.

- The carpets in two bedrooms were very stained.
- One bedroom had a rancid odor.

Additional Recommendations

- Three residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.