

Team Advocacy Inspection for January 25, 2018
Community Residential Care Facility
Inspection conducted by Toni Etheridge, P&A Team Advocate, and Clarissa Guerrero,
Volunteer



Photo Date 1-25-18

Facility Information

Community Residential Care Facility is located in Sumter County at 703 Broad Street, Sumter, South Carolina 29150-3309. Team arrived at the facility at 10:45 AM and exited the facility at 2:00 PM. The administrator, Harriet Moore, was not present during the inspection. The facility is licensed for 20 beds. There were 16 residents present on the day of Team's inspection. The DHEC license had an expiration date of 12-31-18. The administrator's license had an expiration date of 6-30-18. Team conducted an exit interview with staff. The facility had a written emergency disaster plan to evacuate to Santee-Wateree Community Mental Health Center (SWCMHC) at Carolina Place, 545 North Lafayette Street, Sumter, South Carolina 29150. The written emergency disaster plan did not have a signature or date on the letter of agreement with SWCMHC.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed staff records, reviewed six residents' records, medication, and medication administration records, and toured the facility. Team did not observe lunch.

Report Summary

The facility's annual TB risk assessment was not available for review. In the kitchen, the water temperature at the sanitizing sink tested low, at 122° Fahrenheit. (Staff stated the water temperature had been very hot and was turned down for safety.) In the refrigerator, a plastic jug of ranch dressing had a best by date of September 2017. (Staff removed the plastic jug and threw it out.) One resident's Sunny Delight drink had a best by date of January 23, 2018. (Staff removed the drink.) In the pantry, one canned food item was date stamped with a numeric sequence that did not provide the best by date. (Staff stated they would check with the food supplier to determine the best by date.) The temperature sensor on one freezer continuously beeped.

One resident's file did not have a TB test to review. One resident's most recent observation note was dated 1-25-17. The note right before that was dated 12-25-17. The most recent observation notes documented for three residents were: 7-24-17, 10-14-17, and 12-25-17.

One resident said his shoes, sneakers and socks had holes. Another resident wanted soap and deodorant. Five residents wanted to see an optometrist. Four residents wanted physical exams. Three residents wanted to see a podiatrist. Two residents wanted to see a dentist, and one resident wanted gynecological care. Three residents said they needed help with dressing, showers and hair washing.

The facility did not have enough non-perishables food items on hand for one week. The Incident and Accident book's most recent incident was dated 2009. One resident's physical exam (dated 1-10-17) and the Individual Care Plan (dated 7-9-17), had different opinions concerning the resident's ability to perform the Activities of Daily living. One resident did not have a picture. (Staff immediately took a picture of the resident and placed it in the resident's binder.) The Personal Needs Allowances ledger for six residents did not have an ending balance for the January 2018 monetary disbursements.

In the dining-room, one interior window had matter which appeared to be from bugs or other pests on the sill. (Staff took pictures and stated they would consult with the pest control company.) A wasp cone was attached to the exterior of a dining-room window. On the main level, an interior hand-rail was loose. In the television room, the ceiling fans needed to be dusted and the ceiling had peeled paint. In the basement, the storage closet needed new light bulbs for the ceiling light fixture. (Staff showed Team a box of new light bulbs that were recently purchased to replace the old bulbs.) The ceiling light in the basement hallway also needed new light bulbs.

The freezer room had a hole in the ceiling that exposed unfinished repair work. In the laundry-room, one interior window had separated from the dry-wall. On the main level near bedroom #4, the ceiling was discolored and there was peeled paint. In the bathroom near bedrooms number #4 and number #7, the water temperature tested low at 97° Fahrenheit. In bedroom # 7, the linoleum in the bathroom was not secured around the tub and sink, and the commode's water runs for a long time before it shuts off. At the front exterior of the facility, the iron hand-rails were loose.

Areas of Commendation

- The staff was polite and professional.
- The staff responded promptly to inspection requests.
- The on-duty staff had current in-service training credentials.
- The facility's fire extinguishers were inspected and the documentation initialed by staff.
- The evacuation routes were posted in the facility.
- The facility was adequately furnished.
- The residents' television room was bright and spacious.
- The facility's outdoor space was large.
- The residents were able to access all living areas of the facility.
- The facility's room temperatures were comfortable.
- Six residents liked living in the facility.
- Five residents liked the food.
- Four residents do not want to move.
- Two residents knew where the emergency contact numbers were located.

Areas Needing Improvement

Health/Safety

- The facility's annual TB risk assessment was not available for review.
- In the kitchen, the water temperature at the sanitizing sink tested low, at 122° Fahrenheit. (Staff stated the water temperature had been very hot and was turned down for safety.)
- In the refrigerator, a plastic jug of ranch dressing had a best by date of September 2017. (Staff removed the plastic jug and threw it out.)
- In the refrigerator, a resident's Sunny D drink had a January 23, 2018 best by date. (Staff removed the drink when Team brought it to their attention.)
- In the pantry, one canned food item was date stamped with a numeric sequence that did not provide a best by date. (Staff stated they would check with the food supplier to determine the shelf-life date on the canned food item.)
- The temperature sensor on one freezer continuously beeped.
- There was not a TB test to review for one resident.

Supervision & Administrator

- The facility had a written emergency disaster plan to evacuate to Santee-Wateree Community Mental Health Center at Carolina Place 545 North Lafayette Street, Sumter, South Carolina 29150. The plan did not have a signature or date on the letter of agreement.
- One resident's most recent observation note was dated 1-25-17; the note right above it was dated 12-25-17.
- The most recent observation notes documented for three residents were: 7-24-17, 10-14-17, and 12-25-17 of last year.

Residents' Rights

- One resident stated his shoes, sneakers and socks had holes.
- One resident wanted soap and deodorant.
- Five residents wanted to see an Optometrist.
- Four residents wanted physical exams.
- Three residents wanted to see a Podiatrist.
- Two residents wanted to see a Dentist.
- One resident wanted Gynecological care.

Recreation

- No concerns were noted.

Residents' Activities of Daily Living (ADLs)

- Three residents said they needed help with dressing, showers and hair washing.

Medication Storage and Administration

- No concerns were noted.

Meals & Food Storage

- The facility did not have enough non-perishables food items on hand for one week.

Resident Records

- The Incident and Accident book's most recent incident was dated 2009.
- One resident's physical exam (dated 1-10-17) and the Individual Care Plan (dated 7-9-17), had different opinions concerning the resident's ability to perform the Activities of Daily living.
- One resident did not have a picture. (Staff immediately took a picture of the resident and placed it in the resident's binder.)

Resident Personal Needs Allowances

- The Personal Needs Allowances ledger for six residents did not have an ending balance for the January 2018 monetary disbursements.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- No concerns were noted.

Housekeeping, Maintenance, Furnishings

- In the dining-room, one interior window had matter which appeared to be from bugs or other pests on the sill. (Staff took pictures and stated they would consult with the pest control company.)
- A wasp cone was attached to the exterior of a dining-room window.
- On the main level, an interior hand-rail was loose.
- In the television room, the ceiling fans needed to be dusted and the ceiling had peeled paint.
- In the basement, the storage closet needed new light bulbs for the ceiling light fixture. (Staff showed Team a box of new light bulbs that were recently purchased to replace the old bulbs.)
- The ceiling light in the basement hallway also needed new light bulbs.
- The freezer room had a hole in the ceiling that exposed unfinished repair work.
- In the laundry-room, one interior window had separated from the dry-wall.
- On the main level near bedroom #4, the ceiling was discolored and there was peeled paint.
- In the bathroom near bedrooms number #4 and number #7, the water temperature tested low at 97° Fahrenheit.
- In bedroom # 7, the linoleum in the bathroom was not secured around the tub and sink.
- In bedroom #7, the commode's water takes a long time before it shuts off.
- At the front exterior of the facility, the iron hand-rails were loose.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.