

Team Advocacy Inspection for March 15, 2018
Countrywood Assisted Living
Inspection conducted by Toni Etheridge, P&A Team Advocate,
Nicole Davis, Volunteer, and Jimmy Adams, Volunteer



Photo Date 3-15-18

Facility Information

Countrywood Assisted Living is located in Richland County at 1645 Ridge Road, Hopkins, South Carolina 29061-8432. Team arrived at the facility at 9:15 AM and exited the facility at 1:30 PM. The administrator, Joseph Hunt, was present during the inspection. There were 6 staff members present when team arrived. The facility is licensed for 26 beds. The census was 26 with 26 residents present on the day of Team's inspection. The DHEC license had an expiration date of 11-30-18. The administrator's license had an expiration date of 6-30-18.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed staff records, reviewed six residents' records, medication, and medication administration records, and toured the facility. Team observed lunch. Lunch was meat loaf, green beans, dinner rolls, carrot cake, tea and water. The facility was decorated for St. Patrick's Day. Team conducted an exit interview with staff. The facility had a written emergency plan to evacuate to The Oaks at 1000 Methodist Oaks Drive, Orangeburg, South Carolina, 29115.

Report Summary

The Facility's fire extinguishers need to be recharged. Four residents did not know where to locate the emergency contact numbers. The faucet knobs in the hall bathroom needed to be labeled to distinguish the hot knob from cold knob. One resident wanted a new

mattress. One resident wanted to see an Otolaryngologist (ENT) doctor. Two residents wanted to move to more independent settings. One resident wanted more opportunities to be involved in the community.

One resident's medication administration record did not have the resident's name on the prescribed Derma Septin cream. (Staff asked a senior staff member to make a label.) One resident's medication administration record did not have the resident's name on the prescribed Geri-Tussin medication. (Staff asked a senior staff member to make the label.)

One resident's medication administration record did not have the resident's 500 mg. PRN medicine in the cart for Team to review. (Staff made a notation to have the PRN medicine available.) One resident's medication administration record did not have the resident's prescribed cough medicine in the cart for Team to review. (Staff made a notation to have the medicine in the cart.)

Two medication administration records did not have the prescribed dosage amounts on the medication. One of the missing dosage amounts was for 1mg. and the other dosage amount was 5 mg. for Melatonin. (Staff asked a senior staff member to make the labels.) Two medication administration records did not have the resident's prescribed Tylenol dosage amounts for 325 mg. and 500 mg. on the medicines for Team to review. (Staff made notations addressing Team's findings.)

In the kitchen were two jugs of orange juice in the refrigerator that belonged to a resident; the jugs were not labeled or dated. Also in the refrigerator was a bag of mixed vegetables that had not been labeled or dated. (Staff labeled and dated the jugs and the bag of mixed vegetables while Team was present.) At the kitchen sink, the faucet knobs needed to be relabeled. (The hot knob provided cold water and the cold knob provided hot water.) In addition, faucet knobs in a hall bathroom needed to be labeled to distinguish the hot knob from the cold knob.

At the front exterior, the property's fence needed to be repaired. A hall bathroom had chipped paint on the walls. The hallway floors leading to the assisted living area were sticky. In bedroom #10, the bathroom smelled of urine and a light bulb needed to be replaced. At the gazebo there was a large pile of debris on the ground: wood, paper and a fallen handicapped sign. There were cleaning supplies stored outside in jugs and an uncoiled black hose on the side of the property. The cement benches were not stable for residents to use. The railing at the side of the property was loose, and the side double doors were blocked by a chair.

Areas of Commendation

- The staff were polite and professional.
- The staff responded promptly to inspection requests.
- The facility's annual HVAC and fire alarm inspections were current.
- DHEC inspections were available for review.
- The annual inspection of the facility's fire extinguishers was current.
- Fire drills were documented.
- The evacuation routes were posted.
- Staff members' in-service trainings were documented.
- Staff members' SLED background checks were documented.
- The facility was adequately furnished and well ventilated.
- The dining area had enough seats for the residents.
- The kitchen was organized.
- There was an adequate amount of food available.
- There were enough trained staff members to meet the needs of the residents.
- There was one staff member responsible for recreational activities.
- All medications were kept in a secure location.
- Residents' personal funds ledgers were available for review.
- Residents have access to a phone in a private location.
- The facility's room temperatures were comfortable.
- The residents were able to access all living areas of the facility.
- Six residents liked living in the facility and felt safe.
- Six residents liked the food, the extra servings, and the snacks.
- Four residents did not want to move.

Areas Needing Improvement

Health/Safety

- The fire extinguishers need to be recharged.
- Four residents did not know where to locate the emergency contact numbers.
- The faucet knobs in the hall bathroom needed to be labeled to distinguish the hot knob from the cold one.

Supervision & Administrator

- No concerns were noted.

Residents' Rights

- One resident wanted a new mattress.
- One resident wanted to see an Otolaryngologist (ENT) doctor.
- Two residents wanted to move to independent settings.

Recreation

- One resident wanted more opportunities to be involved in the community.

Residents' Activities of Daily Living (ADLs)

- No concerns were noted.

Medication Storage and Administration

- One resident's medication administration record did not have the resident's name on the prescribed Derma Septin cream. (Staff asked a senior staff member to make a label.)
- One resident's medication administration record did not have the resident's name on the prescribed Geri-Tussin medication. (Staff asked a senior staff member to make the label.)
- One resident's medication administration record did not have the resident's 500 mg. PRN prescription order in the cart for Team to review. (Staff made a notation to have the PRN medicine available.)
- One resident's medication administration record did not have the resident's prescribed cough medicine in the cart for Team to review. (Staff made a notation to have the medicine in the cart.)
- Two medication administration records did not have the prescribed dosage on the medication. One of the missing dosage amounts was for 1mg. and the other dosage amount was 5 mg. for Melatonin. (Staff asked a senior staff member to make the labels.)
- Two medication administration records did not have the resident's prescribed Tylenol dosage amounts for 325 mg. and 500 mg. on the medicines for Team to review. (Staff made notations addressing Team's findings.)

Meals & Food Storage

- In the kitchen were two jugs of orange juice in the refrigerator that belonged to a resident; the jugs were not labeled or dated. Also in the refrigerator was a bag of mixed vegetables that had not been labeled or dated. (Staff labeled and dated the jugs and the bag of mixed vegetables while Team was present.)

Resident Records

- No concerns were noted.

Resident Personal Needs Allowances

- No concerns were noted.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- No concerns were noted.

Housekeeping, Maintenance, Furnishings

- At the kitchen sink, the faucet knobs needed to be relabeled. (The hot knob provided cold water and the cold knob provided hot water.) In addition, faucet knobs in a hall bathroom needed to be labeled to distinguish the hot knob from the cold knob.
- At the front exterior, the property's fence needed to be repaired.
- A hall bathroom had chipped paint on the walls.
- The hallway floors leading to the assisted living area were sticky.
- In bedroom #10, the bathroom smelled of urine and a light bulb needed to be replaced.
- At the gazebo there was a large pile of debris on the ground: wood, paper and a fallen handicapped sign.
- There were cleaning supplies stored outside in jugs and an uncoiled black hose on the side of the property.
- The cement benches were not stable for residents to use.
- The railing at the side of the property was loose, and the side double doors were blocked by a chair.

Additional Recommendations

- No additional recommendations.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.