

Team Advocacy Inspection for September 28, 2016

Dorcas Residential Care I

**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer**

Facility Information

Dorcas Residential Care I is located in Charleston County at 1131 Bexley Street, North Charleston, SC 29405-4726. Team arrived at the facility at 11:22 AM and exited the facility at 1:51 PM. The administrator, Wilhelmina Rellora, was present for the inspection. The facility is operated by Jesus N and Wilhelmina C Rellora. There was one staff member present when Team arrived. The facility is licensed for five beds. The census was five on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate to Stokes Residential Care, 2525 St. Matthews Road, Orangeburg, SC 29118.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team arrived after lunch had been served. A current menu was posted. Team conducted an exit interview with the administrator.

Report Summary

The most recent TB risk assessment was completed 1/6/15. The fire extinguishers had not been serviced since February 2015 and monitored since February 2016. Fire drills were not completed quarterly. The most recent fire drill was completed 12/1/15. The posted administrator's license was dated 6/30/16. One resident reported needing a wheelchair. One resident reported needing dentures and dentures. One resident reported needing pants and shirts. Team observed very little clothing in resident's storage area. One resident reported needing vision and dental exams. One resident reported needing a podiatrist exam and a colonoscopy. Resident A had prescriptions for Hydrocodone-Acetaminophen 5-325 tablet, take one tablet orally every six hours as needed and Lorazepam 0.5 mg tablet, take ½ tablet orally twice a day as needed. The medications were not available. Resident A had a prescription for Nystatin-Triamcinolone Cream, apply topically to affected areas twice daily. The medication was not listed on the MAR. The prescription had been issued 9/14/16. The bottom of the refrigerator contained spilled liquids. Resident C had emergency room discharge paperwork dated 8/17/16 with the diagnosis of a fractured ankle. There was not an incident report; the administrator stated it had not been reported. Resident C's most recent physical was completed 8/14/15. The most recent medication training for staff records reviewed was 6/2/15. There were two old refrigerators in the backyard.

Areas of Commendation

- Residents used the large front porch. The backyard contained a large vegetable garden. Residents' rooms were personalized. The facility appeared to have recently been painted.
- The facility was free of odors or insects.
- A current activity calendar was posted. Activities included music, scrabble, guest speakers, art and movies.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. Residents reported they "enjoyed living here" and there was "no pressure to do anything."
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Individual care plans were updated as needed.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The most recent TB risk assessment was completed 1/6/15.
- The fire extinguishers had not been serviced since February 2015 and monitored since February 2016. [Note: New fire extinguishers serviced June 2016 were delivered as Team was leaving.]
- Fire drills were not completed quarterly. The most recent fire drill was completed 12/1/15.

Supervision & Administrator

- The posted administrator's license was dated 6/30/16. [Note: Team confirmed through the South Carolina Department of Labor, Licensing and Regulation that the administrator had a current license.]

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a wheelchair.
- One resident reported needing dentures and dentures.

- One resident reported needing pants and shirts. Team observed very little clothing in resident's storage area.
- One resident reported needing vision and dental exams.
- One resident reported needing a podiatrist exam and a colonoscopy.

Medication Storage and Administration

- Resident A had prescriptions for Hydrocodone-Acetaminophen 5-325 tablet, take one tablet orally every six hours as needed and Lorazepam 0.5 mg tablet, take ½ tablet orally twice a day as needed. The medications were not available.
- Resident A had a prescription for Nystatin-Triamcinolone Cream, apply topically to affected areas twice daily. The medication was not listed on the MAR. The prescription had been issued 9/14/16.

Meals & Food Storage

- The bottom of the refrigerator contained spilled liquids.

Resident Records

- Resident C had emergency room discharge paperwork dated 8/17/16 with the diagnosis of a fractured ankle. There was not an incident report; the administrator stated it had not been reported.
- Resident C's most recent physical was completed 8/14/15. [Note: The administrator reported the resident had an appointment scheduled for 9/29/16.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The most recent medication training for staff records reviewed was 6/2/15.

Housekeeping, Maintenance, Furnishings

- There were two old refrigerators in the backyard.

Additional Recommendations

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.