

Team Advocacy Inspection for September 28, 2016

Dorcas Residential Care II

**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer**

Facility Information

Dorcas Residential Care II is located in Charleston County at 1133 Bexley Street, North Charleston, SC 29405-4726. Team arrived at the facility at 11:22 AM and exited the facility at 1:51 PM. The administrator, Wilhelmina Rellora, was present for the inspection. The facility is operated by Jesus N and Wilhelmina C Rellora. There was one staff member present when Team arrived. The facility is licensed for five beds. The census was five on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate to Stokes Residential Care, 2525 St. Matthews Road, Orangeburg, SC 29118.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team arrived after lunch had been served. A current menu was posted. Team conducted an exit interview with the administrator.

Report Summary

The most recent TB risk assessment was completed 1/6/15. The fire extinguishers had not been serviced since February 2015 and monitored since February 2016. Fire drills were not completed quarterly. The most recent fire drill was completed 12/1/15. The posted administrator's license was dated 6/30/16. One resident reported "staff don't treat everybody the same." One resident reported needing a hearing aid, a walker and a leg brace. One resident reported needing eyeglasses, dentures and dentures. One resident reported needing shirts. One resident reported needing vision and dental exams. Resident C had a prescription for Potassium CL 10% take 15ml orally every morning, dilute with 3oz of H2O or other liquid. The medication was not listed on the MAR. Resident C had a prescription for Buspirone HCL 5mg tablet, take one tablet twice a day. The medication was not available. Resident C had a prescription for Systane Ultra lubricant eye drops. The medication was not labeled and it was not listed on the MAR. There was not a one-week supply of staple food present. The staple food was housed in the facility next door (Dorcas I), there was only enough for that facility. Resident A's most recent individual care plan was only signed by the resident. The most recent medication training for staff records reviewed was 6/2/15. In the backyard by the laundry room, there were piles of miscellaneous items.

Areas of Commendation

- Residents used the large front porch. The backyard contained a large vegetable garden. Residents' rooms were personalized. The facility appeared to have recently been painted.
- The facility was free of odors or insects.
- A current activity calendar was posted. Activities included music, scrabble, guest speakers, art and movies.
- Staff was very helpful during the inspection.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- The controlled substance count was accurate and coincided with the controlled substance log.
- Individual care plans were updated as needed.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The most recent TB risk assessment was completed 1/6/15.
- The fire extinguishers had not been serviced since February 2015 and monitored since February 2016. [Note: New fire extinguishers serviced June 2016 were delivered as Team was leaving.]
- Fire drills were not completed quarterly. The most recent fire drill was completed 12/1/15.

Supervision & Administrator

- The posted administrator's license was dated 6/30/16. [Note: Team confirmed through the South Carolina Department of Labor, Licensing and Regulation that the administrator had a current license.]

Residents' Rights

- One resident reported "staff don't treat everybody the same."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a hearing aid, a walker and a leg brace.
- One resident reported needing eyeglasses, dentures and dentures.
- One resident reported needing shirts.
- One resident reported needing vision and dental exams.

Medication Storage and Administration

- Resident C had a prescription for Potassium CL 10% take 15ml orally every morning, dilute with 3oz of H2O or other liquid. The medication was not listed on the MAR.
- Resident C had a prescription for Buspirone HCL 5mg tablet, take one tablet twice a day. The medication was not available.
- Resident C had a prescription for Systane Ultra lubricant eye drops. The medication was not labeled and it was not listed on the MAR.

Meals & Food Storage

- There was not a one-week supply of staple food present. The staple food was housed in the facility next door (Dorcas I), there was only enough for that facility.

Resident Records

- Resident A's most recent individual care plan was only signed by the resident. [Note: The administrator signed the care plan while Team was present.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The most recent medication training for staff records reviewed was 6/2/15.

Housekeeping, Maintenance, Furnishings

- In the backyard by the laundry room, there were piles of miscellaneous items.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.