

Team Advocacy Inspection for November 12 2015
Dorch Community Residential Care
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer



Facility Information

Dorch Community Residential Care is located in Clarendon County at 3955 Greeleyville Highway, Manning, SC 29102-6000. Team arrived at the facility at 10:30 AM and exited the facility at 1:45 PM. The administrator was not present for the inspection. The facility consists of two buildings and is operated by Evelyn Dorch Lewis and Andrew Dorch. There were two staff members present when Team arrived; Mr. Dorch arrived shortly after Team arrived. The facility is licensed for 13 beds. The census was 10 with 9 residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Mount Chapel Baptist Church, 5918 Highway 260, Manning, SC 29102.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitute menu consisting of cabbage, rice, ham, fruit cocktail and drinks. A substitution menu was posted. Team conducted an exit interview with the operator and staff.

Report Summary

In one closet, the light was loose, hanging by one wire. The ramp had loose, uneven boards. The bedframe in one bedroom was very loose. The flooring was soft and sunk in several places. The porch had loose boards that sunk when stepped on. A current electrical inspection was not available for review. A current HVAC inspection was not available for review. DHEC inspections were unavailable for review. The activity calendar did not include the month, time or location of activities. One resident reported needing jeans and shirts. Another resident reported needing shirts, pants and a coat. One resident reported needing a

walker. One resident reported needing a cane. Two residents reported needing dental exams and dentures. One resident reported needing a podiatry exam. One resident reported needing an eye exam. Two residents reported needing eyeglasses. One resident wore socks with large holes. Resident A had a prescription for Polyethylene Glycol 17gm, dissolve one capful in 8 ounces of water or juice as needed. The medication was not listed on the MAR. Resident B had a prescription for Sucralfate oral suspension, 10ml by mouth as needed. The medication was not present. Resident B had prescriptions for Vitamin B-1 50mg tablet, take one tablet by mouth twice a day and Capsaicin 0.25% cream, apply topically to affected area three times per day as needed. The medications were not present. Resident B had prescriptions for Desenex, apply to feet twice daily until 10/19/15 and Clotrimazole 1% cream, apply to feet twice daily until 10/19/15. Both medications were being stored with current medications. Resident C had a prescription for Divalproex SOD 250 mg, take one tablet by mouth every morning. The MAR was last signed for administration on 11/10/15 at 8 AM. Resident A's most recent individual care plan did not address whether the resident had an advance directive or power of attorney. Resident B's most recent physical examination was dated 4/29/14. Resident B's individual care plan did not address whether the resident had an advance directive or resident's nutritional needs. Resident C's most recent observation note was completed 3/20/15. Resident B's most recent quarterly financial report was completed 6/30/15. Resident A and Resident C did not have quarterly financial reports available for review. One staff members most recent training for management of communicable diseases, special care, use of restraints and OSHA standards was dated 8/23/14. Another staff member's most recent training for special care and use of restraints was dated 8/23/14. One resident's blanket was stained. The flooring was torn throughout the building. In each building, a closet door was not secured at the bottom; it swung freely. The frame of several windows had begun to rot. The flooring in the shower area was damaged, revealing the cement below. The shower walls were also dirty. The siding of the building was missing. Large ant mounds were on the side of the building. The flooring was uneven and torn throughout. One resident had torn sheets.

Areas of Commendation

- The facility contained a television, decorative curtains, wall hangings, book cases and small ceramics. The facility has a nice large yard.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- Lunch looked and smelled appetizing.
- Residents described the meals as "good, different each day", "great" and "restaurant-like."
- When Team arrived, repairs were being made to the bathroom in the white building.
- The water temperatures were in the appropriate ranges.
- Temperatures in the buildings were comfortable.
- Fire extinguishers were monitored monthly.
- Nice placements were on the dining room table.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.

Areas Needing Improvement

Health/Safety

- Brick Building
 - In one closet, the light was loose, hanging by one wire.
 - The ramp had loose, uneven boards.
- White Building
 - The bedframe in one bedroom was very loose.
 - The flooring was soft and sunk in several places. [Note: The operator reported experiencing damages due to the 1000 year flood and plans were being made to repair the flooring.]
 - The porch had loose boards that sunk when stepped on.
- A current electrical inspection was not available for review. [Note: Team received a faxed a copy of the inspection on 11/17/15.]
- A current HVAC inspection was not available for review. [Note: Team received a faxed copy of the inspection on 11/17/15.]

Supervision & Administrator

- DHEC inspections were unavailable for review. [Note: Team received faxed copies of the inspection on 11/17/15.]

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- The activity calendar did not include the month, time or location of activities.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing jeans and shirts.
- Another resident reported needing shirts, pants and a coat.
- One resident reported needing a walker.
- One resident reported needing a cane.
- Two residents reported needing dental exams and dentures.
- One resident reported needing a podiatry exam.
- One resident reported needing an eye exam.
- Two residents reported needing eyeglasses.
- One resident wore socks with large holes.

Medication Storage and Administration

- Resident A had a prescription for Polyethylene Glycol 17gm, dissolve one capful in 8 ounces of water or juice as needed. The medication was not listed on the MAR.
- Resident B had a prescription for Sucralfate oral suspension, 10ml by mouth as needed. The medication was not present. [Note: Staff reported the medication had been discontinued but could not produce a physician's order.]
- Resident B had prescriptions for Vitamin B-1 50mg tablet, take one tablet by mouth twice a day and Capsaicin 0.25% cream, apply topically to affected area three times per day as needed. The medications were not present. [Note: Staff reported the medications had been ordered but never received; staff will follow up with the pharmacy.]
- Resident B had prescriptions for Desenex, apply to feet twice daily until 10/19/15 and Clotrimazole 1% cream, apply to feet twice daily until 10/19/15. Both medications were being stored with current medications.
- Resident C had a prescription for Divalproex SOD 250 mg, take one tablet by mouth every morning. The MAR was last signed for administration on 11/10/15 at 8 AM.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent individual care plan did not address whether the resident had an advance directive or power of attorney.
- Resident B's most recent physical examination was dated 4/29/14.
- Resident B's individual care plan did not address whether the resident had an advance directive or resident's nutritional needs.
- Resident C's most recent observation note was completed 3/20/15.

Resident Personal Needs Allowances

- Resident B's most recent quarterly financial report was completed 6/30/15.
- Resident A and Resident C did not have quarterly financial reports available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff members most recent training for management of communicable diseases, special care, use of restraints and OSHA standards was dated 8/23/14.
- Another staff member's most recent training for special care and use of restraints was dated 8/23/14.

Housekeeping, Maintenance, Furnishings

- Brick building

- One resident's blanket was stained.
- The flooring was torn throughout the building.
- The closet door of one bedroom was not secured at the bottom; it swung freely.
- The frame of several windows had begun to rot.
- The flooring in the shower area was damaged, revealing the cement below. The shower walls were also dirty.
- White building
 - The siding of the building was missing. Team observed what appeared to be water damage. [Note: The operator reported experiencing damages due to the 1000 year flood and plans were being made to repair the issues.]
 - Large ant mounds were on the side of the building.
 - The flooring was uneven and torn throughout.
 - One resident had torn sheets.
 - The closet door of one bedroom was not secured at the bottom; it swung freely.

Additional Recommendations

- Three residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.