

Team Advocacy Inspection for December 4, 2015

Dowdy's Community Care Home #2

Inspection conducted by Nicole Davis, P&A Team Advocate, and Mason Smith, Volunteer



Facility Information

Dowdy's Community Care Home #2 is located in Richland County at 4609 Arlington Street, Columbia, SC 29203-4143. Team arrived at the facility at 9:17 AM and exited the facility at 11:23 AM. The administrator was not present for the inspection. The facility is operated by Annie R. Dowdy. There was one staff member present when Team arrived; the operator's husband arrived at the same time as the Team. The facility is licensed for nine beds. The census was nine with eight residents being present on the day of Team's inspection. The DHEC license had an expiration date of August, 31, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate to Capital City Church, 4600 Monticello Road, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch. The posted menu was sliced ham and cheese sandwich, soup, a debbie cake and punch. Team conducted an exit interview with the operator's husband and the staff.

Report Summary

A container of Comet was in an unlocked linen closet. The most recent TB risk assessment was dated 10/6/14. The emergency light in the hallway was very faint and buzzed when tested. The posted administrator's license expired 6/30/15. One resident reported needing clothes and undergarments. One resident reported needing a dental exam. Two residents reported needing a vision exam. Two residents reported needing eyeglasses. One resident reported needing to see a doctor concerning hemorrhoids. There

was not a one week supply of staple foods present. Several items in the freezer were not properly labeled. Residents would like larger meat portions and different drink options at meals. Residents reported having the same meal each week and would like more of a variety. Resident A's individual care plan does not address whether resident has an advance directive. Resident B's individual care plan did not address whether resident has an advance directive or the resident's dietary needs. Resident B did not have any documents showing the fees for services. Resident A and Resident C's quarterly financial reports needed to be corrected. The reports had zero deposits and zero expenditure although the monthly ledgers showed deposits and expenses. Resident B did not have a quarterly financial report available. A closet was unlocked and contained a pile of miscellaneous items. The flooring is torn and needing repair throughout the facility. Carpeting in several rooms was stained. There was no hand drying device in either bathroom. The subflooring in the lower level sitting area was bare. The corners of the room contained a black substance.

Areas of Commendation

- There was a nice, screened porch at the front of the facility.
- There was a pleasant visitor's room at the front of the facility.
- A current recreation calendar was posted. Activities included bingo, dancing, shopping and Church.
- Team observed a good rapport between residents and staff.
- Team observed residents coming and going as the pleased.
- The water temperatures were in the appropriate ranges.
- A current electrical, HVAC and fire alarm inspection was available for review.
- Current First Aid/CPR training was present. Necessary SLED checks were completed.
- Prescribed medications were present and the MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.

Areas Needing Improvement

Health/Safety

- A container of Comet was in an unlocked linen closet. [Note: Staff removed the Comet and locked the closet prior to Team leaving.]
- The most recent TB risk assessment was dated 10/6/14.
- The emergency light in the hallway was very faint and buzzed when tested.

Supervision & Administrator

- The posted administrator's license expired 6/30/15.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing clothes and undergarments.
- One resident reported needing a dental exam.
- Two residents reported needing a vision exam.
- Two residents reported needing eyeglasses.
- One resident reported needing to see a doctor concerning hemorrhoids.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- There was not a one week supply of staple foods present. [Note: The operator's husband reported the food supply would be refilled over the upcoming weekend.]
- Several items in the freezer were not properly labeled.
- Residents would like larger meat portions and different drink options at meals.
- Residents reported having the same meal each week and would like more of a variety.

Resident Records

- Resident A's individual care plan did not address whether resident has an advance directive.
- Resident B's individual care plan did not address whether resident has an advance directive or the resident's dietary needs.
- Resident B did not have any documents showing the fees for services.

Resident Personal Needs Allowances

- Resident A and Resident C's quarterly financial reports needed to be corrected. The reports had zero deposits and zero expenditure although the monthly ledgers showed deposits and expenses.
- Resident B did not have a quarterly financial report available.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- A closet was unlocked and contained a pile of miscellaneous items.
- The flooring is torn and needing repair throughout the facility. Carpeting in several rooms were stained.
- There was no hand drying device in either bathroom. [Note: Paper towels were placed in the bathroom prior to Team leaving.]
- The subflooring in the lower level sitting area was bare. The corners of the room contained a black substance. [Note: The operator's husband reported the room suffered flood damage.]

Additional Recommendations

- One resident would like to work.
- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.