

Team Advocacy Inspection for March 14, 2016

Easley Retirement Center

Inspection conducted by Nicole Davis, P&A Team Advocate, and Amanda Read, Volunteer



Facility Information

Easley Retirement Center is located in Pickens County at 102 Dowling Street, Easley, SC 29640-2424. Team arrived at the facility at 11:13 AM and exited the facility at 2:05 PM. The administrator, Bert Owens, was present for part of the inspection. The facility is operated by West End Retirement Center, Inc. There were three staff members present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 28 beds. The census was 15 with nine residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2016. [DHEC was contacted regarding the expired license. Team was informed the facility had completed the renewal process and was in good standing.] An administrator's license was current and posted. The facility had a written emergency plan to evacuate to St. Andrews United Methodist Church, 309 Pelzer Highway, Easley, SC.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch consisted of spaghetti, cole slaw, pound cake and a drink. A current menu was posted. Team conducted an exit interview with the assistant administrator.

Report Summary

One resident reported needing shorts. One resident reported needing a dental exam. Resident A had a prescription for Ranitidine HCL 150 mg tablet, take one tablet by mouth twice daily. The medication was not present. Resident E had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth three times daily. The controlled substance log showed 17 tablets remaining; there were 16 tablets remaining. Resident E had

the medication Triamcinolone Acetonide 0.1% cream, apply three times daily as needed present. The medication was not listed on the MAR. Resident A's most recent physical examination was dated 12/10/14. Also, Resident A's most recent individual care plan was signed and dated although the form was blank. Resident C's physical examination did not include a diagnosis. Also, Resident C's most recent individual care plan did not address the resident's dietary needs. Resident F's most recent physical examination was dated 6/3/14. Resident D's personal funds ledger was not signed for the month of February.

Areas of Commendation

- The facility was clean and nicely decorated. Season appropriate decorations were inside and outside of the facility.
- Resident rooms were clean and personalized.
- Team observed a good rapport between residents and staff. One resident reported "staff cares about us here."
- Staff was very helpful during the inspection.
- The water temperatures were in the appropriate ranges.
- DHEC inspections were available for review.
- Annual HVAC, electrical, sprinkler and fire alarm inspections were current.
- Records were very organized.
- Residents described the food as "good." There was an adequate amount of food present.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shorts.
- One resident reported needing a dental exam.

Medication Storage and Administration

- Resident A had a prescription for Ranitidine HCL 150 mg tablet, take one tablet by mouth twice daily. The medication was not present. [Note: Staff showed Team the order form for the medication. It was scheduled to be delivered on the evening of Team's inspection.]
- Resident E had a prescription for Lorazepam 1 mg tablet, take one tablet by mouth three times daily. The controlled substance log showed 17 tablets remaining; there were 16 tablets remaining.
- Resident E had the medication Triamcinolone Acetonide 0.1% cream, apply three times daily as needed present. The medication was not listed on the MAR.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent physical examination was dated 12/10/14. Also, Resident A's most recent individual care plan was signed and dated although the form was blank.
- Resident C's physical examination did not include a diagnosis. Also, Resident C's most recent individual care plan did not address the resident's dietary needs.
- Resident F's most recent physical examination was dated 6/3/14.

Resident Personal Needs Allowances

- Resident D's personal funds ledger was not signed for the month of February.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.