

Team Advocacy Inspection for January 4, 2018
Inspection conducted by Toni Etheridge, P&A Team Advocate and Antwoine Williams,
Volunteer



Photo Date 1-4-18

Service Provider Information

Easy Living is in Darlington County at 506 E. Jackson Street, Lamar, South Carolina 29069-9162. Team arrived at the facility at 10:56 AM and exited the facility at 1:30 PM. The owner, Edell George, was present during the inspection. There was 1 staff member present when Team arrived. The facility is licensed for 5 beds. The census was 5 with 5 residents present on the day of Team's inspection. The DHEC license had an expiration date of 3-31-18. The administrator's license had an expiration date of 6-30-18. The facility had a written emergency plan to evacuate to Pee Dee Gardens 3117 W. Palmetto Street, Florence, South Carolina 29501-5825.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed staff records, reviewed three residents' records, medication, and medication administration records; and toured the facility. A December menu was posted; the staff removed the menu and replaced it with a January menu after the Team mentioned it. The lunch served during Teams' inspection was chicken salad, crackers, fruit and juice. The served food items were not listed on the January menu, and no substitute menu was posted. Team conducted an exit interview with the owner, Edell George, and the director, Tawanda Martin. The owner accompanied Team during the outdoor inspection of the property.

Report Summary

During Team's inspection, the owner, Edell George explained the staff titles at Easy Living because Labor, Licensing and Regulation had Eric Jones as the licensed administrator, and DHEC'S December 2017 directory had Edell George listed as the administrator.

The kitchen water temperature tested low at 118° Fahrenheit. (DHEC'S 2015 Standards for Licensing Community Residential Care Facilities indicated the kitchen water temperature should test at 120°.) In the

residents' bathroom, two light bulbs needed to be replaced and, the shower handle and the faucet of the tub were extremely loose. Residents A, B and C did not know where to locate emergency contact numbers.

There were a few food items in the freezer which were not labeled or dated. and did not have a date. The chair in resident B's bedroom was not sturdy. The facility's temperature was set at 70°; not within the range established in the DHEC 2015 Standards. The owner adjusted the temperature while Team was present.

Resident C's medication administration record for Quetiapine Fumarate 25mg. was not signed for on January 3, 2018 by staff. The director confirmed the medication had been administered. Resident C's medication administration record for the evening dosage of Levetiracetam 100mg. did not have a staff signature on January 3, 2018. The director stated that there was no signature because resident C refused to take the medication.

In the pantry, there were a few canned food items stored directly on the floor in violation of DHEC'S 2015 Standards concerning storage areas. Resident B's TB record was not available for review. (The director stated the TB record was done and that the facility would send a copy to Team. As of the date of this report, Team has not received a copy of this document.)

Resident A wanted to know why there was no longer a caseworker/social worker assigned to resident A. Resident A reported that there had been a caseworker/social worker assigned in the past. Resident A wanted a follow up.

Resident C wanted assistance with Veteran Administration court appeals.

The personal funds ledger (for each of the interviewed residents), did not report if the source of income originated from OSS, the family or other. In resident C's bedroom, the headboard was not secured to the bed-frame. The exterior hand-rails in the back of the facility were loose, and there was a broken window. The shed was unsecured.

Areas of Commendation

- The owner and director were professional and polite.
- The owner and director responded promptly to inspection requests.
- A current TB risk assessment for the facility was current.
- The documentation for the facility's fire extinguishers showed a current annual inspection and were monitored monthly by staff.
- The facility's evacuation routes were posted in a conspicuous location in the facility.
- The Laundry room was secured.
- The facility's dining area had enough tables and chairs for the residents.
- The kitchen was neat and the cooking utensils were organized for easy access.
- The facility had a home-like feel: large living area, a good size t.v. screen, sofas and lamps.
- One resident stated the administrator treated residents with respect, and the resident felt safe in the facility.

- Three residents reported receiving second helpings of food when requested.
- Three residents reported being able to access all living areas of the facility.
- Three residents reported they are taken to the doctor when needed.
- Two residents liked their bedrooms.
- One resident enjoyed living at the facility.
- No medicine was found in the residents' bedrooms.
- There were enough perishable and non-perishable food items available.
- The stamped date on the canned food items did not exceed the shelf-life date.

Areas Needing Improvement

Health/Safety

- The kitchen water temperature tested low at 118° Fahrenheit. (DHEC'S 2015 Standards for Licensing Community Residential Care Facilities that the kitchen water temperature should be 120°.)
- In the residents' bathroom, two light bulbs needed to be replaced and, the shower handle and the faucet of the tub were extremely loose.
- A few food items in the freezer were not labeled or dated.
- The chair in resident B's bedroom was not sturdy.
- Residents A, B and C did not know where to locate emergency contact numbers.
- The facility's temperature was set at 70° not within the range established in DHEC'S 2015 Standards. The owner adjusted the temperature while Team was present.

Supervision & Administrator

- Edell George explained the staff titles at Easy Living because Labor, Licensing and Regulation had Eric Jones as the licensed administrator, and DHEC'S December 2017 directory had Edell George listed as the administrator.

Residents' Rights

- Resident A wanted to know why there was no longer a caseworker/social worker assigned to the resident. Resident A reported that there had been a caseworker/social worker assigned in the past. Resident A wanted a follow up.
- Resident C wanted assistance with Veteran Administration court appeals.

Recreation

- No concerns were noted.

Residents' Activities of Daily Living (ADLs)

- No concerns were noted.

Medication Storage and Administration

- Resident C's medication administration record for Quetiapine Fumarate 25mg. was not signed for on January 3, 2018 by staff. The director confirmed the medication had been administered.
- Resident C's medication administration record for the evening dosage of Levetiracetam 100mg. did not have a staff signature on January 3, 2018. The director stated that there was no signature because resident C refused to take the medication.

Meals & Food Storage.

- In the pantry, there were a few canned food items stored directly on the floor in violation of DHEC'S 2015 Standards concerning storage areas.

Resident Records

- Resident B's TB record was not available for review. (The director stated the TB record was done and that the facility would send a copy to Team. As of the date of this report, Team has not received a copy of this document.)

Resident Personal Needs Allowances

- The personal funds ledger (for each of the interviewed residents), did not report if the source of income originated from OSS, the family or other.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- No concerns were noted.

Housekeeping, Maintenance, Furnishings

- Resident C's headboard was not secured to the bed-frame.
- The residents' bathroom needed two new light bulbs over the mirror.
- The exterior hand-rails in the back of the facility were loose.

- There was a broken window in the back of the facility.
- The backyard shed was unsecured.

Additional Recommendations

- Emergency contact numbers for poison control, ambulance service, fire and police departments needs to be posted in a conspicuous location in the facility as established in the DHEC 2015 Standards.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.