

Team Advocacy Inspection for August 30, 2016
Elliott's Residential Care Home
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Elliott's Residential Care Home is located in Orangeburg County at 2432 Landsdowne Road, Bowman, SC 29018-9583. Team arrived at the facility at 10:14 AM and exited the facility at 12:00 PM. The administrator, Deborah Levins was present for a brief moment during the inspection. The facility is operated by Deborah Levins. One staff was present when Team arrived. The facility is licensed for seven beds. There were seven residents present on the day of Team's inspection. The DHEC license had an expiration date of October 31, 2016. A current administrator's license was not posted. The facility had a written emergency plan to evacuate Alexander's Golden Star Community Home, 218 Golden Starr, Santee, SC 29142.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medication and medication administration records; and toured the facility. Team did not observe a meal. Team conducted an exit interview with the staff

Report Summary

The fire extinguishers have not been monitored monthly since inspected in June 2016. The railings on the front steps were loose. Residents reported no privacy when using the telephone. One resident would like to have the bedtime changed from 8:30 PM to 9:30 PM or 10 PM. One resident reported "sometimes they treat you with respect, sometimes they don't." Two residents reported needing eyeglasses. Two residents reported needing vision exams. One resident reported needing incontinency supplies. One resident reported needing

dentures. One resident reported needing a dental exam. One resident reported needing a walker. This resident stated she had difficulty walking up the ramp. One resident had clothes in the closet that smelled of urine. The clothing one resident wore was dirty. One resident reported needing pants and shirts. Resident B had prescriptions for Clopidogrel 75 mg tablet, take one daily; Pioglitazone HCL 15 mg tablet, take one daily; and Levothyroxine 100 mcg tablet, take one tablet daily. The medications were not available. Resident B had the medications Calcium Magnesium Zinc with Vitamin D and Multivitamin Daily with Iron present. The medications were not listed on the MAR. Resident C had a prescription for Clozapine ODT 100 mcg tablet, take 2 ½ tablets at bedtime for one night, then 3 tablets at bedtime for one night, then 3 ½ tablets at bedtime for one night, then 4 tablets at bedtime; the medication label matched the prescription. The instructions on the MAR stated to take 2 pills at bedtime. Residents reported not being able to get seconds upon requests. Tomatoes and sweet potatoes in the refrigerator contained mold. A current menu was not posted. There were two items in ziplock bags on the counter. The items were not labeled. Resident A's most recent physical examination had the resident's diet listed as low calories. In contrast, the resident's individual care plan had her diet listed as regular. Resident A's most recent individual care plan was dated 2/5/16. Resident B did not have current monthly notes available for review; the facility completed notes on a standardized form. There was a form dated 6/17/16 but it was not completed. Resident C's most recent individual care plan was dated 7/1/15. There was another signed care plan in the resident's record that did not include a date. Documentation of the most recent medication training available for the staff member was dated 1/6/15. There were cobwebs present inside and outside of the facility. One resident's bed was broken; the mattress was at an angle on the floor. The mattress was stained and smelled of urine. The vent in the hallway was not fully secured to the wall; one side was secured. The yard was overgrown with weeds. A window at the rear of the facility was broken, cardboard was in its place. Bedrooms were not clean. They included broken floor tiles and stained walls. The shower tiles in the hallway bathroom appeared to have water damage and mold; they were lifting from the wall. The handrails in that tub were rusted. In the bathroom located in a bedroom, the shower knobs were not secured; the tub was clogged and lined with mold. The doorknob of this bedroom door was very loose. The flooring was uneven throughout the facility. Some floor tiles were broken.

Areas of Commendation

- The facility had a large yard and a front porch. There were calendars, board games, wall hangings, a mounted flat screen television and ceiling fans.
- A current activity calendar was posted. Activities included group discussion, bingo, movies, exercise and a sing-a-long. One staff member was designated as the activity director.
- A current annual TB risk assessment was available.
- A current HVAC, electrical and fire alarm inspection was available.
- There was an adequate amount of food available.
- Staff was washing dishes when Team arrived.
- Water temperatures were in the appropriate ranges.
- Staff records had current CPR/first aid training. Staff also had required SLED checks.
- All residents had signed copies of their rights, grievance procedures and house rules in their files.
- Resident records had documentation giving the administrator control over personal spending money.

- Personal funds ledgers were current and signed. Quarterly financial reports were included on the ledgers.
- The facility had two types of fire extinguishers throughout.
- Fire drills were completed monthly.
- Smoke detectors throughout the facility were tested and found to be working properly
- The facility had the fire evacuation plan posted throughout the facility.

Areas Needing Improvement

Health/Safety

- The fire extinguishers have not been monitored monthly since inspected in June 2016.
- The railings on the front steps were loose.

Supervision & Administrator

- The posted administrator's license had an expiration date of 6/30/16. [Note: Team verified the administrator has a current license through South Carolina Department of Labor, License and Regulation site.]

Residents' Rights

- Residents reported no privacy when using the telephone.
- One resident would like to have the bedtime changed from 8:30 PM to 9:30 PM or 10 PM. Team noted the house rules included having an 8:30 PM bedtime.
- One resident reported "sometimes they treat you with respect, sometimes they don't."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing eyeglasses.
- Two residents reported needing vision exams.
- One resident reported needing incontinency supplies.
- One resident reported needing dentures.
- One resident reported needing a dental exam.
- One resident reported needing a walker. This resident stated she had difficulty walking up the ramp.
- One resident had clothes in the closet that smelled of urine.
- The clothing one resident wore was dirty.
- One resident reported needing pants and shirts.

Medication Storage and Administration

- Resident B had prescriptions for Clopidogrel 75 mg tablet, take one daily; Pioglitazone HCL 15 mg tablet, take one daily; and Levothyroxine 100 mcg tablet, take one tablet daily. The medications were not available. [Note: Staff reported the medication was ordered the morning of Team’s inspection and scheduled for delivery in 24-48 hours.]
- Resident B had the medications Calcium Magnesium Zinc with Vitamin D and Multivitamin Daily with Iron present. The medications were not listed on the MAR.
- Resident C had a prescription for Clozapine ODT 100 mcg tablet, take 2 ½ tablets at bedtime for one night, then 3 tablets at bedtime for one night, then 3 ½ tablets at bedtime for one night, then 4 tablets at bedtime; the medication label matched the prescription. The instructions on the MAR stated to take 2 pills at bedtime.

Meals & Food Storage

- Residents reported not being able to get seconds upon requests.
- Tomatoes and sweet potatoes in the refrigerator contained mold.
- A current menu was not posted. [Note: The staff dated a premade menu while Team was present.]
- There were two items in ziplock bags on the counter. The items were not labeled.

Resident Records

- Resident A’s most recent physical examination had the resident’s diet listed as low calories. In contrast, the resident’s individual care plan had her diet listed as regular.
- Resident A’s most recent individual care plan was dated 2/5/16.
- Resident B did not have current monthly notes available for review; the facility completed notes on a standardized form. There was a form dated 6/17/16 but it was not completed.
- Resident C’s most recent individual care plan was dated 7/1/15. There was another signed care plan in the resident’s record that did not include a date.

Resident Personal Needs Allowances

- None

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Documentation of the most recent medication training available for the staff member was dated 1/6/15.

Housekeeping, Maintenance, Furnishings

- There were cobwebs present inside and outside of the facility.

- One resident's bed was broken; the mattress was at an angle on the floor. The mattress was stained and smelled of urine.
- The vent in the hallway was not fully secured to the wall; one side was secured.
- The yard was overgrown with weeds.
- A window at the rear of the facility was broken, cardboard was in its place.
- Bedrooms were not clean. They included broken floor tiles and stained walls.
- The shower tiles in the hallway bathroom appeared to have water damage and mold; they were lifting from the wall. The handrails in that tub were rusted.
- In the bathroom located in a bedroom, the shower knobs were not secured; the tub was clogged and lined with mold. The doorknob of this bedroom door was very loose.
- The flooring was uneven throughout the facility. Some floor tiles were broken.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.