

Team Advocacy Inspection for April 11, 2017

Eugenia's Residential Care Facility

Inspection conducted by Nicole Davis, P&A Team Advocate, and Susan Grinnell, Volunteer



Facility Information

Eugenia's Residential Care Facility is located in Richland County at 2232 Heyward Brockington Road, Columbia, SC 29203-9677. Team arrived at the facility at 10:32 AM and exited the facility at 2:32 PM. The administrator, Eugenia Davis-Eargle, was not present for the inspection. The facility is operated by Elijah Davis, Thomasina Davis and Eugenia Davis. There were two staff members present when Team arrived; the assistant administrator arrived shortly after Team. The facility is licensed for 23 beds. The census was 21 with 14 residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Cedar Creek Community Church, 10300 Monticello Road, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch consisted of stewed chicken, rice with gravy, cabbage, cake and tea. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

Residents were playing with a stray cat on the porch. Residents reported having privacy on the telephone "depending on who is working." Resident A had a prescription for Fluticasone 50 mg nasal, use one spray in each nostril as needed. The medication was unavailable. The resident and staff reported the medicine had been discontinued but staff could not locate a discontinue order. Resident D had a prescription for Proair HFA 90 MCG inhaler, inhale two puffs every six hours. The MAR had not been initialed for the 6 PM administration

on 4/3/17. Resident E had prescriptions for Omeprazole DR 20 mg capsule, take two capsules by mouth at bedtime and Topiramate 25 mg tablet, take two tablets twice a day. The MAR had not been initialed for the 8 PM administration on 4/1/17. Resident E had a prescription for Oxybutynin 5 mg tablet, take one tablet by mouth at bedtime. The MAR had not been initialed for administration on 4/1/17 or 4/3/17. Resident E had a prescription for Baza Protect Cream, apply around vagina daily. The MAR had not been initialed for administration on 4/2/17 or 4/3/17. Resident F's most recent physical examination had the resident's diet listed as heart healthy. In contrast, the individual care plan had the diet listed as regular. Resident C's personal funds ledger was not signed for in March 2017 although transactions were listed for the month. Resident F's personal funds ledger was not accurate for March 2017. One staff member did not have a background check available for review. Bedroom 2 contained a file cabinet a resident was using to store clothes. The shower curtain in Bathroom Z and the bathroom located in Bedroom 13 had a lot of buildup on them. The flooring in bedroom 13 sunk at the bathroom entrance.

Areas of Commendation

- The facility was free of any odors. Resident rooms were organized. There were several sitting areas inside and outside of the facility for residents to use.
- A current activity calendar was posted. Activities include exercise, movies, bingo, Church and arts & crafts.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- A resident birthday calendar was posted in the facility.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- Residents were playing with a stray cat on the porch. [Note: Residents and staff reported instructions being given regarding not touching the stray animals.]

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported having privacy on the telephone "depending on who is working."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shampoo.
- One resident reported needing underwear.
- One resident reported needing church clothes.
- One resident reported needing a podiatrist appointment. The resident reported having an ingrown toe nail.
- Two residents reported needing dental exams.
- One resident had a badly stained pillow.
- One resident had a blanket torn in several places on the bed.
- One resident reported needing a cane and dentures.

Medication Storage and Administration

- Resident A had a prescription for Fluticasone 50 mg nasal, use one spray in each nostril as needed. The medication was unavailable. The resident and staff reported the medicine had been discontinued but staff could not locate a discontinue order.
- Resident D had a prescription for Proair HFA 90 MCG inhaler, inhale two puffs every six hours. The MAR had not been initialed for the 6 PM administration on 4/3/17.
- Resident E had prescriptions for Omeprazole DR 20 mg capsule, take two capsules by mouth at bedtime and Topiramate 25 mg tablet, take two tablets twice a day. The MAR had not been initialed for the 8 PM administration on 4/1/17.
- Resident E had a prescription for Oxybutynin 5 mg tablet, take one tablet by mouth at bedtime. The MAR had not been initialed for administration on 4/1/17 or 4/3/17.
- Resident E had a prescription for Baza Protect Cream, apply around vagina daily. The MAR had not been initialed for administration on 4/2/17 or 4/3/17.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident F's most recent physical examination had the resident's diet listed as heart healthy. In contrast, the individual care plan had the diet listed as regular. [Note: Staff began updating the care plan with the resident while Team was present.]

Resident Personal Needs Allowances

- Resident C's personal funds ledger was not signed for in March 2017 although transactions were listed for the month. [Note: Staff and the resident reviewed and corrected the document while Team was present.]
- Resident F's personal funds ledger was not accurate for March 2017. [Note: Staff and the resident reviewed and corrected the document while Team was present.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have a background check available for review.

Housekeeping, Maintenance, Furnishings

- Bedroom 2 contained a file cabinet a resident was using to store clothes.
- The shower curtain in Bathroom Z and the bathroom located in Bedroom 13 had a lot of buildup on them.
- The flooring in bedroom 13 sunk at the bathroom entrance.

Additional Recommendations

- Two residents would like to move.
- Five residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.