

Team Advocacy Inspection for February 28, 2017
Evelyn's Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Evelyn's Residential Care Facility is located in Florence County at 162 S McQueen Street, Florence, SC 29501-4439. Team arrived at the facility at 10:16 AM and exited the facility at 12:09 PM. The administrator, Evelyn Cusaac, was not present for the inspection. The facility is operated by Evelyn Cusaac. There was one staff member present when Team arrived. The facility is licensed for nine beds. The census was nine with five residents being present on the day of Team's inspection. The DHEC license had an expiration date of May 31, 2017. A current administrator's license was not available. The facility had a written emergency plan to evacuate to Beard Residential Care Facility #1, 123 N Warren Street, Timmonsville, SC 29161.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. A current menu was posted listing soup, grilled cheese sandwiches, crackers, fruit and tea as being scheduled for lunch. Team conducted an exit interview with the staff.

Report Summary

An annual TB risk assessment was not available for review. The emergency light by the bottom of the stairs did not illuminate when tested. A bench on the side of the facility was rusted and had broken legs. The hand rail by one of the side exits was not secure. Team could lift one end of the railing from the ground. One resident reported needing a back brace. The resident reported having constant back pain and needing to see a doctor. Staff confirmed the facility was aware of the resident's concern but they were waiting on her medical

records since she was a new resident. Resident A had prescriptions for Aspirin 81 mg EC tablet, take one tablet by mouth daily; Levothyroxine 25mcg tablet, take one tablet every morning on an empty stomach; and Melatonin 3mg tablet, take one tablet by mouth at bedtime. The medications were not available. Resident A had prescriptions for Levothyroxine 25mcg tablet, take one tablet every morning on an empty stomach and Melatonin 3mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed for the 8 PM administration on 2/27/17. Resident B had the medication Flovent 100 mcg Diskus, inhale one puff twice daily present. The medication was not listed on the MAR. Resident C had a prescription for Centratrex Capsule, take one capsule once daily. The medication was not available. There was not a one-week supply of staple food available. Food in the refrigerator was not properly labeled. Resident A's individual care plan did not address whether the resident had an advanced directive. Resident B did not have an admission TB test available for review; staff reported she did have one completed. Resident A and Resident B did not have personal funds ledgers or quarterly financial reports available for review. The staff member on shift could not locate her records for Team to review. The upstairs bathroom sink was clogged. There was no toilet paper in any of the bathrooms. Staff reported due to plumbing issues, residents must ask for toilet paper when needed. A tarp was being used to cover some roofing damage.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized.
- A current activity calendar was posted. Activities included walking, make up, church, a mall trip and an enrichment party.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed quarterly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- An annual TB risk assessment was not available for review.
- The emergency light by the bottom of the stairs did not illuminate when tested.
- A bench on the side of the facility was rusted and had broken legs.
- The hand rail by one of the side exits was not secure. Team could lift one end of the railing from the ground.

Supervision & Administrator

- The posted administrator license had the expiration date of 6/30/16.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a back brace. The resident reported having constant back pain and needing to see a doctor. Staff confirmed the facility was aware of the resident's concern but they were waiting on her medical records since she was a new resident.

Medication Storage and Administration

- Resident A had prescriptions for Aspirin 81 mg EC tablet, take one tablet by mouth daily; Levothyroxine 25mcg tablet, take one tablet every morning on an empty stomach; and Melatonin 3mg tablet, take one tablet by mouth at bedtime. The medications were not available.
- Resident A had prescriptions for Levothyroxine 25mcg tablet, take one tablet every morning on an empty stomach and Melatonin 3mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed for the 8 PM administration on 2/27/17.
- Resident B had the medication Flovent 100 mcg Diskus, inhale one puff twice daily present. The medication was not listed on the MAR.
- Resident C had a prescription for Centratrex Capsule, take one capsule once daily. The medication was not available.

Meals & Food Storage

- There was not a one-week supply of staple food available.
- Food in the refrigerator was not properly labeled.

Resident Records

- Resident A's individual care plan did not address whether the resident had an advanced directive.
- Resident B did not have an admission TB test available for review; staff reported she did have one completed. [Note: Team instructed staff to fax records by 12 PM on 3/1/17. As of 3/6/17, Team has not received the records.]

Resident Personal Needs Allowances

- Resident A and Resident B did not have personal funds ledgers or quarterly financial reports available for review. [Note: Team instructed staff to fax records by 12 PM on 3/1/17. As of 3/6/17, Team has not received the records.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The staff member on shift could not locate her records for Team to review. [Note: Team instructed staff to fax records by 12 PM on 3/1/17. As of 3/6/17, Team has not received the records.]

Housekeeping, Maintenance, Furnishings

- The upstairs bathroom sink was clogged.
- There was no toilet paper in any of the bathrooms. Staff reported due to plumbing issues, residents must ask for toilet paper when needed.
- A tarp was being used to cover some roofing damage. [Note: Staff reported an estimate had recently been completed to begin the repair process.]

Additional Recommendations

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.