

Team Advocacy Inspection for September 1, 2015

Evergreen Residential Care Inc. I

Inspection conducted by Nicole Davis, P&A Team Advocate, Amanda Read, MSW Intern and Richard Thompson, Volunteer



Facility Information

Evergreen Residential Care Inc. I is located in Charleston County at 1612 Evergreen Street, Charleston, SC 29407-6263. Team arrived at the facility at 10:59 AM and exited the facility at 1:25 PM. The administrator was not present for the inspection but reachable via telephone. The facility is operated by Clara Lesesne. There was one staff member present when Team arrived. The facility is licensed for eight beds. The census was eight with six residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2016. The posted administrator's license was not current. The facility had a written emergency plan to evacuate to Church of Harvest Christian Ministries, 508 Evelyn Drive, Columbia, SC 29210.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a ham and cheese sandwich, french fries, tater tots and tea. A substitution menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The emergency light at the front door did not illuminate when tested. Fire extinguishers had not been monitored since serviced in April 2015; all the tags were blank. The smoke detector in one bedroom constantly beeped. The most recent TB risk assessment was dated 2/5/14. Residents were playing with a stray white cat. The cleaning closet was unsecured although bleach, comet and degreaser were stored on the shelf. The

posted administrator's license expired 6/30/14. The posted calendar was dated August 2015. There was not a one-week supply of staple food present. Several items in the refrigerator and freezer were not properly labeled and sealed. A substitution menu was not posted. Team observed pre-prepared pills in a cup in the medication cart. Resident B's most recent physical examination was dated 8/28/14. Resident B's individual care plan dated 7/14/15 was not signed by staff, the resident or a representative. Resident B's individual care plan dated 6/1/15 was not signed by the resident or a representative. Resident C's most recent quarterly report was dated 12/3/14. Team observed roaches and roach droppings on the kitchen shelf. One bathroom did not have hand soap, a hand drying device or toilet paper available. Hygiene products and dirty clothing were in the bathroom. One shower contained a black substance in the corners; the toilet chair was unsteady. The vent in one hallway was covered with thick coats of dust. The linen on several beds were worn and heavily stained.

Areas of Commendation

- The facility contained a television, several couches, plants and a large fenced backyard.
- Team observed a good rapport between residents and staff.
- The water temperatures were in the appropriate ranges.
- A current electrical, HVAC and fire alarm inspection was available for review.
- Fire drills were completed quarterly and on different shifts.
- Staff records contained current First Aid/CPR training. Necessary SLED checks were completed.
- Prescribed medications were present and the MAR was accurately documented. The controlled substance log coincided with the amount of medications present.
- Emergency evacuation routes were posted throughout the facility.
- Observation notes were current.
- Residents reported the food has improved some.

Areas Needing Improvement

Health/Safety

- The emergency light at the front door did not illuminate when tested.
- Fire extinguishers had not been monitored since serviced in April 2015; all the tags were blank.
- The smoke detector in one bedroom constantly beeped.
- The most recent TB risk assessment was dated 2/5/14.
- Residents were playing with a cat. [Note: Staff reported the cat did not belong to the facility.]
- The cleaning closet was unsecured although bleach, comet and degreaser were stored on the shelf. [Note: Staff locked the door while Team was present.]

Supervision & Administrator

- The posted administrator's license expired 6/30/14.

Residents' Rights

- No concerns noted.

Recreation

- The posted calendar was dated August 2015.
- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing more clothes.

Medication Storage and Administration

- Team observed pre-prepared pills in a cup in the medication cart.

Meals & Food Storage

- There was not a one-week supply of staple food present. [Note: Staff reported grocery shopping was scheduled to be conducted the day of Team's inspection.]
- Several items in the refrigerator and freezer were not properly labeled and sealed.
- A substitution menu was not posted.
- Residents reported foods are not served at the right temperature.

Resident Records

- Resident B's most recent physical examination was dated 8/28/14.
- Resident B's individual care plan dated 7/14/15 was not signed by staff, the resident or a representative.
- Resident B's individual care plan dated 6/1/15 was not signed by the resident or a representative.

Resident Personal Needs Allowances

- Resident C's most recent quarterly report was dated 12/3/14.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Team observed roaches and roach droppings on the kitchen shelf.

- One bathroom did not have hand soap, a hand drying device or toilet paper available. [Note: Staff reported residents frequently caused the toilet to overflow so one roll is kept on the medication cart for them to grab when necessary.]
- Hygiene products and dirty clothing were in the bathroom.
- One shower contained a black substance in the corners; the toilet chair was unsteady.
- The vent in one hallway was covered with thick coats of dust.
- The linen on several beds were worn and heavily stained.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.