

Team Advocacy Inspection for March 3, 2016
Faith, Hope and Charity Retirement
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer

Facility Information

Faith, Hope and Charity Retirement is located in Anderson County at 101 Coe Street, Anderson, SC 29624. Team arrived at the facility at 11:19 AM and exited the facility at 2:02 PM. The administrator, Mary Sims Touchton, was present for the inspection. The facility is operated by Mary Sims Touchton. There were three staff members present when Team arrived. The facility is licensed for 10 beds. The census was seven on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Full Gospel Lighthouse Church, 1214 New Hope Road, Anderson, SC.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of lima beans, fried potatoes, stewed tomatoes, corn bread, apple pie and kool-aid. A current menu was posted. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperatures in the bathrooms were 129°. The fire extinguisher in the living room had not been monitored monthly since being serviced November 2015. A posted house rule read "always get permission to take a shower, always ask for towels don't just take them from the laundry." Residents reported no privacy when using the telephone. The telephone is corded and is stored in the kitchen where residents have no access. Staff have to give residents the telephone and the residents then have to sit by the kitchen wall. One resident reported needing eyeglasses and dentures. One resident reported needing undergarments and jeans. One resident reported needing undergarments and feminine hygiene products. Another resident had a pillow that was stained and worn. One resident reported needing pants. One resident reported needing vision and dental exams. The MAR had not been signed for the 8pm administration on 3/2/16 for any of the records reviewed. The MAR had not been signed for the 8am administration on 3/3/16 for any of the records reviewed. Resident C had a prescription for Lorazepam 0.6mg tablet, take one tablet by mouth twice a day. The controlled substance log was last signed for administration on 3/2/16 at 8am; the next entries on the log were partially completed but not signed. Resident C also had a prescription for Hydrocodon-Apap 10-325, take one tablet by mouth four times a day. The controlled substance log was last signed for administration on 3/2/16 at 4pm; the next entries on the log were partially completed but not signed. In the medication cart, Team observed cups with pre-pulled pills for three residents. The medication had been prepared prior to

Team's arrival and was administered during lunch. The most recent observation notes of records reviewed was dated December 2015. One staff member's records contained a SLED background check with a conviction for exploitation of a vulnerable adult. A rocking chair on the front porch was not sturdy; the seat was not secured. The door for the half bathroom would not close all the way; it was missing the door latch. Computer chairs and recliners on the porch were worn and contained holes. The full bathroom did not have any toilet paper. Both bathroom sinks drained very slowly.

Areas of Commendation

- Seasonal appropriate decorations were in the dining room.
- Bedrooms were clean and comfortable. Residents had personal items in their rooms.
- There was a current recreation calendar. Activities included singing from hymnal, bingo, feeding birds, exercise and church.
- There was an adequate supply of food present.
- Lunched looked and smelled appetizing. Residents were given a nice portion.
- A current electrical, HVAC and fire alarm inspection was available for review.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR documentation training was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 129°.
- The fire extinguisher in the living room had not been monitored monthly since being serviced November 2015.

Supervision & Administrator

- No concern noted.

Residents' Rights

- A posted house rule read "always get permission to take a shower, always ask for towels don't just take them from the laundry."
- Residents reported no privacy when using the telephone. The telephone is corded and is stored in the kitchen where residents have no access. Staff have to give residents the telephone and the residents then have to sit by the kitchen wall.

Recreation

- Residents would like to do more in the community. One resident was interested in attending a day program.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses and dentures.
- One resident reported needing undergarments and jeans.
- One resident reported needing undergarments and feminine hygiene products.
- Another resident had a pillow that was stained and worn.
- One resident reported needing pants.
- One resident reported needing vision and dental exams.

Medication Storage and Administration

- The MAR had not been signed for the 8pm administration on 3/2/16 for any of the records reviewed.
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- Resident C had a prescription for Lorazepam 0.6mg tablet, take one tablet by mouth twice a day. The controlled substance log was last signed for administration on 3/2/16 at 8am; the next entries on the log were partially completed but not signed.
- Resident C also had a prescription for Hydrocodon-Apap 10-325, take one tablet by mouth four times a day. The controlled substance log was last signed for administration on 3/2/16 at 4pm; the next entries on the log were partially completed but not signed.
- In the medication cart, Team observed cups with pre-pulled pills for three residents. The medication had been prepared prior to Team's arrival and was administered during lunch.

Meals & Food Storage

- No concerns noted.

Resident Records

- The most recent observation notes of records reviewed was dated December 2015.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member's records contained a SLED background check with a conviction for exploitation of a vulnerable adult.

Housekeeping, Maintenance, Furnishings

- A rocking chair on the front porch was not sturdy; the seat was not secured.
- The door for the half bathroom would not close all the way; it was missing the door latch.
- Computer chairs and recliners on the porch were worn and contained holes.
- The full bathroom did not have any toilet paper. [Note: Staff replenished the toilet paper while Team was present.]
- Both bathroom sinks drained very slowly.

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.