

**Team Advocacy Inspection for January 5, 2017**  
**Family Residential Care Home I**  
**Inspection conducted by Nicole Davis, P&A Team Advocate and Emily Caldwell, Volunteer,**  
**and Kristen Kinney, Volunteer**



**Facility Information**

Family Residential Care Home I is located in Sumter County at 21 Edwards Street, Sumter, SC 29150-4808. Team arrived at the facility at 9:35 AM and exited the facility at 11:11 AM. The administrator, Michael Walters, was present during the inspection. The facility is operated by Michael Walters. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for five beds. There were five residents living in the facility on the day of Team's inspection. The DHEC license had an expiration date of 02/28/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Life Changing Community Church, 1106 Waynick Drive, Sumter, SC 29150.

**Overview of Visit**

During Team's visit on 1/5/17, the administrator and staff had no access to resident or personnel records. The administrator's wife, Mrs. Walters was the only one with access but was in Columbia at the time. Team informed the administrator they would return on 1/6/17 to review record. Team conducted the remaining parts of the inspection. Team interviewed two residents; talked to residents and the administrator; reviewed medication, and medication administration records; and toured the facility. A current menu was not posted when Team arrived; staff posted a substitution menu for the day during Team's inspection. Team did not observe a meal. Team conducted an exit interview with the administrator and staff. On 1/6/17 Team returned to the facility at 11:18 AM to review records, and exited the facility at 1:25 PM. An exit interview was conducted with Mrs. Walters.

## **Report Summary**

The emergency light did not illuminate when tested. The storage shed in the back was unsecured. It contained several miscellaneous items. A closet in one bedroom was locked with the resident's clothing inside including coat and shoes. Residents reported not having privacy when accessing the telephone. Residents reported being bored and activities not occurring. The activity calendar was dated December 2016. One resident would like to take a shower daily rather than every four days. One resident reported needing a hearing aid, adult incontinency products, and a cane. Resident A had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth twice a day for pain. The controlled substance log was last signed at 7am on 1/4/17. Resident A had a prescription for MAPAP Arthritis 650 mg tablet, take one tablet by mouth every six hours as needed for pain. The medication was not available. Staff reported the medication was ordered and due to arrive the evening of Team's inspection. Resident C had the medication Tramadol 50 mg tablet, take one tablet by mouth every six hours as needed present. The medication was not listed on the MAR; staff reported it had been discontinued. The menu was dated December 2016. Salad dressing in the refrigerator had an expiration date of 11/30/2016. Resident B's most recent individual care plan was dated 6/10/16. There was another care plan signed by a staff but it did not include a date. Resident B's most recent physical examination did not address the resident's dietary needs; there was no additional diet order present. Resident B had emergency discharge paperwork dated 5/20/16 with the diagnosis of a left elbow fracture. There was no incident report or documentation that the appropriate agencies were notified. Mrs. Walters stated it had not been reported. A bathroom was out of order; it was being renovated.

## **Areas of Commendation**

- Fire extinguishers were checked monthly.
- The facility felt home-like with comfortable chairs, several sitting areas, pictures, plants and lamps. It was clean and well-lit.
- There was a spacious front porch and a gazebo in the backyard.
- There were several puzzles, books and board games for the residents to use.
- The water temperatures were within the appropriate range.
- Team observed residents coming and going as they pleased.
- Residents reported enjoying their rooms and getting along with their roommates.
- Residents reported enjoying the food served.
- Residents' diets were posted in the kitchen.
- The monthly observation notes were current.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were available for review.
- DHEC inspections were available for review.
- Fire drills were conducted monthly.

## **Areas Needing Improvement**

### **Health/Safety**

- The emergency light did not illuminate when tested.

- The storage shed in the back was unsecured. It contained several miscellaneous items.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- The closet in one bedroom was locked with the resident's clothing inside including coat and shoes. [Note: Staff and the resident stated this was because another resident would take clothes out, wash them and leave them on the floor to dry potentially tripping others. The resident would like a key to the lock.]
- Residents reported not having privacy when accessing the telephone.

### **Recreation**

- Residents reported being bored and activities not occurring.
- The activity calendar was dated December 2016.

### **Residents' Activities of Daily Living (ADLs)**

- One resident would like to take a shower daily rather than every four days.
- One resident reported needing a hearing aid, adult incontinency products, and a cane.

### **Medication Storage and Administration**

- Resident A had a prescription for Tramadol HCL 50 mg tablet, take one tablet by mouth twice a day for pain. The controlled substance log was last signed at 7am on 1/4/17.
- Resident A had a prescription for MAPAP Arthritis 650 mg tablet, take one tablet by mouth every six hours as needed for pain. The medication was not available. Staff reported the medication was ordered and due to arrive the evening of Team's inspection.
- Resident C had the medication Tramadol 50 mg tablet, take one tablet by mouth every six hours as needed present. The medication was not listed on the MAR; staff reported it had been discontinued.

### **Meals & Food Storage**

- The menu was dated December 2016. [Note: Staff posted a substitution menu while Team was present.]
- Salad dressing in the refrigerator had an expiration date of 11/30/2016. [Note: Staff discarded while Team was present.]

### **Resident Records**

- Resident B's most recent individual care plan was dated 6/10/16. There was another care plan signed by a staff but it did not include a date.

- Resident B's most recent physical examination did not address the resident's dietary needs; there was no additional diet order present.
- Resident B had emergency discharge paperwork dated 5/20/16 with the diagnosis of a left elbow fracture. There was no incident report or documentation that the appropriate agencies were notified. Mrs. Walters stated it had not been reported.

#### **Resident Personal Needs Allowances**

- No concerns noted.

#### **Appropriateness of Placement**

- No concerns noted.

#### **Personnel Records**

- No concerns noted.

#### **Housekeeping, Maintenance, Furnishings**

- A bathroom was out of order; it was being renovated.

#### **Additional Recommendations**

- One resident reported wanting to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.