

## **Team Advocacy Inspection for January 5, 2017**

### **Family Residential Care Home II**

**Inspection conducted by Nicole Davis, P&A Team Advocate and Emily Caldwell, Volunteer,  
and Kristen Kinney, Volunteer**

#### **Facility Information**

Family Residential Care Home II is located in Sumter County at 23 Edwards Street, Sumter, SC 29150-4808. Team arrived at the facility at 9:35 AM and exited the facility at 11:11 AM. The administrator, Michael Walters, was present during the inspection. The facility is operated by Michael Walters. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for five beds. There were five residents living in the facility on the day of Team's inspection. The DHEC license had an expiration date of 02/28/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Life Changing Community Church, 1106 Waynick Drive, Sumter, SC 29150.

#### **Overview of Visit**

During Team's visit on 1/5/17, the administrator and staff had no access to resident or personnel records. The administrator's wife, Mrs. Walters was the only one with access but she was in Columbia at the time. Team informed the administrator they would return on 1/6/17 to review the records. Team conducted the remaining parts of the inspection. Team interviewed three residents; talked to residents and the administrator; reviewed medication, and medication administration records; and toured the facility. A current menu was not posted when Team arrived; staff posted a substitution menu for the day during Team's inspection. Team did not observe a meal. Team conducted an exit interview with the administrator and staff. On 1/6/17 Team returned to the facility at 11:18 AM to review records, and exited the facility at 1:25 PM. An exit interview was conducted with Mrs. Walters.

#### **Report Summary**

The temperature in the facility was 54°. The heating unit was inoperable; staff reported it had broken the day before. An HVAC technician was working on the unit during Team's inspection. When Team returned on 1/6/17, the administrator reported a part had to be ordered and that the unit should be fixed on 1/6/17. The facility smelled strongly of urine. Residents reported not having any recreational activities. Residents would like to do more in the community. The activity calendar was dated December 2016. Two residents reported only having one pair of shoes and needing clothes. Two residents reported needing vision exams. One resident reported needing a hearing aid. One resident reported needing eyeglasses. One resident reported needing dentures. One resident reported needing a dental exam. Resident A had a prescription for Clonazepam 1 mg tablet, take one tablet by mouth twice a day. The medication was not available. Resident B had prescriptions for Amlodipine Besylate 5 mg tablet, take one tablet daily and Benzatropine Mesylate 2 mg tablet, take one tablet by mouth twice daily. The MAR for both medications did not include a dosage amount. Residents

reported the food not being at the appropriate temperature. One resident reported not having enough food. The menu was dated December 2016. A chair on the front porch had a broken seat. A plastic chair on the side of the porch had a broken arm. The railing on the ramp was loose.

### **Areas of Commendation**

- Fire extinguishers were checked monthly.
- The residential facility felt home-like with comfy chairs, sitting areas, pictures, plants and lamps.
- The water temperatures were within the appropriate range.
- Team observed residents coming and going as they pleased.
- Residents reported enjoying their rooms and getting along with their roommates.
- Residents reported enjoying the food served.
- Residents' diets were posted in the kitchen.
- There was an adequate supply of food present.
- The monthly observation notes were current.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were available for review.
- DHEC inspections were available for review.
- Fire drills were conducted monthly.

### **Areas Needing Improvement**

#### **Health/Safety**

- The temperature in the facility was 54°. The heating unit was inoperable; staff reported it had broken the day before. An HVAC technician was working on the unit during Team's inspection. When Team returned on 1/6/17, the administrator reported a part had to be ordered and that the unit should be fixed on 1/6/17. A space heater was located between the dining room and living room.

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- No concerns noted.

#### **Recreation**

- Residents reported not having any recreational activities.
- Residents would like to do more in the community.
- The activity calendar was dated December 2016.

#### **Residents' Activities of Daily Living (ADLs)**

- Two residents reported only having one pair of shoes and needing clothes.

- Two residents reported needing vision exams.
- One resident reported needing a hearing aid.
- One resident reported needing eyeglasses.
- One resident reported needing dentures.
- One resident reported needing a dental exam.

### **Medication Storage and Administration**

- Resident A had a prescription for Clonazepam 1 mg tablet, take one tablet by mouth twice a day. The medication was not available. [Note: Staff reported a refill had been ordered.]
- Resident B had prescriptions for Amlodipine Besylate 5 mg tablet, take one tablet daily and Benztropine Mesylate 2 mg tablet, take one tablet by mouth twice daily. The MAR for both medications did not include a dosage amount.

### **Meals & Food Storage**

- Residents reported the food not being at the appropriate temperature.
- One resident reported not having enough food.
- The menu was dated December 2016. [Note: Staff posted a substitution menu while Team was present.]

### **Resident Records**

- No concerns noted.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- The facility smelled strongly of urine.
- A chair on the front porch had a broken seat.
- A plastic chair on the side of the porch had a broken arm.
- The railing on the ramp was loose.

### **Additional Recommendations**

- Two residents reported a desire to move.

- Three residents reported a desire to work.
- One resident reported not having anyone to talk to if they had a problem.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.