

Team Advocacy Inspection for June 8, 2016

Flanagan Community Care Home

Inspection conducted by Nicole Davis, P&A Team Advocate, and Sam Breazeale, Volunteer



Facility Information

Flanagan Community Care Home is located in Richland County at 665 Sharpe Road, Columbia, SC 29203-9304. Team arrived at the facility at 9:40 AM and exited the facility at 11:35 PM. The administrator, Mary Briggs, was present for part of inspection. The facility is operated by Mary Briggs. One staff was present when Team arrived; another staff arrived shortly after Team. The facility is licensed for nine beds. There were nine residents living in the facility on the day of Team's inspection, six present during Team's inspection. The DHEC license had an expiration date of September 30, 2016. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Casual Community Care Home, 112 Goodrich Street, Columbia, SC 29223.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medication and medication administration records; and toured the facility. The posted lunch menu was pimento cheese sandwich, oriental vegetables, soup and iced tea. Team did not observe lunch. Team conducted an exit interview with the administrator.

Report Summary

One handrail in the hallway was very loose. A current TB risk assessment was not available for review. The paperwork had a current date listed but had not been completed. The most recent fire drill was completed

12/1/15. One resident would like different activities offered at the facility. The resident reported “the activities are mainly for the older people.” One resident reported needing a vision exam. One resident reported needing a podiatrist exam. Resident A had a prescription for Durezol 0.05% sol, instill one drop in left eye twice daily. The medication was present but not listed on the MAR. Resident B’s most recent physical examination was dated 4/21/15. Resident C’s individual care plan did not address the resident’s dietary needs. One resident’s bed was very loose and wobbly.

Areas of Commendation

- The facility was very spacious and home-like. There were wall hangings, rugs, curtains, plants, clocks, mirrors, ceramics, an organ and built-in book shelves. The residents had three sitting areas with televisions and large comfortable furniture to use.
- Residents enjoyed living at the facility. One resident reported “the staff is good here.” Another resident reported “the food is good, too good and I can’t eat it all.”
- A birthday board was posted and decorated to celebrate residents’ birthdays.
- The activity schedule was current and posted. Activities posted included: bingo, dominoes, current events, monopoly and sing-a-longs. One staff member was designated as the activity director.
- The doors had alarms that notified staff when individuals went in and out of the facility. The alarm system is monitored by ADT.
- The facility had two types of fire extinguishers throughout.
- The facility was well lit and kept at a comfortable temperature.
- There was an adequate supply of food on hand.
- Staff records had necessary SLED checks completed and current CPR/first aid training.
- The controlled substance log was accurate and coincided with the amount of medication present.
- Records reviewed were neat and organized.
- All personal ledgers reviewed were accurately documented and signed.
- Individual care plans and observation notes were current and updated as needed.
- Refrigerated foods were covered, labeled and dated.
- The facility had current pet vaccination records.
- Resident rooms contained personalized items.

Areas Needing Improvement

Health/Safety

- One handrail in the hallway was very loose. [Note: Maintenance tightened the handrail while Team was present.]
- A current TB risk assessment was not available for review. The paperwork had a current date listed but had not been completed.
- The most recent fire drill was completed 12/1/15.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- One resident would like different activities offered at the facility. The resident reported "the activities are mainly for the older people."

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam.
- One resident reported needing a podiatrist exam.

Medication Storage and Administration

- Resident A had a prescription for Durezol 0.05% sol, instill one drop in left eye twice daily. The medication was present but not listed on the MAR. Staff reported the resident had been receiving the drops. [Note: Staff added the medication to the MAR while Team was present.]

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident B's most recent physical examination was dated 4/21/15. [Note: The administrator reported the resident had an appointment on 6/9/16.]
- Resident C's individual care plan did not address the resident's dietary needs. [Note: The administrator corrected the care plan while Team was present.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One resident's bed was very loose and wobbly. [Note: The administrator reported this will be addressed immediately.]

Additional Recommendations

- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.