

Team Advocacy Inspection for March 23, 2017

Flora's Residential Care Facility II

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer

Facility Information

Flora's Residential Care Facility II is located in Sumter County at 703 S Harvin St, Sumter, SC 29150-6415. Team arrived at the facility at 9:45 AM and exited the facility at 11:04 AM. The administrator, Lucinda York-Herriott, was present for the inspection. The facility is operated by Lucinda York-Herriott. There was one staff member present when Team arrived; the administrator and another staff arrived soon after Team. The facility is licensed for five beds. The census was five with all five residents present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2015. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Birnie Elk Lodge, Highway 15 South, Sumter, SC 29153.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was posted as a meal consisting of stew chicken, gravy, rice, corn, an assorted desserts, punch and water. The lunch meal was not observed. Team conducted an exit interview with the staff and administrator.

Report Summary

The right railing on the front steps was loose. The door to bedroom number two would not latch when resident attempted to close. Residents reported having a short time limit for the phone. One resident reported not being able to go into the bedroom when desired and being forced to stay in the common area watching T.V. There was not a variety of activities offered. Saturday's activity was listed as "Watching T.V." One resident would like to play more board games, bingo and work on puzzle books. Resident C's most recent physical examination was dated 3/9/16. One staff member's most recent medication training date was 3/15/16. Resident A's personal funds ledger was partially completed for March 2017 although it was signed.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and knick-knacks. There was a decorated sitting area with comfortable couches.
- A current activity calendar was posted. Activities included coloring, Bible study, table games, and watch T.V.
- Bible study was held at the scheduled time while Team was present.
- Residents reported recreational activities occurring at the facility.

- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Fire extinguishers were present, up to date and inspected monthly.
- Emergency evacuation routes were posted throughout the facility.
- Residents reported enjoying the food.
- There was an adequate food supply available.
- Residents reported shopping and eating out in the community.
- All food was labeled and dated appropriately in the freezer and refrigerator.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- The DHEC license had an expiration date of December 31, 2015. The administrator reported she had completed the renewal application but had not received the license. [Note: DHEC confirmed a renewal application had been received but additional corrections were needed.]

Residents' Rights

- Residents reported having a short time limit for the phone.
- One resident reported not being able to go into the bedroom when desired and having to stay in the common area watching T.V.

Recreation

- There was not a variety of activities offered. Saturday's activity was listed as "Watching T.V."
- One resident would like to play more board games, bingo and work on puzzle books.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident C's most recent physical examination was dated 3/9/16. [Note: Staff reported a more recent physical had been conducted but the facility had not received the paperwork yet.]

Resident Personal Needs Allowances

- Resident A's personal funds ledger was partially completed for March 2017 although it was signed. [Note: The administrator corrected the ledger while Team was present.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member's most recent medication training date was 3/15/16. [Note: The administrator reported training was scheduled for April.]

Housekeeping, Maintenance, Furnishings

- The right railing on front steps was loose.
The door to bedroom two would not latch when resident attempted to close.

Additional Information

- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.