

## Team Advocacy Inspection for February 15, 2017

### Flowers Residential Care Facility

Inspection conducted by Nicole Davis, P&A Team Advocate and Kristen Kinney, Volunteer



### **Facility Information**

Flowers Residential Care Facility is located in Kershaw County at 855 Watts Hill Road, Lugoff, SC 29078-9234. Team arrived at the facility at 10:25 AM and exited the facility at 11:55 AM. The administrator, Mary Flowers, was present during the inspection. The facility is operated by Mary Flowers. The administrator was the only staff present when Team arrived. The facility is licensed for seven beds. The census was three with two residents being present on the day of Team's inspection. The DHEC license had an expiration date of 11/30/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to the Household of Faith Fellowship Hall, 702 York Street, Camden, SC 29020.

### **Overview of Visit**

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was on the menu as "going out"; the administrator said they would be going to Shoney's or Halls. Team conducted an exit interview with the administrator.

### **Report Summary**

Resident B had two prescriptions for controlled substances; a controlled substance log was not available for either medication. Resident A's most recent individual care plan was dated 6/10/16. Resident A's most recent monthly observation note was dated 12/31/16. There was not a note for November 2016 available. Resident B's most recent monthly observation note was dated 12/31/16. There was not a note for November 2016 available. Resident C's most recent monthly observation note was dated 12/31/16. Resident C's most

recent individual care plan was dated 6/23/16. Residents would like the opportunity to do more in the community.

### **Areas of Commendation**

- Residents reported really enjoying the food.
- Residents reported feeling safe in the facility.
- Residents reported enjoying living in the facility and having no desire to move.
- Facility was nicely decorated with painted walls, plants and nice decorations.
- A current activity calendar was posted. Activities included: horse shoe, pick up sticks, balloon toss, music and story time.
- DHEC inspections were available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed quarterly.
- The personal funds ledgers were signed and accurately documented. Quarterly financial reports were current and signed by residents.
- Water temperatures were within the appropriate ranges.
- There was an adequate food supply available.

### **Areas Needing Improvement**

#### **Health/Safety**

- No concerns noted.

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- No concerns noted.

#### **Recreation**

- Residents would like the opportunity to do more in the community.

#### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing Church clothes.

### **Medication Storage and Administration**

- Resident B had two prescriptions for controlled substances; a controlled substance log was not available for either medication.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- Resident A's most recent individual care plan was dated 6/10/16.
- Resident A's most recent monthly observation note was dated 12/31/16. There was not a note for November 2016 available.
- Resident B's most recent monthly observation note was dated 12/31/16. There was not a note for November 2016 available.
- Resident C's most recent monthly observation note was dated 12/31/16.
- Resident C's most recent individual care plan was dated 6/23/16.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- No concerns noted.

### **Additional Recommendations**

- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.