

Team Advocacy Inspection for February 10, 2016

Generations of Batesburg

Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, MSW Intern
and Kristy Caldwell, Volunteer



Facility Information

Generations of Batesburg is located in Lexington County at 111 Generations Boulevard, Batesburg, SC 29006-2315. Team arrived at the facility at 9:51 AM and exited the facility at 2:17 PM. The administrator, Hammie Nix, was present for the inspection. The facility is operated by Generations of Batesburg Inc. The facility is divided into areas called Generations I, Generations II and Generations III although it is licensed as one facility. Generations I and Generations II are connected by a hallway. Generations III is in a separate building. There were 15 staff members present when Team arrived. The facility is licensed for 88 beds. The census was 73 with 72 residents being present on the day of Team's inspection. The DHEC license had an expiration date of September 30, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Generations of Chapin, 431 East Boundary Street, Chapin, SC 29036.

Overview of Visit

During Team's visit we interviewed eight residents; talked to residents and staff; reviewed eight resident records, medications and medication administration records; and toured the facility. Lunch consisted of Swiss steak with gravy, steamed rice, baby carrots, rainbow cake and tea. A current menu was posted. Team conducted an exit interview with the administrator.

Report Summary

Two residents reported needing a dental exam. Two residents reported needing a podiatrist appointment. Two residents reported needing a vision exam. One resident reported needing a psychiatrist appointment. One resident reported needing underwear and shaving cream. One resident reported needing feminine hygiene products. One resident reported needing a coat. Resident A had a prescription for Mapap 325mg tablet, take one tablet by mouth every six hours as needed. The back of the MAR documenting the reason for

administration was blank. Resident A also had a prescription for Tussin CF Cough & Cold Syrup, give two teaspoonful's by mouth every four hours as need. The medication was not available. Resident B had a prescription for Metformin HCL ER 500 mg, take one tablet by mouth once daily. The MAR had not been signed for administration on 2/9/16 at 5pm. There was no explanation for the blank. Resident B had a prescription for 4x Probiotic, take one capsule by mouth once daily. The medication was not available. Resident D had a prescription for Acetaminophen 325 mg tablet, take two tablets every four hours as needed. The medication was not available. Resident E had a prescription for Vit D2 1.25 mg, take one capsule every other week. The medication was not present and the MAR had never been signed for the month of February. A note on the back of the MAR said "Vitamin D2 not in cart." Resident F had a prescription for Triamcinolone 0.1% cream, apply to lower legs twice a day for shins. The medication was not listed on the MAR. Resident F had a prescription for DOK 100 mg capsule, take two capsules twice daily. The MAR had not been signed for administration on 2/9/16 at 9pm. Resident H had a prescription for Vit D2 1.25 mg, take one capsule every other week. The MAR had not been signed on 2/3/16. There was no explanation for the blank. Resident H also had a prescription for Proair HFA 90 mcg inhaler, one puff every four hours as needed. The medication was not available. Resident C's most recent physical examination did not address the resident's dietary needs. Resident F's most recent physical examination listed the resident's diet as regular. In contrast, the individual care plan had the diet listed as low fat and low cholesterol. In one male bathroom, the grab bar was loose. One female bathroom did not have a hand drying device available. One female bathroom had loose grab rails.

Areas of Commendation

- The facility was very home-like, welcoming and clean. It contained season-appropriate decorations, comfortable looking furniture, chandeliers, televisions, wall hangings, several fireplaces and a baby grand piano. There were several sitting areas for residents to utilize.
- A current recreation calendar was posted in each resident's room. Activities included singing, bingo. Trivia, a social birthday bash and chair Zumba. Activities were held in the morning and following lunch, while Team was present. Staff announced the start of each activity over the intercom.
- Team observed a good rapport between residents and staff.
- Residents enjoyed living at the facility. They reported "they feed you good", "I get my medication on time," and "there's lots to do."
- There was an adequate supply of food present.
- A current electrical, HVAC and fire alarm inspection was available for review.
- Water temperatures were in the appropriate range.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.
- Observation notes were current and detailed.
- Records reviewed were very organized.
- Pet vaccination records for three dogs and one cat were current.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing a dental exam.
- Two residents reported needing a podiatrist appointment.
- Two residents reported needing a vision exam.
- One resident reported needing a psychiatrist appointment.
- One resident reported needing underwear and shaving cream.
- One resident reported needing feminine hygiene products.
- One resident reported needing a coat.

Medication Storage and Administration

- Resident A had a prescription for Mapap 325mg tablet, take one tablet by mouth every six hours as needed. The back of the MAR documenting the reason for administration was blank.
- Resident A also had a prescription for Tussin CF Cough & Cold Syrup, give two teaspoonful's by mouth every four hours as need. The medication was not available.
- Resident B had a prescription for Metformin HCL ER 500 mg, take one tablet by mouth once daily. The MAR had not been signed for administration on 2/9/16 at 5pm. There was no explanation for the blank.
- Resident B had a prescription for 4x Probiotic, take one capsule by mouth once daily. The medication was not available. (Note: The administrator contacted the pharmacy; they confirmed the medication was scheduled to be delivered on 2/11/16.)
- Resident D had a prescription for Acetaminophen 325 mg tablet, take two tablets every four hours as needed. The medication was not available.
- Resident E had a prescription for Vit D2 1.25 mg, take one capsule every other week. The medication was not present and the MAR had never been signed for the month of February. A note on the back of the MAR said "Vitamin D2 not in cart."
- Resident F had a prescription for Triamcinolone 0.1% cream, apply to lower legs twice a day for shins. The medication was not listed on the MAR.

- Resident F had a prescription for DOK 100mg capsule, take two capsules twice daily. The MAR had not been signed for administration on 2/9/16 at 9pm.
- Resident H had a prescription for Vit D2 1.25 mg, take one capsule every other week. The MAR had not been signed on 2/3/16. There was no explanation for the blank.
- Resident H also had a prescription for Proair HFA 90 mcg inhaler, one puff every four hours as needed. The medication was not available

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident C's most recent physical examination did not address the resident's dietary needs.
- Resident F's most recent physical examination listed the resident's diet as regular. In contrast, the individual care plan had the diet listed as low fat and low cholesterol.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted,

Housekeeping, Maintenance, Furnishings

- In one male bathroom, the grab bar was loose.
- One female bathroom did not have a hand drying device available.
- One female bathroom had loose grab rails.

Additional Recommendations

- Five residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.