

Team Advocacy Inspection for April 27, 2016

Gene's Residential Care Facility #3

Inspection conducted by Nicole Davis, P&A Team Advocate, and Kristy Caldwell, Volunteer



Facility Information

Gene's Residential Care Facility #3 is located in Florence County at 1312 West Evans Street, Florence, SC 29501-3324. Team arrived at the facility at 10:34 AM and exited the facility at 1:39 PM. The administrator, Cassie Jones, was not present for the inspection. The facility is operated by Gene E. Jones. Two staff members were present when Team arrived. The facility is licensed for 10 beds. The census was nine with six residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 29, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Carriage House of Hartsville, 1131 E. Home Avenue, Hartsville, SC 29550.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of smoked pork, rice with gravy, green beans, sliced bread, sliced peaches and a soft drink or water. A substitution menu was posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperature in the kitchen was 113°. Neither of the emergency lights illuminated when tested. The posted DHEC license had an expiration date of February 29, 2016. One resident reported needing pajamas. Resident A had a prescription for Ipratropium-Albuterol, inhale contents of 1 vial via hand held nebulizer every six hours as needed. The medication was not available. Resident A had the medication Pennsaid Diclofenac Sod 2% Top Sol Horizon, apply twice a day to affected knee present. The medication was not listed on the MAR and had a discard date of 4/4/16. Resident B had a prescription for Loratadine 10 mg

tablet, take one tablet by mouth every day. The medication was not present; the MAR was last signed for administration the morning of Team's inspection. Resident C has a prescription for Meclizine Hcl 25 mg tablet, take one tablet by mouth as needed twice a day. The MAR shows the medication being given on a regular basis at 8 AM and 8PM, with no explanation for the PRN documented. None of the MAR's reviewed was signed for the 8pm administration on 4/23/16. There was not a seven day supply of staple food present. Resident A's individual care plan, dated 3/11/16, needed to be updated. The care plan had the resident toileting as independent. In contrast, the most recent observation note, 4/12/16, reported the resident "constantly wetting himself, staff must encourage him to go to the bathroom and use depends." Resident A's most recent quarterly financial report was completed 9/5/15. Resident B had quarterly financial reports pre-dated and signed for 7/7/16. Resident C had quarterly financial reports pre-dated and signed for 7/30/16. One staff did not have documentation of a SLED background check. One bathroom had a slow draining sink. In the front room, the baseboard was separating from the wall. Baseboards throughout the facility were stained. One light switch was missing a light toggle. The fabrics of several chairs were worn. Several bedrooms were cluttered; the dressers were missing knobs.

Areas of Commendation

- Residents reported feeling safe and being treated with respect.
- Staff was very helpful during the inspection.
- A current activity calendar was posted. Activities included pokeno, coloring, bingo, crossword puzzles and checkers.
- The facility was kept at a comfortable temperature.
- Team observed residents coming and going as they pleased.
- Residents were served a large lunch portion and stated it was more than enough.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- The annual TB risk assessment was current.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Staff was caulking the bathroom when Team arrived.
- Monthly observation notes were current.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the kitchen was 113°.
- Neither of the emergency lights illuminated when tested.
- The handrail on the gazebo was loose.

Supervision & Administrator

- The posted DHEC license had an expiration date of February 29, 2016.

Residents' Rights

- One resident approached Team concerning having his mattress switched. Resident reported an ongoing issue of leg/back pain as a result of his mattress and that the facility purchased several new mattresses for him. Resident wanted a previous mattress he had "that was switched with another resident" to alleviate the pain.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing pajamas.

Medication Storage and Administration

- Resident A had a prescription for Ipratropium-Albuterol, inhale contents of 1 vial via hand held nebulizer every six hours as needed. The medication was not available.
- Resident A had the medication Pennsaid Diclofenan Sod 2% Top Sol Horizon, apply twice a day to affected knee present. The medication was not listed on the MAR and had a discard date of 4/4/16. [Note: Staff removed the medication from the medication cart.]
- Resident B had a prescription for Loratadine 10 mg tablet, take one tablet by mouth every day. The medication was not present; the MAR was last signed for administration the morning of Team's inspection. [Note: Staff reported the pharmacy was waiting on a new order from the physician's office before refilling the medication.]
- Resident C has a prescription for Meclizine Hcl 25 mg tablet, take one tablet by mouth as needed twice a day. The MAR shows the medication being given on a regular basis at 8 AM and 8PM, with no explanation for the PRN documented. [Note: Staff reported the resident asks for the medication if it is not initially given.]
- None of the MAR's reviewed was signed for the 8pm administration on 4/23/16. [Note: Staff reported the responsible staff had an emergency situation on that evening; he will get the MAR corrected.]

Meals & Food Storage

- There was not a seven day supply of staple food present. [Note: As Team was leaving the facility, one staff left stating he was going grocery shopping.]

Resident Records

- Resident A's individual care plan, dated 3/11/16, needed to be updated. The care plan had the resident toileting as independent. In contrast, the most recent observation note, 4/12/16, reported the resident "constantly wetting himself, staff must encourage him to go to the bathroom and use depends."

Resident Personal Needs Allowances

- Resident A's most recent quarterly financial report was completed 9/5/15.
- Resident B had quarterly financial reports pre-dated and signed for 7/7/16. [Note: Staff removed the reports immediately.]
- Resident C had quarterly financial reports pre-dated and signed for 7/30/16. [Note: Staff removed the reports immediately.]

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff did not have documentation of a SLED background check. [Note: Staff reported a copy would be faxed Team. As of 5/4/16, Team has not received a copy of the background check.]

Housekeeping, Maintenance, Furnishings

- One bathroom had a slow draining sink.
- In the front room, the baseboard was separating from the wall. Baseboards throughout the facility were stained.
- One light switch was missing a light toggle.
- The fabrics of several chairs were worn.
- Several bedrooms were cluttered; the dressers were missing knobs.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.