

Golden Years
Team Advocacy Inspection for November 27, 2017
Inspection conducted by Toni Etheridge, P&A Team Advocate; Nicole Davis, P&A
Advocate; and Kristy Caldwell, Volunteer



Facility Information

Golden Years is located in Orangeburg County at 139 Seminole Drive, Orangeburg, SC 29115-7619. Team Advocacy arrived at 9:53 AM and exited the facility at 12:40 PM. The facility is operated by Jimi Lyn Smith-Kell. When Team Advocacy arrived at the facility, we were greeted by Erica Ilic one of three staff members on duty. The administrator, Jimi Lyn Smith-Kell arrived approximately twenty minutes after Team Advocacy's arrival. The facility is licensed for fifteen resident beds. There were fifteen residents in the facility during our inspection. The DHEC license was posted, and displayed an expiration date of February 28, 2018. A current administrators' license was posted, and displayed an expiration date of June 30, 2018. The facility had a written emergency plan to evacuate to the administrators' house, located at 110 Hobcaw Lane, Orangeburg, SC 29118.

Overview of Visit

Team Advocacy talked to staff members; the administrator; three of the residents, reviewed three resident records, medications, medication administration records and inspected the interiors and exteriors of the facility. Team conducted an exit interview with the administrator about the inspection and explained a written report will follow.

Report Summary

During Team's inspection, one resident's medication administration records had not been initialed for administration by staff. In one bathroom of the facility, laundry cleaning products were out in the open. The facility's fire-extinguishers did not have staff signatures. The water temperature at the kitchen sink was 112 degrees Fahrenheit.

Resident B stated that the drinking glasses have a strong Clorox/bleach odor. Resident A complained about the lack of privacy while on the phone. Resident A wants personal headphones to listen to music and would like to be involved in the community.

Inside one resident's bedroom were pet food bowls. The bowls were next to the bed. One of the bowls was filled with water and the other was filled with food. Inside the facility hallway, one of the hand-rails was loose, and a closet door in one bedroom was missing a door knob.

The panel sidings on the front exterior of the facility were loose. In the back-yard a rubber hose was laying on the ground, and the rear of the facility had three window screens with holes.

Areas of Commendation

- The staff members and the administrator were very accommodating to Team Advocacy.
- The staff members and the administrator responded promptly to all inspection requests.
- A substitute menu was posted; it accurately reflected the meal served for that afternoon.
- The kitchen area was organized.
- The residents interviewed shared positive comments about the meals served.
- There was an adequate amount of nonperishable and perishables food items available.
- The bathrooms, bath tubs and sinks were clean and odor free.
- The pet records for six cats and one dog were available for review and their inoculations were current.
- Team did not detect any offensive pet odors.
- A current TB risk assessment was available for review.
- The First Aid and CPR trainings were current.
- The fire-drills, fire-alarms and HVAC inspections were noted and current.
- The staff personnel files were available for review and current.
- The SLED background files were available for review.
- The front-yard was free of debris.
- The back-yard has ample seating areas for residents.
- The residents were well-groomed.

Areas Needing Improvement

Health/Safety

- In one-bathroom there were laundry cleaning products out in the open.
- Inside the facility; the fire-extinguisher(s) did not have staff signatures.
- The water temperature at the kitchen sink was 112 degrees Fahrenheit.
- One resident complained that the drinking glasses have a strong bleach/Clorox odor.
- Inside the facility; next to one resident's bed were pet food bowls, filled with liquid and food.

Supervision & Administrator

- No concerns were noted.

Residents' Rights

- One resident complained about the lack of privacy while using the phone.

Recreation

- One resident would like to have headphones to listen to music.
- One resident would like to be more involved in the community.

Residents' Activities of Daily Living (ADLs)

- No concerns were noted.

Medication Storage and Administration

- The medication administration record for Resident C, had not been initialed for administration on the AM of 11-27-17, and on the PM of 11-26-17.

Meals & Food Storage

- No concerns were noted.

Resident Records

- No concerns were noted.

Resident Personal Needs Allowances

- No concerns were noted.

Appropriateness of Placement

- No concerns were noted.

Personnel Records

- No concerns were noted.

Housekeeping, Maintenance, Furnishings

- Inside the facility; one hand-rail was not sturdy.
- A closet door was missing a door knob.
- The panel sidings on the front exterior of the facility were loose.
- In the backyard, a rubber hose was laying on the ground.
- The rear of the facility had three window screens with holes.

Additional Recommendations

- No concerns were noted.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.