

Team Advocacy Inspection for April 21, 2016
Grace Residential Care Facility
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer

Facility Information

Grace Residential Care Facility is located in Bamberg County at 6534 Carolina Highway, Denmark, SC 29042-2366. Team arrived at the facility at 10:24 AM and exited the facility at 1:48 PM. The administrator, Bernestine Davis, was not present for the inspection but was available via telephone. The facility is operated by Grace Residential Care Facility Inc. There were two staff members and a volunteer present when Team arrived. The facility is licensed for 22 beds. The census was 22 with 18 residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Grace Outreach International Ministries, 92 Hayne Street, Denmark, SC 29042.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of hotdogs with buns, cole slaw, pork and beans, drinks and pears. A current menu was posted in the kitchen where only staff had access. Team conducted an exit interview with the staff.

Report Summary

The shed in the backyard had a broken window with nails sticking out. The most recent TB risk assessment was completed on 12/2/14. Team observed dated notes of attempts to obtain updated TB incident rates information from the health agencies with no success. One resident would like to switch roommates. The resident reported "my roommate talks too much and jerks me around. She tries to starts fights." Two residents reported needing dentures. Two residents reported needing eyeglasses. One resident reported needing a walker. One resident reported needing a hearing aid. Four residents reported needing clothes, two of the residents specified needing "church clothes." Two residents reported needing a dental exam. Team noticed one resident had black teeth. One resident reported needing shampoo. Another resident reported needing a toothbrush and toothpaste. One resident reported needing soap, shampoo and toothpaste. One resident reported constant back pain and would like to switch physicians. Resident A had a prescription for Vitamin D2 1.25mg, take one capsule once per month as directed by doctor. The MAR had been signed daily in April. Resident F had a prescription for Olanzapine 20 mg, take one tablet at bedtime. In contrast, the MAR had the medication listed as 15 mg. The menu residents had access to was dated 4/10/16 - 4/16/16. Resident A, Resident B and Resident C's individual care plans did not address whether the residents had advanced

directives or powers of attorney. Resident C's individual care plan did not address the resident's dietary needs. The most recent monthly observation notes of all records reviewed was completed 2/11/16. Resident D's personal funds ledger was inaccurate; the resident's balance was \$10 lower than it should have been based on the expenses documented. There was no documentation of a background check, annual training, health assessment or TB test available for a volunteer who was present. Team did review documentation of current First Aid/CPR training for the volunteer. One resident had bed sheets that were stained. In Bedroom #3 the middle bed was very wobbly. In the bathroom of the detached room, the flooring at the entrance of the shower sunk when stepped on. Also, the tiles at that entrance were not secured to the floor and the shower was dirty. A few blinds throughout the facility were broken. The thermostat cover in the detached building was broken. One light toggle in the detached building was missing from the light switch. The wall by the vending machine was damaged, separating from the baseboard. The back door did not fully close. The screen door and several window screens were torn. The storm door had begun to rust at the bottom. The walls throughout the facility were stained.

Areas of Commendation

- Residents reported feeling safe and being treated with respect. One resident reported "they treat me well and give me clothes. " Another resident reported "they take us out to eat and we have nice, good cooks."
- A current activity calendar was posted in each bedroom. Activities included movies with popcorn, shopping, playing cards, bingo and bible study.
- Staff was very helpful during the inspection.
- Resident records were organized.
- A church group arrived while Team was leaving the facility. Residents were excited and waiting on their arrival all day.
- One bathroom had a nice, updated shower surround.
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- Prescribed medications were available. The controlled substance log was accurately documented and the amount of medication present coincided with the log.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The shed in the backyard had a broken window with nails sticking out.
- The most recent TB risk assessment was completed on 12/2/14. Team observed dated notes of attempts to obtain updated TB incident rates from the health agencies with no success.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- One resident would like to switch roommates. The resident reported "my roommate talks too much and jerks me around. She tries to starts fights."

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing dentures.
- Two residents reported needing eyeglasses.
- One resident reported needing a walker.
- One resident reported needing a hearing aid.
- Four residents reported needing clothes, two of the residents specified needing "church clothes."
- Two residents reported needing a dental exam. Team noticed one resident had black teeth.
- One resident reported needing shampoo. Another resident reported needing a toothbrush and toothpaste. One resident reported needing soap, shampoo and toothpaste.
- One resident reported constant back pain and wanted to switch physicians.

Medication Storage and Administration

- Resident A had a prescription for Vitamin D2 1.25mg, take one capsule once per month as directed by doctor. The MAR had been signed daily in April.
- Resident F had a prescription for Olanzapine 20 mg, take one tablet at bedtime. In contrast, the MAR had the medication listed as 15 mg.

Meals & Food Storage

- The menu residents had access to was dated 4/10/16 - 4/16/16.

Resident Records

- Resident A, Resident B and Resident C's individual care plan did not address whether the residents had advanced directives or powers of attorney.
- Resident C's individual care plan did not address the resident's dietary needs.
- The most recent monthly observation notes of all records reviewed was completed 2/11/16.

Resident Personal Needs Allowances

- Resident D's personal funds ledger was inaccurate; the resident's balance was \$10 lower than it should have been based on the expenses documented.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- There was no documentation of a background check, annual training, health assessment or TB test available for a volunteer who was present. Team did review documentation of current First Aid/CPR training for the volunteer. [Note: Staff reported they were in the process of obtaining the other documents.]

Housekeeping, Maintenance, Furnishings

- One resident had bed sheets that were stained.
- In Bedroom #3 the middle bed was very wobbly.
- In the bathroom of the detached room, the flooring at the entrance of the shower sunk when stepped on. Also, the tiles at that entrance were not secured to the floor and the shower was dirty.
- A few blinds throughout the facility were broken.
- The thermostat cover in the detached building was broken.
- One light toggle in the detached building was missing from the light switch.
- The wall by the vending machine was damaged, separating from the baseboard.
- The back door does not fully close.
- The screen door and several window screens were torn. The storm door had begun to rust at the bottom.
- The walls throughout the facility were stained.

Additional Recommendations

- Four residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.