

**Team Advocacy Inspection for April 25, 2017**  
**Greene's Residential Care Facility**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,**  
**Volunteer**

**Facility Information**

Greene's Residential Care Facility is located in Sumter County at 23 Kendrick Street, Sumter, SC 29150-5224. Team arrived at the facility at 10:29 AM and exited the facility at 1:48 PM. The administrator, Carl Greene, was not present for the inspection. The facility is operated by Carl and Shirley Greene. There were three staff members present when Team arrived. The facility is licensed for 21 beds. The census was 20 with 18 residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to The Church of God of Prophecy, 1670 Guignard Parkway, Sumter, SC 29150.

**Overview of Visit**

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a chicken salad, crackers, fruit and koolaid. A substitution menu was posted. Team conducted an exit interview with the staff.

**Report Summary**

The hot water temperatures in the bathrooms were 140°, 141° and 143°. A bathroom located in a resident's bedroom had a sink that was not connected to the wall and had sunk into the cabinet space. The resident reported still using the sink. One resident reported needing eyeglasses. Three residents reported needing clothes. Team observed two residents wearing dirty clothes. One resident reported needing toothpaste, toothbrush and deodorant. One resident would like a place to hang her clothes rather than fold them in a dresser. The closet did not have a rod available. Resident A had a prescription for Eliquis 2.5 mg tablet, take one tablet by mouth twice daily as needed and Diclofenac Sodium 1.5% drops apply to affected areas twice daily. The medications were not available. Resident B had prescriptions for Benztropine Mesylate 0.5 mg tablet, take one tablet by mouth twice daily; Haloperidol 10 mg tablet, take one tablet by mouth twice daily; Pravastatin Sodium 40 mg tablet, take one tablet at bedtime; Proair HFA w/dose Counter 90 mcg, one to two puffs by mouth every four to six hours as needed; and Diphenhydramine HCL 25 mg capsule, take one capsule by mouth at bedtime as needed. The medications were not available. Resident B had prescriptions for Januvia 100 mg tablet, take one tablet by mouth every day and Potassium Chloride 10 meq tablet, take one tablet orally once a day. The MAR was not signed for administration on 4/15/17. Resident F had prescriptions for Lamotrigine 150 mg tablet, take one tablet by mouth twice daily; DOK 100 mg capsules, take one capsule by mouth twice daily as needed; Proair HFA w/dose Counter 90 mcg, inhale two puffs by mouth every four hours as needed. The medications were not available. Food in the refrigerator was not properly labeled. Residents reported not getting enough to eat and seconds not being available. Team observed small portions

given for lunch with no seconds available. Resident A did not have a signed service agreement available for review. Resident A's most recent individual care plan was dated 10/10/16. Resident A's most recent physical examination was dated 4/14/16. One staff member did not have documentation of a second TB test being completed. The staff was hired 8/3/15. One resident's headboard was not secured to the bed. A bathroom located in a resident's bedroom had bugs crawling on the wall and sink, the wall vent was separated from the wall, the toilet was dirty, and the cabinet door was broken off. Two bathroom doors could not stay closed. One bathroom did not have hand soap available. In two bathrooms a shower curtain or shower rod was not available, a knob was missing from one shower, the shower area contained spider webs, and duct tape was used to secure a metal panel in one shower. One wooden chair, in the lounge area, was wobbly and parts of the chair separated where it should have been connected. The electric bug light at the entrance was falling apart.

## **Areas of Commendation**

- Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use. The yard was well maintained.
- A current activity calendar was posted. Activities included board games, bible study, puzzles, and tell the truth.
- Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperatures in the bathrooms were 140°, 141° and 143°.
- A bathroom located in a resident's bedroom had a sink that was not connected to the wall and had sunk into the cabinet space. The resident reported still using the sink. Team suggested placing the bathroom out of order until the sink could be repaired; the sink could fall completely down at any

moment. [Note: Staff reported a contractor had visited the facility last week to give an estimate for the repair.]

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- No concerns noted.

### **Recreation**

- Residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing eyeglasses.
- Three residents reported needing clothes.
- Team observed two residents wearing dirty clothes.
- One resident reported needing toothpaste, toothbrush and deodorant.
- One resident would like a place to hang her clothes rather than fold them in a dresser. The closet did not have a rod available.

### **Medication Storage and Administration**

- Resident A had a prescription for Eliquis 2.5 mg tablet, take one tablet by mouth twice daily as needed and Diclofenac Sodium 1.5% drops apply to affected areas twice daily. The medications were not available. [Note: Staff showed Team an order form dated 4/24/17 for the Eliquis.]
- Resident B had prescriptions for Benztropine Mesylate 0.5 mg tablet, take one tablet by mouth twice daily; Haloperidol 10 mg tablet, take one tablet by mouth twice daily; Pravastatin Sodium 40 mg tablet, take one tablet at bedtime; Proair HFA w/dose Counter 90 mcg, one to two puffs by mouth every four to six hours as needed; and Diphenhydramine HCL 25 mg capsule, take one capsule by mouth at bedtime as needed. The medications were not available. [Note: Staff reported recently applying for Medicaid for the client in order to get assistance with medication costs and that the facility was in the process of switching pharmacies.]
- Resident B had prescriptions for Januvia 100 mg tablet, take one tablet by mouth every day and Potassium Chloride 10 meq tablet, take one tablet orally once a day. . The MAR was not signed for administration on 4/15/17.
- Resident F had prescriptions for Lamotrigine 150 mg tablet, take one tablet by mouth twice daily; DOK 100 mg capsules, take one capsule by mouth twice daily as needed; Proair HFA w/dose Counter 90 mcg, inhale two puffs by mouth every four hours as needed. The medications were not available.

## **Meals & Food Storage**

- Food in the refrigerator was not properly labeled. [Note: Staff immediately discarded the items.]
- Residents reported not getting enough to eat and seconds not being available. Team observed small portions given for lunch with no seconds available.

## **Resident Records**

- Resident A did not have a signed service agreement available for review.
- Resident A's most recent individual care plan was dated 10/10/16.
- Resident A's most recent physical examination was dated 4/14/16.

## **Resident Personal Needs Allowances**

- No concerns noted.

## **Appropriateness of Placement**

- No concerns noted.

## **Personnel Records**

- One staff member did not have documentation of a second TB test being completed. The staff was hired 8/3/15. [Note: Staff reported one had been completed but could not locate the document.]

## **Housekeeping, Maintenance, Furnishings**

- One resident's headboard was not secured to the bed.
- A bathroom located in a resident's bedroom had bugs crawling on the wall and sink, the wall vent was separated from the wall, the toilet was dirty, and the cabinet door was broken off.
- Two bathroom doors could not stay closed.
- One bathroom did not have hand soap available.
- In two bathrooms a shower curtain or shower rod was not available, a knob was missing from one shower, the shower area contained spider webs, and duct tape was used to secure a metal panel in one shower.
- One wooden chair, in the lounge area, was wobbly and parts of the chair separated where it should have been connected.
- The electric bug light at the entrance was falling apart.

## **Additional Recommendations**

- One resident would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.