

Team Advocacy Inspection for July 24, 2015

Greene's Residential Care II

Inspection conducted by Nicole Davis, P&A Team Advocate, and Kayla Sullivan, Volunteer

Facility Information

Greene's Residential Care II is located in Sumter County at 28 S Magnolia Street, Sumter, SC 29150-5243. Team arrived at the facility at 10:21 AM and exited the facility at 1:30 PM. The administrator was not present for the inspection. The facility is operated by Carl Greene. There was one staff member present when Team arrived; two more staff members arrived approximately two hours later. The facility is licensed for 12 beds. The census was 12 with 10 residents being present on the day of Team's inspection. The DHEC license had an expiration date of October 31, 2015. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to The Church of God of Prophecy, 1670 Guignard Parkway, Sumter, SC 29150.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of pasta salad, apple sauce, crackers and koolaid. A substitution menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The handrail of the ramp and boards at the bottom of the ramp were loose. Two smoke detectors constantly beeped. There was one staff present with 10 residents upon Team's arrival. Approximately two hours later, two more staff members and the rest of the residents arrived. The posted activity calendar was for May. There was no time or location of activities available. One resident reported needing dentures. One resident needed his nails cut. Resident B had a prescription for Simvastatin 10 mg tablet, take one tablet by mouth at bedtime. The medication was not available. The MAR showed it had not been available for the month of July. A substitution menu was not available. The most recent individual care plan of records reviewed was dated 12/5/14. Resident B's most recent physical examination had his diet as regular. In contrast, his individual care plan had his diet as 1800 calorie. Resident A and Resident B's most recent physical examinations had "unknown" in response to whether residents had a contagious or infectious disease. Resident C's most recent physical had his diet at soft, cut into small pieces. In contrast, his individual care plan had his diet as regular. Resident C's signed service agreement did not include a rate. Records reviewed included the in-service date of 7/16/14. Several of the headboards were very loose and wobbly, some had broken bed posts. Small roaches were seen in the kitchen cabinets, the linen closet, and dresser drawers of residents. Some nightstands did not have drawer stoppers and were missing knobs. One of the sinks in bathroom 3 had knobs that controlled the opposite water temperature; the other faucet was loose and

included a rusted sink stopper rod. Under this sink was a hole in the wall; a board with exposed nails was propped against it. The shower curtain was torn in several places, bar soap was in the bathtub, and the bathtub was dirty. The toilet paper dispenser was broken and a black substance was along the baseboards of the bathroom. The hallway bathroom did not have hand soap and the toilet paper dispenser was broken. A bedside toilet commode was in the shower, used as a shower chair. The bathroom in bedroom 3 was missing a light cover, included a rusted sink stopper rod, and appeared to have water damage underneath the sink. The ceiling in bedroom 2 surrounding the vent was missing in some places. An outlet in this room was sticking out of the wall.

Areas of Commendation

- The facility contained a television, wall hangings, and a front and back porch. Outside of the facility was decorated with holiday ribbons.
- Team observed a good rapport between residents and staff.
- Residents reported “the food is tasty” and “I like the food.”
- Staff was very cooperative and interested in improving the facility and services for residents.
- There was an adequate supply of food present.
- The water temperatures were in the appropriate ranges.
- A current electrical, HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Staff records included current First Aid/CPR training. Necessary SLED checks were completed.
- The fire extinguishers were monitored monthly. Fire drills were also conducted monthly, on different shifts.

Areas Needing Improvement

Health/Safety

- The handrail of the ramp and boards at the bottom of the ramp were loose.
- Two smoke detectors constantly beeped.

Supervision & Administrator

- There was one staff present with 10 residents upon Team’s arrival. Approximately two hours later, two more staff members and the rest of the residents arrived.

Residents’ Rights

- One resident would like his own room.
- One resident reported staff does not treat him with respect.

Recreation

- Residents would like to do more in the community. One resident reported “it’s too many people and nothing to do.”
- The posted activity calendar was for May. There was no time or location of activities available.

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing dentures.
- One resident needed his nails cut.

Medication Storage and Administration

- Resident B had a prescription for Simvastatin 10 mg tablet, take one tablet by mouth at bedtime. The medication was not available. The MAR showed it had not been available for the month of July. [Note: Staff reported resident has an appointment on 8/20/15 to get a new prescription.]

Meals & Food Storage

- A substitution menu was not available.

Resident Records

- The most recent individual care plan of records reviewed was dated 12/5/14.
- Resident A and Resident B’s most recent physical examinations had “unknown” in response to whether residents had a contagious or infectious disease.
- Resident B’s most recent physical examination had his diet as regular. In contrast, his individual care plan had his diet as 1800 calorie.
- Resident C’s most recent physical had his diet at soft, cut into small pieces. In contrast, his individual care plan had his diet as regular.
- Resident C’s signed service agreement did not include a rate.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Records reviewed included the in-service date of 7/16/14. [Note: Staff reported and Team observed a sign scheduling the next training on 7/28/15.]

Housekeeping, Maintenance, Furnishings

- Several of the headboards were very loose and wobbly, some had broken bed posts.
- Small roaches were seen in the kitchen cabinets, the linen closet, and dresser drawers of residents.

- Some nightstands did not have drawer stoppers and were missing knobs.
- One of the sinks in bathroom 3 had knobs that controlled the opposite water temperature; the other faucet was loose and included a rusted sink stopper rod. Under this sink was a hole in the wall; a board with exposed nails was propped against it. The shower curtain was torn in several places, bar soap was in the bathtub, and the bathtub was dirty. The toilet paper dispenser was broken and a black substance was along the baseboards of the bathroom. [Note: Staff began cleaning while Team was present.]
- The hallway bathroom did not have hand soap and the toilet paper dispenser was broken. A bedside toilet commode was in the shower, used as a shower chair.
- The bathroom in bedroom 3 was missing a light cover, included a rusted sink stopper rod, and appeared to have water damage underneath the sink.
- The ceiling in bedroom 2 surrounding the vent was missing in some places. An outlet in this room was sticking out of the wall.

Additional Recommendations

- Two residents would like to work.
- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.