

Team Advocacy Inspection for February 11, 2016
Gregory's Community Care #5 – Malone House
Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, MSW Intern
and Amanda Denson, Volunteer



Facility Information

Gregory's Community Care #5 – Malone House is located in Greenville County at 2413 Fork Shoals Road, Piedmont, SC 29673-8663. Team arrived at the facility at 10:46 AM and exited the facility at 2:38 PM. The administrator, Joyce C. Gregory, was present for the inspection. The facility is also operated by Joyce C. Gregory. There was one staff member present when Team arrived. The facility is licensed for 10 beds. The census was nine on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2016. The administrator reported she had renewed her license and was awaiting the new copy from DHEC. An administrator's license was current and posted. Team did not have access to the emergency evacuation plan.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of sausage dogs, jello, and a drink. The posted menu listed those items as well as coleslaw. Team conducted an exit interview with the administrator.

Report Summary

Cleaning supplies were unsecured under the bathroom sink. On the porch, a plastic milk jug was being used as an ashtray. There were nine residents with one staff. DHEC inspections were not available for review.

An emergency evacuation plan was not available for review. When Team arrived, staff left residents alone to provide assistance to another building on the property. One resident reported "I have no freedom. I've been stolen from and humiliated here. I'm not happy." Another resident reported "I'm extremely miserable and want to move. I need a change soon." The posted calendar was dated December 2015. One resident reported "I'm bored out of my mind here." One resident reported needing a vision and a dental exam. One resident reported needing more clothes. One resident reported needing soap, shampoo, toothpaste, toothbrush and deodorant. Resident B had prescriptions for Buspirone HCL 15 mg tablet, take one tablet by mouth twice a day; Crestor 20 mg tablet, take one tablet by mouth at bedtime; Donepezil HCL 10 mg tablet, take one tablet by mouth every bedtime; and Temazepam 15mg capsule, take one capsule by mouth at bedtime. The MAR had not been signed for administration on 2/10/16 at 7pm for any of the medications. Items in the pantry had expiration dates of March 2012, April 2014, October 2014, June 2015 and October 2015. Items in the refrigerator were not labeled. Resident A's personal funds ledger was not signed for each transaction and an updated balance was not provided. Resident B's personal funds ledger was not signed for each transaction and an updated balance was not provided. Resident C's personal funds ledger was not signed for each transaction and an updated balance was not provided. Resident blankets were very thin, some had holes. Pieces of bar soap were in the bathroom. The toilet constantly flushed and ran on its own; the toilet seat was chipped. Liquid soap was not available in the bathroom. Several blinds in the facility were broken.

Areas of Commendation

- Staff cleaned the kitchen immediately after lunch.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- A current HVAC inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- Cleaning supplies were unsecured under the bathroom sink.
- On the porch, a plastic milk jug was being used as an ashtray.

Supervision & Administrator

- There were nine residents with one staff.
- DHEC inspections were not available for review.
- An emergency evacuation plan was not available for review.
- When Team arrived, staff left residents alone to provide assistance to another building on the property.

Residents' Rights

- One resident reported "I have no freedom. I've been stolen from and humiliated here. I'm not happy."
- Another resident reported "I'm extremely miserable and want to move. I need a change soon."

Recreation

- Residents would like to do more in the community.
- The posted calendar was dated December 2015.
- One resident reported "I'm bored out of my mind here."

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision and a dental exam.
- One resident reported needing more clothes.
- One resident reported needing soap, shampoo, toothpaste, toothbrush and deodorant.

Medication Storage and Administration

- Resident B had prescriptions for Buspirone HCL 15 mg tablet, take one tablet by mouth twice a day; Crestor 20 mg tablet, take one tablet by mouth at bedtime; Donepezil HCL 10 mg tablet, take one tablet by mouth every bedtime; and Temazepam 15mg capsule, take one capsule by mouth at bedtime. The MAR had not been signed for administration on 2/10/16 at 7pm for any of the medications.

Meals & Food Storage

- Items in the pantry had expiration dates of March 2012, April 2014, October 2014, June 2015 and October 2015.
- Items in the refrigerator were not labeled.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- Resident A's personal funds ledger was not signed for each transaction and an updated balance was not provided.
- Resident B's personal funds ledger was not signed for each transaction and an updated balance was not provided.
- Resident C's personal funds ledger was not signed for each transaction and an updated balance was not provided.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted,

Housekeeping, Maintenance, Furnishings

- Resident blankets were very thin, some had holes.
- Pieces of bar soap were in the bathroom.
- The toilet constantly flushed and ran on its own; the toilet seat was chipped.
- Liquid soap was not available in the bathroom.
- Several blinds in the facility were broken.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.