

Team Advocacy Inspection for April 13, 2017
Gregory's Community Care # 6 – Howell House
Inspection conducted by Nicole Davis, P&A Team Advocate,
Emily Caldwell, Volunteer and Anne Greene, Volunteer

Facility Information

Gregory's Community Care #6 – Howell House is located at 2409 Fork Shoals Road, Piedmont, SC 29673-8663. Team arrived on the facility grounds at 10:34 AM and exited the grounds at 2:26 PM. The administrator, Kathy Mingus was not present during the inspection. The facility is operated by the Piedmont Center for Mental Health Services. This unit is located next to three other units; all the units have the same operator but are each individually licensed as CRCF's. The records for each facility are housed together at the main office so Team reviewed records for two units then proceeded to complete each individual inspection. Two staff members were present when Team arrived. The facility is licensed for 10 beds. There were five residents present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to the Piedmont Center for Mental Health Services, 20 Powderhorn Road, Simpsonville, SC 29681.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team observed lunch. Lunch consisted of barbeque on bun, seasoned fries, pickle, mixed fruit cup and Crystal Light. A current menu was posted. Team conducted an exit interview with staff.

Report Summary

The hot water temperatures in the bathrooms were 134°. A fire alarm inspection was not available for review. A current TB risk assessment was not available for review. There were a vast amount of wood bees on the porch. Team observed bees coming out of the bench on the porch. Chemicals were unsecured in the medication room; the door remained open. Residents reported not being treated with respect. One resident reported needing eyeglasses and dentures. One resident reported needing clothes. Team observed the resident wearing clothes that were too big. One resident reported needing underwear and socks. Two residents reported needing vision exams. One resident reported needing a podiatrist and a psychiatrist appointment. Food in the refrigerator was not labeled. Resident A's individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive or power of attorney. Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the diet listed as cardiac. Resident C's most recent individual care plan did not address the resident's dietary needs. One staff member did not have current First Aid or medication training available. The staff also did not have a health assessment or documentation of a TB test available for review. Neither staff

member had documentation of current CPR training. The bathroom contained bar soap. A broken bed was on the front porch. Another broken bed was in the medication room.

Areas of Commendation

- The facility is a brick house with a front and rear porch. The yard was well maintained.
- There were nice pictures on walls throughout the facility.
- The grounds had a nice gazebo residents were using during Team's inspection. There was also a basketball court available.
- Clients were able to come and go from the facility as they wanted.
- A current activity calendar was posted. Activities included movie night, basketball, voluntary worship, nation cheeseball day and current events.
- Residents reported having several community outings.
- There was an adequate supply of food.
- All prescribed medications were present. The MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in the bathrooms were 134°.
- A fire alarm inspection was not available for review.
- A current TB risk assessment was not available for review.
- There were a vast amount of wood bees on the porch. Team observed bees coming out of the bench on the porch. [Note: Staff immediately removed the benches from the porch.]
- Chemicals were unsecured in the medication room; the door remained open.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported not being treated with respect.

Recreation

- Residents would like to do more in the community.

Residents' ADLs

- One resident reported needing eyeglasses and dentures.
- One resident reported needing clothes. Team observed the resident wearing clothes that were too big.
- One resident reported needing underwear and socks.
- Two residents reported needing vision exams.
- One resident reported needing a podiatrist and a psychiatrist appointment.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Food in the refrigerator was not labeled.

Resident Records

- Resident A's individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive or power of attorney.
- Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the diet listed as cardiac.
- Resident C's most recent individual care plan did not address the resident's dietary needs.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have current First Aid or medication training available. The staff also did not have a health assessment or documentation of a TB test available for review.
- Neither staff member had documentation of current CPR training.

Housekeeping, Maintenance, Furnishings

- The bathroom contained bar soap.
- A broken bed was on the front porch. Another broken bed was in the medication room.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.