

**Team Advocacy Inspection for April 13, 2017**  
**Gregory's Community Care # 8 – Metz House**  
**Inspection conducted by Nicole Davis, P&A Team Advocate,**  
**Emily Caldwell, Volunteer and Anne Greene, Volunteer**

### **Facility Information**

Gregory's Community Care #8 – Metz House is located at 18 Ferguson Road, Piedmont, SC 29673-8603. Team entered the facility at 10:34 AM and exited the facility at 2:26 PM. The administrator, Kathy Mingus was not present during the inspection. The facility is operated by the Piedmont Center for Mental Health Services. One staff member was present when Team arrived. The facility is licensed for 10 beds. The census was eight with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to the Piedmont Center for Mental Health Services, 20 Powderhorn Road, Simpsonville, SC 29681.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team observed lunch. Lunch consisted of barbeque on a bun, seasoned fries, pickles, mixed fruit cup and Crystal Light. A current menu was posted. Team conducted an exit interview with staff.

### **Report Summary**

The hot water temperatures in the bathrooms were 136° and 138°. Behind the shed there was a broken toilet, broken shovel, siding, a hose and several broken chairs which had sharp corners. The fire extinguisher by the back door did not have an inspection service tag. A fire alarm inspection was not available for review. A current TB risk assessment was not available for review. There were a vast amount of wood bees on the porch. Team observed bees coming out of the bench on the porch. Residents reported only having five minutes to speak on the phone. Team noticed a posted sign limiting residents to five minute phone calls thrice daily. Residents reported not enjoying the nine pm curfew. Residents reported they "used to have more freedom." One resident would like the basketball goals to be fixed. Residents would like to do more in the community. Residents suggested going to the movies or bowling. One resident reported needing pants and shirts. One resident wore clothes containing several bleach stains. Meat in the freezer was not labeled. Two pantry items had label dates of 8/2016 and 09/28/2015. Resident B did not have a physical examination or diet order available for review. The staff member did not have current CPR, First Aid or medication training available and was the only staff member present. The bathroom contained bar soap.

### **Areas of Commendation**

- Furniture throughout the facility was well maintained and comfortable.
- Walls and floors were clean and well maintained.
- There were nice pictures on the walls throughout the facility.
- The facility had a nice gazebo and front lawn for residents to gather on.
- The facility had a basketball court for residents to use.
- Clients were able to come and go from the facility as they wanted to.
- Staff was friendly and there was a good rapport between residents and staff.
- Multiple outing opportunities are offered to residents.
- All prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperatures in the bathrooms were 136° and 138°.
- Behind the shed there was a broken toilet, broken shovel, siding, a hose and several broken chairs which had sharp corners.
- The fire extinguisher by the back door did not have an inspection service tag.
- A fire alarm inspection was not available for review.
- A current TB risk assessment was not available for review.
- There were a vast amount of wood bees on the porch. Team observed bees coming out of the bench on the porch.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- Residents reported only having five minutes to speak on the phone. Team noticed a posted sign limiting residents to five minute phone calls thrice daily.
- Residents reported not enjoying the 9 PM curfew.
- Residents reported they “used to have more freedom.”

### **Recreation**

- One resident would like the basketball goals to be fixed.
- Residents would like to do more in the community. Residents suggested going to the movies or bowling.

### **Residents' ADLs**

- One resident reported needing pants and shirts.
- One resident wore clothes containing several bleach stains.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- Meat in the freezer was not labeled.
- Two pantry items had label dates of 8/2016 and 09/28/2015. [Note: Staff threw items out while Team was present.]

### **Resident Records**

- Resident B did not have a physical examination or diet order available for review.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- The staff member did not have current CPR, First Aid or medication training available and was the only staff member present.

### **Housekeeping, Maintenance, Furnishings**

- The bathroom contained bar soap.

### **Additional Recommendations**

- Three residents would like to work.
- One resident would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.