

Team Advocacy Inspection for January 12, 2017

Hannah Residential Manor Inc.

Inspection conducted by Nicole Davis, P&A Team Advocate, Emily Caldwell, Volunteer and Kristen Kinney, Volunteer

Facility Information

Hannah Residential Manor Inc. is located in Florence County at 3750 Sheminally Road, Pamplico, SC 29583-5700. Team arrived at the facility at 10:24 AM and exited the facility at 2:04 PM. The administrator, Patricia Hart, was not present for the inspection. The facility is operated by Hart's Rental Management Company LLC. There were eight staff members present when Team arrived; another staff member arrived during the inspection. The facility is licensed for 48 beds. The census was 39 with 37 residents being present on the day of Team's inspection. A copy of the current DHEC license was not available for review. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Johnsonville Adult Care Services, 351 S. Midway, Johnsonville, SC 29555.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed eight residents' records, medications and medication administration records; and toured the facility. Lunch consisted of ham, butter beans, cabbage, cornbread, yams and a drink. A menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The most recent fire drill was completed 7/5/16. Emergency evacuation routes were not posted throughout the facility. A copy of the current DHEC license was not available for review. Residents reported not having privacy. One resident stated "They would have people listening to our conversation right now if they could." Residents would like to do more in the community. Residents would like the resident council reinstated. One resident would like to participate in volleyball activities. One resident would like to engage in community service activities. The activity calendar was dated December 2016. Two residents reported needing dental exams. One resident reported needing a vision exam. One resident reported needing soap. One resident reported needing underwear, socks and pants. One resident reported needing the bed lifted higher. One resident reported needing a hearing aid. One resident reported needing batteries for a hearing aid. Resident stated "I told staff a while ago but I have not received replacements." One resident reported needing a wheelchair or a walker. Resident H had a prescription for Ipratropium-albuterol 0.5-3(2.5) mg/3ml, use one vial via nebulizer four times daily. The medication was not available. The MAR was last signed for administration at 1 PM on 1/12/17. The facility did not have a menu posted. Some food items had the expiration dates of 4/16 and 11/16. Resident A's most recent physical did not address the resident's dietary needs. There was not an additional diet order available. Resident A's and Resident B's service agreements did

not include a rate. Resident B's most recent physical examination did not address the resident's dietary needs. Resident D's, Resident E's and Resident H's most recent individual care plans did not address whether the residents had advanced directives. Resident A's, Resident B's and Resident G's personal funds ledgers were not signed at all. Resident C's and Resident E's personal funds ledgers were last signed 3/4/16. Resident F's personal funds ledger was last signed 5/5/16. Two staff members had medication training dated 9/30/15. The soap dish in one bathroom was broken.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- Staff was very helpful during the inspection.
- Residents reported enjoying the food and getting enough to eat.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- DHEC inspections were available for review.
- Annual HVAC, fire alarm and sprinkler inspections were available for review.
- The annual TB risk assessment was available.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- The controlled substance log coincided with the amount of medication present.
- Records were very organized.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- The most recent fire drill was completed 7/5/16.
- Emergency evacuation routes were not posted throughout the facility.

Supervision & Administrator

- A copy of the current DHEC license was not available for review.

Residents' Rights

- Residents reported not having privacy. One resident stated "They would have people listening to our conversation right now if they could."
- Team noted a house rule stating "excessive laundry and linens e.g. soiled linens, towels and wash cloths that have to be thrown out will be charged to the resident/client's personal needs account." The charge for excessive laundry is \$15 per month.

Recreation

- Residents would like to do more in the community.
- Residents would like the resident council reinstated.
- One resident would like to participate in volleyball activities.
- One resident would like to engage in community service activities.
- The activity calendar was dated December 2016.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing dental exams.
- One resident reported needing a vision exam.
- Two residents reported needing eyeglasses.
- One resident reported needing soap.
- One resident reported needing underwear, socks and pants.
- One resident reported needing the bed lifted higher.
- One resident reported needing a hearing aid.
- One resident reported needing batteries for a hearing aid. Resident stated "I told staff a while ago but I have not received replacements."
- One resident reported needing a wheelchair or a walker.

Medication Storage and Administration

- Resident H had a prescription for Ipratropium-albuterol 0.5-3(2.5) mg/3ml, use one vial via nebulizer four times daily. The medication was not available. The MAR was last signed for administration at 1 PM on 1/12/17.

Meals & Food Storage

- The facility did not have a menu posted.
- Some food items had the expiration dates of 4/16 and 11/16.

Resident Records

- Resident A's most recent physical did not address the resident's dietary needs. There was not an additional diet order available.
- Resident A's and Resident B's service agreements did not include a rate.
- Resident B's most recent physical examination did not address the resident's dietary needs.
- Resident D did not have an individual care plan available for review during Team's inspection; staff could not locate it. [Note: On 1/13/17 Team received a faxed copy of the resident's plan.]
- Resident D's, Resident E's and Resident H's most recent individual care plans did not address whether residents had advanced directives.

Resident Personal Needs Allowances

- Resident A's, Resident B's and Resident G's personal funds ledgers were not signed at all.
- Resident C's and Resident E's personal funds ledgers were last signed 3/4/16.
- Resident F's personal funds ledger was last signed 5/5/16.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Two staff members had medication training dated 9/30/15.

Housekeeping, Maintenance, Furnishings

- The soap dish in one bathroom was broken.

Additional Recommendations

- Three residents would like to move.
- Three residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.