

Team Advocacy Inspection for January 19, 2017

M&M Residential Care Home

Inspection conducted by Nicole Davis, P&A Team Advocate, and Emily Caldwell, Volunteer



Facility Information

M&M Residential Care Home is located in Marion County at 408 Holiday Street, Marion, SC 29571-4416. Team arrived at the facility at 10:27 AM and exited the facility at 12:12 PM. The administrator, Tequila Gordon, was not present for the inspection but the owner, Sandy Burgess was available via telephone. The facility is operated by Sandy Burgess. There was one staff member present when Team arrived. The facility is licensed for five beds. The census was five with three residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2016. An administrator's license was posted with an expiration date of June 30 2016. The facility had a written emergency plan to evacuate to Marion High School, 1205 S. Main Street, Marion, SC 29571.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed four residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. The posted meal consisted of vegetable soup, a peanut butter and jelly sandwich and a drink. Team conducted an exit interview with the staff.

Report Summary

There was no evacuation routes posted in the facility. The emergency light in the hallway did not illuminate when tested; it only flickered once the button was released. The kitchen water temperature was only 110 degrees. The posted administrator's license had an expiration date of 6/30/16. The posted facility license had an expiration date of 8/31/16. There was a bar of soap and rubbing alcohol in the communal bathroom. Residents would like to do more in the community including cooking out, going to church, going to

the movie theater and meeting more people. One resident would like to get his GED. Two residents would like to play board games at the facility. Residents requested laundry be washed more often; there was a pile of dirty laundry in each bedroom and residents reported the washer and dryer did not work. Two residents reported needing vision exams and eyeglasses. One resident reported needing dentures. One resident reported needing a jacket. The resident reported his last one was thrown out due to "this place having bug problems." One resident had a strong body odor. Residents reported seconds at meals being available "sometimes". There were several expired food items in the kitchen, some dating back to July 2015. The curtain in the first bedroom on the left was falling off the window. The chair in the second bedroom on the left had a broken seat. Blinds throughout the facility were broken. A window pane in the living room was broken and covered by a plastic bag. The molding on the front left bedroom door was separating, exposing nails. The molding on the front door and back doors were splintering, making it difficult to close the doors. The front porch railing was incredibly wobbly and a part had broken off. Resident B's medication administration record was not signed for any of his medications the morning of Team's inspection. Resident D did not have a medication administration record available for review although he had medication present. Resident A's most recent individual care plan was not signed by the resident or a responsible party. Resident B's most recent physical examination had "yes" circled by the question "Does this person require the daily care of a registered or licensed practical nurse?" Resident B's most recent individual care plan was dated 7/10/16. One resident reported not signing a ledger anymore when he received his money. Resident C's most recent quarterly financial report was dated 9/2/16. Resident D did not have a personal funds ledger available for review. Resident reported receiving an allowance. None of the records reviewed showed the specific costs for medication or copays. The monthly spending amount was the same each month although there were different line items listed.

Areas of Commendation

- The facility was clean and recently painted. There was a sitting area inside and outside of the facility for residents to use. All the rooms had clean and pretty curtains covering the windows.
- A current activity calendar was posted. Activities included checkers, cards and bible study.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- The facility had two different types of fire extinguishers available; they were monitored monthly.
- Food was properly labeled.
- There was an adequate supply of food available.
- The observation notes were current.
- Fire drills were completed monthly.
- Annual HVAC, electrical and fire alarm inspections were available for review.
- A current TB risk assessment was available for review.
- A current menu was posted.

Areas Needing Improvement

Health/Safety

- There were no evacuation routes posted in the facility. [Note: Floor plans were posted but the evacuation routes had not yet been indicated.]
- The emergency light in the hallway did not illuminate when tested; it only flickered once the button was released.
- The kitchen water temperature was only 110 degrees.

Supervision & Administrator

- The posted administrator's license had an expiration date of 6/30/16. [Note: The LLR website showed a current license.]
- The posted facility license had an expiration date of 8/31/16. [Note: The DHEC website showed a current license.]

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community such as attending church, going to the movies, cooking out and meeting people.
- Residents reported activities not occurring in the facility; they would like to play board games.

Residents' Activities of Daily Living (ADLs)

- Resident wanted their laundry washed more often; there was a pile of dirty laundry in each bedroom. [Note: Staff stated she would be doing laundry that afternoon.]
- Two residents reported needing vision exams.
- Two residents reported needing eyeglasses.
- One resident reported needing dentures.
- One resident reported needing a jacket. The resident reported his last one was thrown out due to "this place having bug problems."
- One resident had a strong body odor.

Medication Storage and Administration

- Resident B's medication administration record was not signed for any of his medications the morning of Team's inspection.
- Resident D did not have a medication administration record available for review although he had medication present. [Note: The owner stated it was in the vehicle with her and she would fax it to Team. As of 1/24/17 Team has not received the record.]

Meals & Food Storage

- Residents reported seconds at meals being available "sometimes".

- There were several expired food items in the kitchen, some dating back to July 2015. [Note: Staff reported the owner had separated the items to be discarded.]

Resident Records

- Resident A's most recent individual care plan was not signed by the resident or a responsible party.
- Resident B's most recent physical examination had "yes" circled by the question "Does this person require the daily care of a registered or licensed practical nurse?"
- Resident B's most recent individual care plan was dated 7/10/16.

Resident Personal Needs Allowances

- One resident reported not signing a ledger anymore when he received his money.
- Resident C's most recent quarterly financial report was dated 9/2/16.
- Resident D did not have a personal funds ledger available for review. Resident reported receiving an allowance.
- None of the records reviewed showed the specific costs for medication or copays. The monthly spending amount was the same each month although there were different line items listed.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The staff record was not available for review. [Note: The owner stated it was in the vehicle with her and she would fax it to Team. As of 1/24/17 Team has not received the record.]

Housekeeping, Maintenance, Furnishings

- The curtain in the first bedroom on the left was falling off the window.
- The chair in the second bedroom on the left had a broken seat.
- Blinds in multiple windows were broken.
- The front left window pane was broken and covered by a plastic bag.
- The molding on the front left bedroom door was falling off, exposing nails.
- The front porch railing was incredibly wobbly and part of the railing had broken off.
- The molding on the front door and back doors were splintering, making it hard to close the doors.
- There was a bar of soap and rubbing alcohol in the communal bathroom.

Additional Recommendations

- Two residents reported wanting to work.
- Two residents would like to move.
- One resident would like to get his GED.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.