

**Team Advocacy Inspection for November 29, 2016**  
**Midland Park Residential Home Care**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, Antwoine Williams, Volunteer**  
**and Richard Thompson, Volunteer**



**Facility Information**

Midland Park Residential Home Care is located in Charleston County at 2712 Midland Park Road, North Charleston, SC 29406-4551. Team arrived at the facility at 10:41 AM and exited the facility at 1:54 PM. The administrator, Rogelio Singian, was not present for the inspection. The designated assistant administrator, Racquel Balagtas was present for the inspection. The facility is operated by Midland Park Enterprises Inc. There were six staff members present when Team arrived. The facility is licensed for 52 beds. The census was 42 with 37 residents being present on the day of Team’s inspection. The DHEC license had an expiration date of January 31, 2017. An administrator’s license was current and posted. The facility had a written emergency plan to evacuate to Leesville Lodge, 605 E. Columbia Avenue, Leesville, SC 29070.

**Overview of Visit**

During Team’s visit we interviewed seven residents; talked to residents and staff; reviewed eight residents’ records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of barbecue pork on a bun, chips, fruit cake and water. A substitution menu was not posted. Team conducted an exit interview with the assistant administrator.

**Report Summary**

Three residents reported needing eyeglasses. Three residents reported needing a vision exam. One resident reported needing a dental exam. One resident reported needing winter clothes. Two residents

reported needing pants. There was not a seven day supply of staple food available. Several residents reported not being able to receive seconds. Team noticed seconds were not available during lunch. Items in the refrigerator were not properly stored and/or labeled. Resident B's most recent physical examination was dated 1/6/15. Resident B's most recent individual care plan did not address the resident's dietary needs. Resident C's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive. Resident D's most recent physical examination had the resident's diet as regular. In contrast, the resident's most recent individual care plan had the diet listed as 2000 calories. Resident G's most recent physical examination had a sugar restriction as the diet. In contrast, the resident's most recent individual care plan had the diet listed as regular. Resident H's most recent physical examination had the diet listed as regular. In contrast, the resident's most recent individual care plan had the diet listed as low sodium/low cholesterol. One staff record reviewed did not have a background check available for review. Team noted attempts were made to have the fingerprint check completed but the requests were "continuously rejected" 6/21/13 and 7/5/13. There were no other records of attempts made. One resident had sheets that were stained and had an overflowing laundry basket. The resident reported missing laundry turn in and having to wait until the following week for laundry to be cleaned.

### **Areas of Commendation**

- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use.
- A current activity calendar was posted. Activities included walking, yoga, choir, gardening and basketball.
- Residents appeared to have a good rapport with the staff.
- Residents reported feeling safe and being treated with respect.
- Resident reported coming and going as they pleased.
- Staff immediately addressed Team's concerns.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- Residents reported recreational activities occurring at the facility.
- DHEC inspections were available for review.
- Annual electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- All prescribed medications were present. The MAR was accurately documented. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

### **Areas Needing Improvement**

#### **Health/Safety**

- No concerns noted.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- No concerns noted.

### **Recreation**

- No concerns noted.

### **Residents' Activities of Daily Living (ADLs)**

- Three residents reported needing eyeglasses.
- Three residents reported needing a vision exam.
- One resident reported needing a dental exam.
- One resident reported needing winter clothes.
- Two residents reported needing pants.

### **Medication Storage and Administration**

- No concerns note.

### **Meals & Food Storage**

- There was not a seven day supply of staple food available. [Note: Staff reported shopping is conducted every Wednesday, the day following Team's inspection.]
- Several residents reported not being able to receive seconds. Team noticed seconds were not available during lunch.
- Items in the refrigerator were not properly stored and/or labeled. [Note: Staff began removing the items while Team was present.]

### **Resident Records**

- Resident B's most recent physical examination was dated 1/6/15. [Note: The assistant administrator stated this was a dating error, a more recent examination had been completed; she will get it corrected.]
- Resident B's most recent individual care plan did not address the resident's dietary needs.
- Resident C's most recent individual care plan did not address the resident's dietary needs or whether the resident had an advanced directive.
- Resident D's most recent physical examination had the resident's diet as regular. In contrast, the resident's most recent individual care plan had the diet listed as 2000 calories.

- Resident G's most recent physical examination had a sugar restriction as the diet. In contrast, the resident's most recent individual care plan had the diet listed as regular.
- Resident H's most recent physical examination had the diet listed as regular. In contrast, the resident's most recent individual care plan had the diet listed as low sodium/low cholesterol.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- One staff record reviewed did not have a background check available for review. Team noted attempts were made to have the fingerprint check completed but the requests were "continuously rejected" 6/21/13 and 7/5/13. There were no other records of attempts made.

### **Housekeeping, Maintenance, Furnishings**

- One resident had sheets that were stained and had an overflowing laundry basket. The resident reported missing laundry turn in and having to wait until the following week for laundry to be cleaned.

### **Additional Recommendations**

- Three residents would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.