

## Team Advocacy Inspection for November 16, 2016

### Midway Residential Care Facility #1A

Inspection conducted by Nicole Davis, P&A Team Advocate, Emily Caldwell, MSW Intern, Kristen Kinney, Volunteer and Amber Stewart, Volunteer



### Facility Information

Midway Residential Care Facility #1 is located in Spartanburg County at 4026 Moore Duncan Hwy Moore, SC 29369-9721. The facility is located in one building that is licensed by DHEC for two separate facilities. Team arrived at the facility at 10:28AM and exited the facility at 2:04PM. The administrator, Linda Walker, was not present during the inspection. The facility is operated by Midway Residential Care Facility Inc. The staff assisted Team with information and documentation needed for the inspection. Two staff members were present when Team arrived. The facility is licensed for 14 beds. The census was 13 with 12 residents being present on the day of Team's inspection. The DHEC license had an expiration date of 12/31/2016. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Cantrell's Residential Care Facility, 124 Gladys Ct. Spartanburg, SC 29301.

### Overview of Visit

During Team's visit we interviewed two residents; talked to residents and the staff; reviewed three residents' records, medication, and medication administration records; and toured the facility. The meal listed on the menu was hamburger steak, gravy, mashed potatoes, coleslaw, roll and fruit of choice. Residents reported the meal served was the same as posted. Team conducted an exit interview with staff.

### Report Summary

One resident reported another resident hitting her. One resident was sitting in a wheelchair partially clad during the entire visit. One resident reported not having enough hot water after dinner. One resident reported needing eyeglasses, a hearing aid, a knee brace, a communication device and dentures. Resident A had a prescription for Mapap 325 mg, take one tablet by mouth every six hours as needed. In contrast, the MAR stated take two tablets. One resident reported food occasionally not being served at the right temperature. Resident B's most recent individual care plan did not address the resident's dietary needs. Resident C's most recent individual care plan did not address whether the resident had an advanced directive. Resident C's most recent physical examination did not address whether the resident had "any contagious disease or infectious disease, dental problems, podiatric problems, Alzheimer's disease or related dementia?" Some of the railings in the hallways were loose.

### **Areas of Commendation**

- Residents reported enjoying their stay.
- Facility was nicely decorated for the holidays and made to feel 'home-like' with couches and nice wall decorations.
- All residents reported having enough toiletries.
- A wide-variety of activities were available to residents daily.
- Rooms and common spaces were kept clean and free of clutter.
- The facility had at least a 7 day supply of non-perishable food stored and items correctly labeled.
- Resident diets were displayed and dietary substitutions were available.
- The facility had two types of fire extinguishers, monitored monthly.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- The water temperatures were within the correct range.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- A fire drill was conducted during Team's visit.
- Observation notes were current.
- Records were well organized and documented.
- The controlled substance log was properly documented. The amount of medication present coincided with the log.
- The personal funds ledgers were current and accurate.

### **Areas Needing Improvement**

#### **Health/Safety**

- No concerns noted.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- One resident reported another resident hitting her.

### **Recreation**

- One resident reported wanting to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident was sitting in a wheelchair partially clad during the entire visit.
- One resident reported not having enough hot water after dinner.
- One resident reported needing eyeglasses, a hearing aid, a knee brace, a communication device and dentures.

### **Medication Storage and Administration**

- Resident A had a prescription for Mapap 325 mg, take one tablet by mouth every six hours as needed. In contrast, the MAR stated take two tablets.

### **Meals & Food Storage**

- One resident reported food occasionally not being served at the right temperature.

### **Resident Records**

- Resident B's most recent individual care plan did not address the resident's dietary needs.
- Resident C's most recent individual care plan did not address whether the resident had an advanced directive.
- Resident C's most recent physical examination did not address whether the resident had "any contagious disease or infectious disease, dental problems, podiatric problems, Alzheimer's disease or related dementia?"

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

#### **Housekeeping, Maintenance, Furnishings**

- Some of the railings in the hallways were loose.

#### **Additional Recommendations**

- One resident reported wanting to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.