

Team Advocacy Inspection for December 15, 2015
Miles Residential Care
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer

Facility Information

Miles Residential Care is located in Richland County at 490 Koon Store Road, Columbia, SC 29203-9573. Team arrived at the facility at 9:50 AM and exited the facility at 12:14 PM. The administrator was present for the inspection. The facility is operated by Betty and Louis B. Miles. There was one staff member present when Team arrived. The facility is licensed for seven beds. The census was five on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2015. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Robin's Residential Care Facility, 1216 Hyatt Avenue, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch. A current menu was not posted. Team conducted an exit interview with the administrator and staff.

Report Summary

Fire extinguishers were not monitored properly and some were stored under piles of clothes. The hot water temperature in the female bathroom was 131°. The hot water temperature in the male bathroom was 129°. One emergency light did not illuminate when tested. Only one light on a different emergency light illuminated when tested. Two smoke detectors constantly beeped. There were five cats and one dog present. Vaccination records were not available. The TB risk assessment dated 1/3/15 was partially completed. An activity calendar was not posted. One resident reported needing eyeglasses. One resident reported needing dentures. Two residents reported needing eye exams. One resident reported needing dental, podiatrist and psychiatric exams. Resident A had a prescription for Lorazepam, take one tablet by mouth twice daily. One controlled substance log showed 15 tablets remaining; there were 17 tablets remaining. The other controlled substance log showed 15 tablets remaining; there were 16 tablets remaining. Also, the MAR was not signed during the month of December. Resident A had Acid Reducer, regular strength, take one tablet by mouth twice a day and Doxazosin Mesylate 2mg tablet, take one tablet at bedtime. Neither medication was listed on the MAR. Resident A had a prescription for Pataday Droptainer 0.2% drops, instill one drop in each eye once daily and Visine Allergy Relief 0.05-0.25% drops, one drop in both eyes twice daily. The MAR had not been signed for either medication during the month of December. Resident A had a prescription for Ranitidine 75mg tablet, take one tablet by mouth twice daily and Docusate Sodium 100 mg capsule, take one capsule by mouth twice daily. The medications were not available. Resident B had a prescription for Mirtazapine 45 mg tablet, take one tablet by mouth. The medication label had the medication listed as 30mg. Also, the MAR had

not been signed during the month of December. Resident B also had a prescription for Lisinopril HCTZ 20-12.5mg tablet, take two tablets by mouth every day. The MAR had not been signed during the month of December. Resident B had a prescription for Loratadine 10mg tablet, take one tablet by mouth daily. The medication was not available. Resident C had a prescription for Quetiapine Fumarate 100mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed during the month of December. Several items in the refrigerator and freezer were not properly labeled and sealed. The refrigerator was dirty. The kitchen smelled of old grease. Gnats were flying around the clean dishes in the drying rack. The posted menu was dated November 15 - November 21. Resident A's most recent physical examination did not address resident's dietary needs. Resident A's most recent individual care plan was dated 6/1/15. Resident B's most recent physical examination did not address resident's dietary needs. Resident B's most recent individual care plan was dated 6/1/15. Resident B's most recent observation note was dated 12/3/12. Resident C did not have a photograph or a facility agreement available. Resident C did not have an individual care plan. Resident C did not have a completed 72 hour assessment form; the front page was the only form present and was only partially completed. Resident A's most recent personal funds ledger and quarterly financial report reviewed was dated December 2012. The exit light by the front door was out. The female bathroom did not have toilet paper or a hand drying device available. The tub in the female bathroom was dirty, contained trash and the shower chair was dirty. A chair by the sink area was broken. The tub, shower curtain and the shower chair in the male bathroom was dirty. The flooring was soft, sinking in different places. The toilet paper holder was broken and there was not a hand drying device available. The toilet had urine in it. The drawers of the sink contained used bar soaps, razors, trash and nails. Underneath the sink was trash, pieces of clothes, a sneaker, and a bottle of drain opener. The bathroom door did not shut all the way and did not have a lock. One bedroom had broken closet doors and a stained lamp. Another bedroom had a light that did not turn on and had stained walls. The inside of the facility is cluttered with piles of clothing, boxes, records, pictures and other miscellaneous items. There was a musty smell. The back door did not shut all the way and the door knob was loose. The carport is filled with furniture, televisions, shoes, tires, stuffed animals, mattresses and various other items. Two facility vans were filled with items such as boxes, clothes, gas cans, bags and several other items. The fence in the back yard was broken; there were piles of boards, a table, buckets, trash and other miscellaneous items in the back yard. The large screened back porch was also cluttered. Two broken pool table tops were covered with tarps in the front yard.

Areas of Commendation

- The facility was well furnished, had season appropriate decorations and had different types of board games for residents to use.
- Team observed a good rapport between residents and staff. One resident reported "the lady is really good with us." Another resident reported "its fine here, I get taken care of."
- There was an adequate supply of food present. One resident reported "the food is good, it's a full course."
- A current electrical, HVAC and fire alarm inspection was available for review.
- Records reviewed contained current First Aid/CPR Training. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly, on different shifts.

Areas Needing Improvement

Health/Safety

- Fire extinguishers were not monitored properly and some were stored under piles of clothes.
- The hot water temperature in the female bathroom was 131°. [Note: Staff adjusted the water heater and the temperature was in the appropriate range prior to Team leaving.]
- The hot water temperature in the male bathroom was 129°. [Note: Staff adjusted the water heater and the temperature was in the appropriate range prior to Team leaving.]
- One emergency light did not illuminate when tested. Only one light on a different emergency light illuminated when tested.
- Two smoke detectors constantly beeped. [Note: Staff began changing the batteries while Team was present.]
- There were five cats and one dog present. Vaccination records were not available. [Note: The administrator reported the animals were strays. Team observed feeding bowls and a dog house for the animals.]
- The TB risk assessment dated 1/3/15 was partially completed.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.
- An activity calendar was not posted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.
- One resident reported needing dentures.
- Two residents reported needing eye exams.
- One resident reported needing dental, podiatrist and psychiatric exams.

Medication Storage and Administration

- Resident A had a prescription for Lorazepam, take one tablet by mouth twice daily. One controlled substance log showed 15 tablets remaining; there were 17 tablets remaining. The other controlled substance log showed 15 tablets remaining; there were 16 tablets remaining. Also, the MAR was not signed during the month of December.
- Resident A had Acid Reducer, regular strength, take one tablet by mouth twice a day and Doxazosin Mesylate 2mg tablet, take one tablet at bedtime. Neither medication was listed on the MAR.

- Resident A had a prescription for Pataday Droptainer 0.2% drops, instill one drop in each eye once daily and Visine Allergy Relief 0.05-0.25% drops, one drop in both eyes twice daily. The MAR had not been signed for either medication during the month of December.
- Resident A had a prescription for Ranitidine 75mg tablet, take one tablet by mouth twice daily and Docusate Sodium 100 mg capsule, take one capsule by mouth twice daily. The medications were not available.
- Resident B had a prescription for Mirtazapine 45 mg tablet, take one tablet by mouth. The medication label had the medication listed as 30mg. Also, the MAR had not been signed during the month of December.
- Resident B also had a prescription for Lisinopril HCTZ 20-12.5mg tablet, take two tablets by mouth every day. The MAR had not been signed during the month of December.
- Resident B had a prescription for Loratadine 10mg tablet, take one tablet by mouth daily. The medication was not available.
- Resident C had a prescription for Quetiapine Fumarate 100mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed during the month of December.

Meals & Food Storage

- Several items in the refrigerator and freezer were not properly labeled and sealed.
- The refrigerator was dirty.
- The posted menu was dated November 15 - November 21.
- The kitchen smelled of old grease.

Resident Records

- Resident A's most recent physical examination did not address resident's dietary needs.
- Resident A's most recent individual care plan was dated 6/1/15.
- Resident B's most recent physical examination did not address resident's dietary needs.
- Resident B's most recent individual care plan was dated 6/1/15. [Note: Team observed a blank care plan dated 12/1/15 and signed by a staff member.]
- Resident B's most recent observation note was dated 12/3/12.
- Resident C did not have a photograph or a facility agreement available.
- Resident C did not have an individual care plan. [Note: The administrator reported she was working on it.]
- Resident C did not have a completed 72 hour assessment form; the front page was the only form present and was only partially completed. [Note: The resident arrived at the facility 11/24/15.]

Resident Personal Needs Allowances

- Resident A's most recent personal funds ledger and quarterly financial report reviewed was dated December 2012.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The exit light by the front door was out. [Note: Staff changed the lightbulb while Team was present.]
- The female bathroom did not have toilet paper or a hand drying device available. [Note: Staff replenished the supply while Team was present.]
- The tub in the female bathroom was dirty, contained trash and the shower chair was dirty. A chair by the sink area was broken.
- The tub, shower curtain and the shower chair in the male bathroom was dirty. The flooring was soft, sinking in different places. The toilet paper holder was broken and there was not a hand drying device available. The toilet had urine in it. The drawers of the sink contained used bar soaps, razors, trash and nails. Underneath the sink was trash, pieces of clothes, a sneaker, and a bottle of drain opener. The bathroom door did not shut all the way and did not have a lock. [Note: Staff placed paper towels on the sink and began cleaning out the sink drawer.]
- Gnats were flying around the clean dishes in the drying rack.
- One bedroom had broken closet doors and a stained lamp. Another bedroom had a light that did not turn on and had stained walls.
- The inside of the facility was cluttered with piles of clothing, boxes, records, pictures and other miscellaneous items. There was a musty smell. [Note: The administrator reported she was in the process of cleaning everything.]
- The back door did not shut all the way and the door knob was loose.
- The carport is filled with furniture, televisions, shoes, tires, stuffed animals, mattresses and various other items.
- Two facility vans were filled with items such as boxes, clothes, gas cans, bags and several other items.
- The fence in the back yard was broken; there were piles of boards, a table, buckets, trash and other miscellaneous items in the back yard.
- The large screened back porch was also cluttered.
- Two broken pool table tops were covered with tarps in the front yard.

Additional Recommendations

- One resident would like to work.
- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.