

Team Advocacy Inspection for July 17, 2017
Miller's Place
Inspection conducted by Nicole Davis, P&A Team Advocate, and Bethany Schweer,
Volunteer and Rebekah Spannagel, Volunteer

Facility Information

Miller's Place is located in Spartanburg County at 140 Cox Street, Spartanburg, SC 29306-4807. Team arrived at the facility at 11:10 AM and exited the facility at 2:45 PM. The administrator, Annie Miller, was present for the inspection. The facility is operated by Miller Place LLC. There were three staff members present when Team arrived. The facility is licensed for 19 beds. The census was 13 with 12 residents present on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2017. A current administrators license was posted. The facility had a written emergency plan to evacuate to Harrison Grove Baptist Church, 299 Harrison Grove Road, Roebuck, SC 29376.

Overview of Visit

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitute meal consisting of meatballs, egg noodles, salad, cake or pie and lemonade. A substitution menu was posted. Team conducted an exit interview with the administrator.

Report Summary

The hot water temperature in one bathroom was 124°. One resident reported needing eyeglasses. One resident reported "my medicine keeps running out". Staff reported that the pharmacy has recently stopped sending medications that have been ordered. The pharmacy has not offered an explanation as to why it has stopped filling these prescriptions. Team suggested staff contact the pharmacy to confirm receipt of the prescriptions and inquire about the medications and any barriers to filling the prescriptions. Resident A had prescriptions for Glipiride 1 mg tablet, take one tablet by mouth every morning before breakfast and Daily Vitamin tablet, take one tablet by mouth once daily. The medications were not available. Resident B had prescriptions for Vitamin B-12 500 mcg tablet, take one tablet by mouth every day and Repaglinide 2 mg tablet, take one tablet by mouth three times per day. The medications were not available. Resident C had a prescription for Multigen Plus 151-60 1 mg tablet, take one tablet by mouth every day. The medication was not available. Resident D had a prescription for Cetirizine 10 mg tablet, take one tablet daily. The medication was not available. Resident E had a prescription for Calcium with Vitamin D 600 mg tablet, take one tablet by mouth every day. The medication was not available. Resident E had a prescription for Ibuprofen 400mg tablet, take one tablet by mouth three times daily. The MAR had not been signed for administration on 7/8/17 (8pm), 7/12/17 (8pm) and 7/15/17 (2pm). Resident E also had a prescription for Clonazepam 1mg tablet, take one tablet by mouth four times daily. The MAR had not been signed for administration on 7/13/17 (9pm), 7/14/17

(12pm), and 7/15/17 (8am). Resident E had a prescription for Hydrocodone-Acet 10mg - 325mg tablet, take one tablet by mouth every six hours. The MAR shows the medication has been given at more frequent intervals, including 8am, 12pm, 5pm and 9pm. Also, the MAR was not signed for the 12pm administration on 7/14/17. Resident F had prescriptions for Divalproex Sod ER 500mg tablet, take two tablets by mouth at bedtime; Amlodipine Besylate 5mg tablet, take one tablet by mouth every day; and Lovastatin 40 mg tablet, take one tablet by mouth daily. The medications were not available. Food in the freezer was not properly labeled. Several canned and boxed items had best buy dates of 2015 and 2016. The administrator reported records have been moved recently, making some documents difficult to locate at the time of the inspection. Resident A's most recent monthly observation note was dated 4/17/17. Resident B's most recent monthly observation note was dated 8/4/16. Resident B's most recent physical had the residents diet listed as "regular". In contrast, the resident's most recent individual care plan had the diet listed as "diabetic". Resident B's most recent individual care plan was dated 1/9/16. Resident C's most recent monthly observation note was dated 4/17/17. Resident C did not have documentation of an admission TB test available for review. Resident D's most recent physical examination was dated 8/13/15. Resident D's most recent monthly observation note was dated 3/16/17. Resident D's most recent individual care plan was dated 11/15/16 and was not signed by anyone. Resident E's most recent individual care plan was not signed by the resident or a responsible party. Resident E's most recent monthly observation note was dated 3/30/17. Resident E did not have documentation of an admission TB test available for review. Resident F's most recent individual care plan was dated 1/19/17. Resident F's most recent monthly observation note was dated December 2016. One staff member did not have documentation of training, a health assessment or documentation of a TB test available. Another staff member did not have documentation of training available. One bathroom did not have hand soap available. Miscellaneous items were in the back yard by the shed.

Areas of Commendation

- The facility has a large, fenced in yard. Resident rooms were personalized. The tables contained decorative placemats, flowers and tablecloths.
- One resident reported he enjoyed planting flowers and showed Team several floral arrangements he made. The resident reported the facility catered to his interests in plants.
- A current activity calendar was posted. Activities included Church, shopping, board games, cook out and movies.
- Residents are involved in a Day Program.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "Ms. Miller is very loving and does a lot for us. She goes out of her way to make sure we have stuff to do". Other residents described the facility as "comfortable" and "like family".
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- Residents reported receiving large meal portions.
- DHEC inspections were available for review.

- The controlled substance log coincided with the amount of medication present.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- The hot water temperature in one bathroom was 124°.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.

Medication Storage and Administration

- One resident reported "my medicine keeps running out". Staff reported that the pharmacy has recently stopped sending medications that have been ordered. The pharmacy has not offered an explanation as to why it has stopped filling these prescriptions. Team suggested staff contact the pharmacy to confirm receipt of the prescriptions and inquire about the medications and any barriers to filling the prescriptions.
- Resident A had prescriptions for Glipiride 1 mg tablet, take one tablet by mouth every morning before breakfast and Daily Vitamin tablet, take one tablet by mouth once daily. The medications were not available.
- Resident B had prescriptions for Vitamin B-12 500 mcg tablet, take one tablet by mouth every day and Repaglinide 2 mg tablet, take one tablet by mouth three times per day. The medications were not available.
- Resident C had a prescription for Multigen Plus 151-60 1 mg tablet, take one tablet by mouth every day. The medication was not available.

- Resident D had a prescription for Cetirizine 10 mg tablet, take one tablet daily. The medication was not available.
- Resident E had a prescription for Calcium with Vitamin D 600 mg tablet, take one tablet by mouth every day. The medication was not available.
- Resident E had a prescription for Ibuprofen 400mg tablet, take one tablet by mouth three times daily. The MAR had not been signed for administration on 7/8/17 (8pm), 7/12/17 (8pm) and 7/15/17 (2pm). Resident E also had a prescription for Clonazepam 1mg tablet, take one tablet by mouth four times daily. The MAR had not been signed for administration on 7/13/17 (9pm), 7/14/17 (12pm), and 7/15/17 (8am). Resident E had a prescription for Hydrocodone-Acet 10mg - 325mg tablet, take one tablet by mouth every six hours. The MAR shows the medication has been given at more frequent intervals, including 8am, 12pm, 5pm and 9pm. Also, the MAR was not signed for the 12pm administration on 7/14/17.
- Resident F had prescriptions for Divalproex Sod ER 500mg tablet, take two tablets by mouth at bedtime; Amlodipine Besylate 5mg tablet, take one tablet by mouth every day; and Lovastatin 40 mg tablet, take one tablet by mouth daily. The medications were not available.

Meals & Food Storage

- Food in the freezer was not properly labeled.
- Several canned and boxed items had best buy dates of 2015 and 2016.

Resident Records

- The administrator reported records have been moved recently, making some documents difficult to locate at the time of the inspection.
- Resident A's most recent monthly observation note was dated 4/17/17.
- Resident B's most recent monthly observation note was dated 8/4/16.
- Resident B's most recent physical had the residents diet listed as "regular". In contrast, the resident's most recent individual care plan had the diet listed as "diabetic".
- Resident B's most recent individual care plan was dated 1/9/16.
- Resident C's most recent monthly observation note was dated 4/17/17.
- Resident C did not have documentation of an admission TB test available for review.
- Resident D's most recent physical examination was dated 8/13/15.
- Resident D's most recent monthly observation note was dated 3/16/17.
- Resident D's most recent individual care plan was dated 11/15/16 and was not signed by anyone.
- Resident E's most recent individual care plan was not signed by the resident or a responsible party.
- Resident E's most recent monthly observation note was dated 3/30/17.
- Resident E did not have documentation of an admission TB test available for review.
- Resident F's most recent individual care plan was dated 1/19/17.
- Resident F's most recent monthly observation note was dated December 2016.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have documentation of training, a health assessment or documentation of a TB test available.
- Another staff member did not have documentation of training available.

Housekeeping, Maintenance, Furnishings

- One bathroom did not have hand soap available.
- Miscellaneous items were in the back yard by the shed.

Additional Recommendations

- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.