Team Advocacy Inspection for April 19, 2016 Oakridge Community Care Home #2 Inspection conducted by Nicole Davis, P&A Team Advocate, and Mason Smith, Volunteer



Facility Information

Oakridge Community Care Home #2 is located in Spartanburg County at 35 South Howard Street, Inman, SC 29349-1339. Team arrived at the facility at 10:22 AM and exited the facility at 12:38 PM. The administrator, Robin Coker, was not present for the inspection. The facility is operated by Oakridge Community Care Home Inc. There were two staff members present when Team arrived. The facility is licensed for 10 beds. The census was 10 on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2016. The posted administrator license was dated June 30, 2016. The facility had a written emergency plan to evacuate to Howard Johnson, 6690 Pottery Road, Spartanburg, SC 29301.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team observed the preparation of lunch. Lunch consisted of baked pork chops, noodles with cream of mushroom sauce and green beans. A current menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The crawl space was unlocked. The most recent TB risk assessment was completed 8/21/14. One resident reported needing a vision exam. One resident reported needing body wash. One resident reported needing lotion. Team observed one resident wearing clothes with several holes. One resident complained of back pain and would like to schedule an appointment. None of the MAR records reviewed were signed for the evening

administration on 4/3/16. There was no explanation documented for the blanks. Resident B had a prescription for Ranitidine 150 mg tablet, take one tablet by mouth twice daily. The medication was not listed on the MAR. Teamed noted the order was placed 4/15/16. Resident B had a prescription for Divalproex 250 mg tablet, take two tablets by mouth once a day at dinner and Pantoprazole 40 mg tablet, take one tablet by mouth once a day. The MAR had not been signed for evening administration on 4/2/16. Resident B also had a prescription for Gabapentin 100 mg, take one capsule by mouth at bedtime; Levothyroxine 25 mcg tablet, take one tablet by mouth at bedtime; Metoprolol Tar Tab 25mg, take ½ tablet by mouth twice a day; Omega-3 Acid Capsule 1gm, take two capsules by mouth twice daily; Prazosin HCL Cap 5mg, take one capsule by mouth at bedtime; and Trazadone 100mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed for the evening administration on 4/7/16. Resident A's and Resident B's most recent physical examinations were dated 3/18/15. Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the diet listed as diabetic. None of the personal funds ledgers reviewed contained written authorization for each item/service purchased. Residents and staff reported that residents received an allowance; the ledgers did not document these transactions.

Areas of Commendation

- The yard was well maintained and was being cut when Team arrived. There was a front porch with bird feeders and chairs. Inside, there was comfortable looking furniture, plants, wall hangings, bookshelves and lamps. Soft music constantly played in the background.
- Residents reported the facility is "comfortable" and "it feels like home."
- The activity calendar was current and posted. Activities included coloring, walking around the block, current events, bingo and connect the dots.
- Residents reported feeling safe and being treated with respect.
- There was an adequate supply of food present.
- Lunch smelled appetizing.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC and electrical inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Monthly observation notes were current.

Areas Needing Improvement

Health/Safety

- The crawl space was unlocked.
- The most recent TB risk assessment was completed 8/21/14.

Supervision & Administrator

No concerns noted.

Residents' Rights

No concerns noted.

Recreation

Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam.
- One resident reported needing body wash.
- One resident reported needing lotion.
- Team observed one resident wearing clothes with several holes.
- One resident complained of back pain and would like to schedule an appointment.

Medication Storage and Administration

- None of the MAR records reviewed were signed for the evening administration on 4/3/16. There was
 no explanation documented for the blanks.
- Resident B had a prescription for Ranitidine 150 mg tablet, take one tablet by mouth twice daily. The medication was not listed on the MAR. Teamed noted the order was placed 4/15/16.
- Resident B had a prescription for Divalproex 250 mg tablet, take two tablets by mouth once a day at dinner and Pantoprazole 40 mg tablet, take one tablet by mouth once a day. The MAR had not been signed for evening administration on 4/2/16.
- Resident B also had a prescription for Gabapentin 100 mg, take one capsule by mouth at bedtime;
 Levothyroxine 25 mcg tablet, take one tablet by mouth at bedtime; Metoprolol Tar Tab 25mg, take ½
 tablet by mouth twice a day; Omega-3 Acid Capsule 1gm, take two capsules by mouth twice daily;
 Prazosin HCL Cap 5mg, take one capsule by mouth at bedtime; and Trazadone 100mg tablet, take one tablet by mouth at bedtime. The MAR had not been signed for the evening administration on 4/7/16.

Meals & Food Storage

Food in the freezer was not properly labeled.

Resident Records

 Resident A's and Resident B's most recent physical examinations were dated 3/18/15. [Note: Staff scheduled the appointments for 4/22/16 while Team was present.] • Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the diet listed as diabetic. [Note: Staff began updating the individual care plan while Team was present.]

Resident Personal Needs Allowances

- None of the personal funds ledgers reviewed contained written authorization for each item/service purchased.
- Residents and staff reported that residents received an allowance; the ledgers did not document these transactions.

Appropriateness of Placement

No concerns noted.

Personnel Records

No concerns noted.

Housekeeping, Maintenance, Furnishings

No concerns noted.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.