

Team Advocacy Inspection for May 6, 2016

Oliver's Care Home

Inspection conducted by Nicole Davis, P&A Team Advocate, and Susan Grinnell, Volunteer



Facility Information

Oliver's Care Home is located in Richland County at 1200 Lawhorn Road, Blythewood, SC 29016-8975. Team arrived at the facility at 3:24 PM and exited the facility at 5:49 PM. The administrator, Barbara Oliver, was not present for the inspection. The facility is operated by Oliver Care Home LLC. There was one staff member present when Team arrived. The facility is licensed for five beds. The census was five with four residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2016. An administrator's license was not posted. The facility had a written emergency plan to evacuate to the family home of Willie and Pearl Brown, 1216 Lawhorn Road, Blythewood, SC 29016.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Dinner consisted of a salami sandwich, chips, cookies, a fruit cup and a drink. A current menu was not posted. Team conducted an exit interview with the staff.

Report Summary

The handrail by the front steps was very loose. Several chairs throughout the building were unsteady and one had broken arms. The fire extinguishers were last inspected April 2015 and last monitored March 2016. The most recent fire drill was conducted 1/6/16. There were not current vaccination records for the dog "Laddy." The flooring sunk when stepped on in one bedroom and the living room. A current administrator's license was not posted. The license of the previous administrator was still posted. One resident would like to

switch roommates. The resident reported "I don't feel safe with my roommate because he can become hostile." One resident reported needing vision and dental exams. One resident reported needing deodorant and mouthwash. One resident reported needing a vision exam and would like to meet with a psychiatrist more often. Resident B had a prescription for Nutri Supl Nepro Carb, drink one canful by mouth twice a day. The supplemental nutrition was not available; the resident is on dialysis. The MAR was last initialed for administration on 5/6/16 at 8am. Resident C had a prescription for Clonazepam 0.5 mg, take ½ tablet by mouth twice daily. The controlled substance log had 42 tablets remaining, there were 44 tablets remaining. The posted menu was dated 5/9/16 – 5/15/16. Dinner consisted of a salami sandwich, chips, cookies, a fruit cup and drinks. Staff reported "residents eat a big lunch and a light dinner." Resident A did not have monthly observation notes available for review. Resident B's and Resident C's most recent observation notes were dated 9/2/15. The staff record reviewed did not have a SLED background check available for review. The hallway bathroom did not have toilet paper, soap or a hand drying device available. Soiled underwear was behind the toilet. Soiled underwear, pants and sneakers were behind the bathroom door. The tub in the hallway bathroom is missing the hot water knob. The bathroom in one resident's bedroom had a towel hung on the window for privacy. The floor connector strip between this bathroom and bedroom was broken, leaving a sharp piece for residents to step on. The floor connector strip at the front door was also broken. One resident had soiled underwear next to his bed. On the back deck, a door was propped against the building. There was also an old, moldy plastic chair on the deck.

Areas of Commendation

- There is a well maintained yard with a nice front porch. There was a large floor television and adequate seating in the living room.
- A current activity calendar was posted. Activities included shopping trips to different stores, board games, group and Church.
- Staff was very helpful during the inspection.
- Team observed residents coming and going as they pleased.
- Residents reported being treated with respect. One resident reported "Mr. Oliver is a fair man."
- The facility was kept at a comfortable temperature.
- There was an adequate supply of food present.
- Residents had televisions in their rooms.
- DHEC inspections were available for review.
- Annual HVAC and electrical inspections were current.
- Current First Aid/CPR training documentation was present.
- Individual care plans were current and updated as needed.
- Emergency evacuation routes were posted throughout the facility.

Areas Needing Improvement

Health/Safety

- The handrail by the front steps was very loose.

- Several chairs throughout the building were unsteady and one had broken arms.
- The fire extinguishers were last inspected April 2015 and last monitored March 2016.
- The most recent fire drill was conducted 1/6/16.
- There were not current vaccination records for the dog “Laddy.”
- The flooring sunk when stepped on in one bedroom and the living room.

Supervision & Administrator

- A current administrator’s license was not posted. The license of the previous administrator was still posted.

Residents’ Rights

- One resident would like to switch roommates. The resident reported “I don’t feel safe with my roommate because he can become hostile.”

Recreation

- Residents would like to do more in the community.

Residents’ Activities of Daily Living (ADLs)

- One resident reported needing vision and dental exams.
- One resident reported needing deodorant and mouthwash.
- One resident reported needing a vision exam and would like to meet with a psychiatrist more often.

Medication Storage and Administration

- Resident B had a prescription for Nutri Supl Nepro Carb, drink one canful by mouth twice a day. The supplemental nutrition was not available; the resident is on dialysis. The MAR was last initialed for administration on 5/6/16 at 8am. [Note: After the inspection, the owner contacted Team stating it was scheduled to be delivered on 5/9/16.]
- Resident C had a prescription for Clonazepam 0.5 mg, take ½ tablet by mouth twice daily. The controlled substance log had 42 tablets remaining, there were 44 tablets remaining. [Note: Staff counted the medications twice.]

Meals & Food Storage

- The posted menu was dated 5/9/16 – 5/15/16.
- Residents reported not getting enough to eat. Dinner consisted of a salami sandwich, chips, cookies, a fruit cup and drinks. Staff reported “residents eat a big lunch and a light dinner.”

Resident Records

- Resident A did not have monthly observation notes available for review.
- Resident B’s and Resident C’s most recent observation notes were dated 9/2/15.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The staff record did not have a SLED background check available for review. [Note: On 5/10/16, the administrator faxed a copy of the background check to Team.]

Housekeeping, Maintenance, Furnishings

- The hallway bathroom did not have toilet paper, soap or a hand drying device available. Soiled underwear was behind the toilet. Soiled underwear, pants and sneakers were behind the bathroom door. [Note: Staff reported having difficulty with one resident cleaning after himself.]
- The tub in the hallway bathroom is missing the hot water knob.
- The bathroom in one resident's bedroom had a towel hung on the window for privacy. The floor connector strip between this bathroom and bedroom was broken, leaving a sharp piece for residents to step on.
- The floor connector strip at the front door was also broken.
- One resident had soiled underwear next to his bed.
- On the back deck, a door was propped against the building. There was also an old, moldy plastic chair on the deck

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.