

Team Advocacy Inspection for January 4, 2017

Palmetto Gardens

Inspection conducted by Nicole Davis, P&A Team Advocate and Kristen Kinney, Volunteer
and Emily Caldwell, Volunteer



Facility Information

Palmetto Gardens (formerly called Southside Residential Care) is located in Newberry County at 425 S. Wheeler Avenue, Prosperity, SC 29127-9347. Team arrived at the facility at 9:23 AM and exited the facility at 12:23 PM. The administrator, Kathy Mingus was not present during the inspection but the owner was. The facility is operated by Yvonne Harrison. There were four staff members present when Team arrived; the owner arrived shortly after Team. The facility is licensed for 30 beds. The census was 26 with 21 residents being present on the day of Team's inspection. The DHEC license had an expiration date of 04/30/2017. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Stephanie's Residential Care, 4033 Delree Street, West Columbia, SC 29170.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and the administrator; reviewed six residents' records, medication, and medication administration records; and toured the facility. The meal listed on the menu was beef, baked potato, mixed vegetables, bread and pudding. Residents reported the meal served was the same as listed. Team conducted an exit interview with owner and staff.

Report Summary

One file cabinet storing residents' medication was unlocked when Team arrived. A zip lock bag full of lancets was in the desk drawer of the front sitting area. The most recent sprinkler inspection was dated 9/10/15. The owner reported another inspection had been conducted but was unable to locate the copy.

Each of the shared restrooms had a bar of soap left in the sink and shower areas. One restroom had a toothbrush and washrag left in it. One men's restroom had a water temperature of 84 degrees. The activity calendar was dated September 2016; residents reported not doing activities listed. Three residents reported a desire for more physical activity. Two residents reported wanting to do more in the community. Two residents reported needing dentures. Two residents reported needing eye glasses. Two residents reported needing a vision exam. Multiple outdated menus were posted. The facility did not have seven days of non-perishable foods available when Team arrived. Several items in the pantry were expired with expiration dates of 2010, 2013, 2015 and 2016. Mustard in the fridge was unlabeled. One resident reported that food was sometimes not served at correct temperatures. One bathtub was not clean. One shower knob was missing. The handrails on the front steps and ramp were loose. A rocking chair on the front porch was missing pieces of its seat. Resident C's most recent monthly observation note was completed 11/26/16. Resident D's most recent monthly observation note was completed 11/26/16. Resident E's most recent monthly observation note was completed 11/26/16. The medication training of one staff member was dated 12/23/15. One staff member did not have a completed health assessment available for review. The owner reported it had been completed; a copy will be maintained at the facility.

Areas of Commendation

- The facility was home-like with multiple sitting spaces and pictures on the wall.
- The facility had a spacious yard with a sitting area.
- Team observed a good rapport between staff and residents.
- The facility was kept at a comfortable temperature.
- Residents reported enjoying the food.
- Residents were dressed nicely, and in their own clothing according to the season.
- Residents had access to a private phone.
- The individual care plans were updated as needed.
- All prescribed medications were present and the MAR was properly documented. The controlled substance log coincided with the amount of medication present.
- The facility had two types of fire extinguishers available. Fire drills were conducted monthly.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were available for review.

Areas Needing Improvement

Health/Safety

- A zip lock bag full of lancets was in the desk drawer of the front sitting area.
- One men's restroom had a water temperature of 84 degrees.
- The most recent sprinkler inspection was dated 9/10/15. The owner reported another inspection had been conducted but was unable to locate the copy.

Supervision & Administrator

- No concerns noted

Residents' Rights

- No concerns noted

Recreation

- The activity calendar was dated September 2016; residents reported not doing activities listed. Team was present at 10:30 AM (scheduled activity time) and no activity was performed.
- Three residents reported a desire for more physical activity.
- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents reported needing dentures.
- Two residents reported needing eye glasses.
- Two residents reported needing a vision exam.
- One resident reported needing jeans.

Medication Storage and Administration

- One file cabinet storing residents' medication was unlocked when Team arrived. [Note: Staff secured the cabinet while Team was present.]

Meals & Food Storage

- Multiple outdated menus were posted.
- The facility did not have seven days of non-perishable foods available when Team arrived. [Note: The owner brought groceries when she arrived at the facility.]
- Several items in the pantry were expired with expiration dates of 2010, 2013, 2015 and 2016. [Note: Staff discarded these items while Team was present.]
- Mustard in the fridge was unlabeled.
- One resident reported that food was sometimes not served at correct temperatures.

Resident Records

- Resident C's most recent monthly observation note was completed 11/26/16.
- Resident D's most recent monthly observation note was completed 11/26/16.
- Resident E's most recent monthly observation note was completed 11/26/16.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have a completed health assessment available for review. The owner reported it had been completed; a copy will be maintained at the facility.
- The medication training of one staff member was dated 12/23/15.

Housekeeping, Maintenance, Furnishings

- One bathtub was not clean.
- One shower knob was missing.
- The handrails on the front steps and ramp were loose.
- Each of the shared restrooms had a bar of soap left in the sink and shower areas. One restroom had a toothbrush and rag left in it.
- A rocking chair on the front porch was missing pieces of its seat.

Additional Recommendations

- Three residents reported a desire to work.
- One resident reported a desire to get a driver's license.
- Two residents reported a desire to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.