

**Team Advocacy Inspection for May 10, 2016**  
**Palmetto Residential Care of North Charleston**  
**Inspection conducted by Nicole Davis, P&A Team Advocate, and Kayla Sullivan, Volunteer**

### **Facility Information**

Palmetto Residential Care of North Charleston is located in Charleston County at 2834 Spruill Avenue, North Charleston, SC 29405-8051. Team arrived at the facility at 10:34 AM and exited the facility at 12:51 PM. The administrator, Clara Lesesne, was present for parts of the inspection. The facility is operated by Evergreen Residential Care Inc. There was one staff member present when Team arrived; the administrator arrived shortly after Team. The facility is licensed for 12 beds. The census was 11 with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2016. The facility did not have an administrator's license posted. The facility had a written emergency plan to evacuate to Agape Assisted Living, 2705 Leaphart Road, West Columbia, SC 29169.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch consisted of corn dogs, baked beans and water. A current menu was posted. Team conducted an exit interview with the administrator.

### **Report Summary**

The hot water temperatures in the bathrooms were 145° and 137°. The fire extinguisher in the kitchen was last monitored 2/11/16. The railing on the ramp was wobbly. The facility did not have an administrator's license posted. One resident reported needing pants. One resident reported needing soap and a toothbrush. One resident reported needing a suit. Resident B had a prescription for Hydrochlorothiazide 25 mg tablet, take one tablet by oral route every day. The MAR had the medication listed as 0.5mg. At lunch, the corndogs were served on paper towels and the baked beans were in paper bowls. Resident C's admission packet with available services, charges, Bill of Rights and grievances was not signed by the resident or a representative. The most recent quarterly reports for Resident A and Resident B were dated 12/31/14. In the larger bathroom, the faucet on the left was not secured to the sink and had very low water pressure. The larger bathroom did not have soap or a hand drying device available. The knob on one of the front doors was very loose. The shower in the large bathroom did not have a shower curtain. The cabinet siding in the larger bathroom was coming off.

### **Areas of Commendation**

- The facility was clean and did not have any odors. The yard is well maintained and has a nice picnic area in the backyard.
- Staff was cleaning when Team arrived.
- A current activity calendar was posted. Activities included exercise, a matching game, a birthday party, current events and bingo.
- Staff was very helpful during the inspection.
- The facility was kept at a comfortable temperature.
- Residents reported “the food is excellent,” “the food is great” and “I like the food here.”
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Prescribed medications were present. The controlled substance logs coincided with the amount of controlled medications present.
- Current First Aid/CPR training documentation was present. SLED background checks were present.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Individual care plans were current and updated as needed.
- Monthly observation notes were current.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperatures in the bathrooms were 145° and 137°.
- The fire extinguisher in the kitchen was last monitored 2/11/16. [Note: The administrator checked the extinguisher while Team was present.]
- The railing on the ramp was wobbly.

### **Supervision & Administrator**

- The facility did not have an administrator’s license posted

### **Residents’ Rights**

- No concerns noted.

### **Recreation**

- Residents would like to do more in the community.

### **Residents’ Activities of Daily Living (ADLs)**

- One resident reported needing pants.
- One resident reported needing soap and a toothbrush.
- One resident reported needing a suit.

### **Medication Storage and Administration**

- Resident B had a prescription for Hydrochlorothiazide 25 mg tablet, take one tablet by oral route every day. The MAR had the medication listed as 0.5mg.

### **Meals & Food Storage**

- At lunch, the corndogs were served on paper towels and the baked beans were in paper bowls.

### **Resident Records**

- Resident C's admission packet with available services, charges, bill of rights and grievances was not signed by the resident or a representative.

### **Resident Personal Needs Allowances**

- The most recent quarterly report for Resident A and Resident B were dated 12/31/14.
- Resident C did not have a quarterly report available. [Note: Although the resident has been approved for OSS, the facility reports not receiving anything for the resident. The facility still provides spending money to the resident in the (meantime).]

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- In the larger bathroom, the faucet on the left was not secured to the sink and had very low water pressure.
- The larger bathroom did not have soap or a hand drying device available.
- The knob on one of the front doors was very loose.
- The shower in the large bathroom did not have a shower curtain.
- The cabinet siding in the larger bathroom was coming off.

### **Additional Recommendations**

- Two residents would like to move.
- There are tree limbs hanging over the picnic area. A limb fell beside a Team member who was touring the area.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.