

Team Advocacy Inspection for October 29, 2015
Palmetto Ridge Assisted Living & Memory Care
Inspection conducted by Nicole Davis, P&A Team Advocate, Bethany Schweer, Volunteer
and Sarah St. Onge, Volunteer

Facility Information

Palmetto Ridge Assisted Living & Memory Care is located in Chesterfield County at 840 Manor Road, Cheraw. Team arrived at the facility at 10:50 AM and exited the facility at 2:47 PM. The administrator, Regina Smith, was not present for the inspection. The facility is operated by Palmetto Ridge Assisted Living and Memory Care LLC. There were 12 staff members present when Team arrived. The facility is licensed for 106 beds. The census was 90 with 87 residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2016. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to First Baptist Church, 126 Green Street, Cheraw, SC 29520 and Lower Macedonia Baptist Church, 5267 Teals Mill Road, Chesterfield, SC 29709.

Overview of Visit

During Team's visit we interviewed eight residents; talked to residents and staff; reviewed eight resident records, medications and medication administration records; and toured the facility. Lunch consisted of beef stew, collard greens, cornbread, cake, milk, juice, iced tea or coffee. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

The hot water temperatures in several bathrooms were 130°, 132.4° and 135°. The most recent HVAC inspection available for review was dated 4/7/14. The most recent electrical inspection available for review was dated 4/7/14. One resident reported needing pajamas, a coat and a vision exam. One resident had clothes that were too big. One resident reported needing boots and gloves. The jacket resident wore was torn. One resident would like to purchase a cellphone. One resident reported needing a pair of shoes, a vision exam, a dental exam and a health exam. One resident reported needing shoes, clothes and toothpaste. Resident A had a prescription for Synthroid 75 mcg, take one tablet every day, thirty minutes before breakfast. The medication was only 50 mcg. Resident A also had a prescription for Clozapine 100 mg, take twice a day. The MAR had the medication listed as Clozapine 25 mg tablet, take one tablet at bedtime and Clozapine 125mg tablet, by mouth at bedtime. Resident F had a discontinued order for Tegretol XR 100 mg tablet, take one tablet by mouth twice daily. The order was dated 9/30/15. The discontinued medication was still being stored with current medications. Resident A's most recent individual care plan was not signed by the resident or a responsible party. Resident D's most recent physical examination was dated 6/28/14. Resident E's most recent individual care plan available for review was dated 2/2/15. One staff member did not have documentation of first aid training. The drain cover was detached in the shower across from room number 44. The sink in that

bathroom was also clogged. One exterior door did not close all the way. Trash was on the ground beside the building. The building had a faint urine smell when Team arrived.

Areas of Commendation

- The facility had several different seating areas, nice comfortable furniture, plants, wall hangings, book shelves and televisions. The building was nicely decorated for the season.
- A current recreation calendar was posted. Activities included bingo, coffee social, ring toss, gospel singers and coloring.
- A daily signup sheet for an alternative meal was present for residents that did not want the scheduled meals.
- Staff members were helpful and assisted Team with inspection. Records were organized.
- Team observed a good rapport between residents and staff.
- A resident's birthday and employee of the month board was on display.
- There was an adequate supply of food present.
- A current fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Necessary SLED checks were completed.
- Fire extinguishers were monitored monthly. Fire drills were completed monthly, on different shifts.
- Observation notes were current and updated as needed.
- The controlled substance log was documented accurately and coincided with the amount of medication present.
- The hallways were being painted during Team's visit.
- An alarm notifies staff when outside doors are opened.

Areas Needing Improvement

Health/Safety

- The hot water temperatures in several bathrooms were 130°, 132.4° and 135°.
- The most recent HVAC inspection available for review was dated 4/7/14.
- The most recent electrical inspection available for review was dated 4/7/14.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing pajamas, a coat and a vision exam.
- One resident had clothes that were too big.
- One resident reported needing boots and gloves. The jacket resident wore was torn.
- One resident would like to purchase a cellphone.
- One resident reported needing a pair of shoes, a vision exam, a dental exam and a health exam.
- One resident reported needing shoes, clothes and toothpaste.

Medication Storage and Administration

- Resident A had a prescription for Synthroid 75 mcg, take one tablet every day, thirty minutes before breakfast. The medication was only 50 mcg.
- Resident A also had a prescription for Clozapine 100 mg, take twice a day. The MAR had the medication listed as Clozapine 25 mg tablet, take one tablet at bedtime and Clozapine 125mg tablet, by mouth at bedtime.
- Resident F had a discontinued order for Tegretol XR 100 mg tablet, take one tablet by mouth twice daily. The order was dated 9/30/15. The discontinued medication was still being stored with current medications.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A's most recent individual care plan was not signed by the resident or a responsible party.
- Resident D's most recent physical examination was dated 6/28/14. [Note: Staff reported a more recent examination had been completed and she will contact the physician for a copy.]
- Resident E's most recent individual care plan available for review was dated 2/2/15. [Note: Staff began updating the care plan while Team was present.]

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member did not have documentation of first aid training.

Housekeeping, Maintenance, Furnishings

- The drain cover was detached in the shower across from room number 44. The sink in that bathroom was also clogged. [Note: Staff began working on the clog immediately.]
- One exterior door did not close all the way.
- Trash was on the ground beside the building.
- The building had a faint urine smell when Team arrived. [Note: Staff started cleaning shortly Team's arrival.]

Additional Recommendations

- Four residents would like to work.
- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.