

Team Advocacy Inspection for August 11, 2016
Parker's Residential Care Home
Inspection conducted by Nicole Davis, P&A Team Advocate, and Antwoine Williams,
Volunteer



Facility Information

Parker's Residential Care Home is located in Aiken County at 935 Pineview Drive, New Ellenton, SC 29809-3302. Team arrived at the facility at 10:30 AM and exited the facility at 12:30 PM. The administrator, Drucilla Parker, was not present for the inspection. The facility is operated by Drucilla Parker. There was one staff member present when Team arrived. The facility is licensed for nine beds. The census was eight with seven residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2017. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Harmony House Residential Care, 704 Anderson Street, Calhoun Falls, SC 29628.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe a meal. The posted lunch menu consisted of beef pot pie, peaches and cream and tea or milk. Team conducted an exit interview with the staff.

Report Summary

One emergency light did not illuminate when tested. Near the smoking area, both handrails were loose and wobbly. In the backyard, two sheds were unsecured. One shed contained miscellaneous items such as gas cans, dressers, decorations, etc. The other shed served as another storage place for food. Residents reported not being able to take a nap when wanted. One resident reported needing a vision exam. One resident reported needing a dental exam. Resident B had a prescription for Polyethylene Glycol Powder 3350, take 17

gm (dissolved in 4-8oz of liquid) by mouth daily as needed. The medication was not listed on the MAR. Resident C had a prescription for Vitamin, take one daily. The medication did not have a label. Resident B's most recent physical examination had the resident diet listed as regular. In contrast, the resident's individual care plan had the resident's diet listed as diabetic. Resident B's personal funds ledger was inaccurate for the month of August. The resident's balance did not include his August allowance. Resident C has his funds managed by Tri Development Center, paying a monthly service fee of \$40. The resident would like to have more money to purchase personal items. Team suggested the facility possibly manage the resident's funds. The staff member's in-service training form was only signed by the trainer. The shower head and shower knob in the bathroom were very loose. The shower mat in the same bathroom was dirty. The bathroom in a resident's room did not have hand soap or a hand drying device.

Areas of Commendation

- The facility was free of odors. It was well furnished and contained plants, built in shelves, a large mounted television, nice hardwood floors and several recliners residents could use. The yard was well maintained; a small garden was in the backyard. The swimming pool in the back yard was fenced and properly secured.
- A current activity calendar was posted. Activities included pet therapy, bingo, wheel of fortune, and checkers.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "the staff is nice." Residents reported being able to speak with staff and the administrator if they had any concerns.
- Pet vaccination records were current.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food.
- DHEC inspections were available for review.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Facility records were very organized.
- Observation notes were current.
- Individual care plans were current and updated as needed.

Areas Needing Improvement

Health/Safety

- One emergency light did not illuminate when tested.
- Near the smoking area, both handrails were loose and wobbly.
- In the backyard, two sheds were unsecured. One shed contained miscellaneous items such as gas cans, dressers, decorations, etc. The other shed served as another storage place for food.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Residents reported not being able to take a nap when wanted.

Recreation

- One resident would like to attend a day program.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam.
- One resident reported needing a dental exam.

Medication Storage and Administration

- Resident B had a prescription for Polyethylene Glycol Powder 3350, take 17 gm (dissolved in 4-8oz of liquid) by mouth daily as needed. The medication was not listed on the MAR.
- Resident C had a prescription for Vitamin, take one daily. The medication did not have a label.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident B's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the resident diet listed as diabetic.

Resident Personal Needs Allowances

- Resident B's personal funds ledger was inaccurate for the month of August. The resident's balance did not include his August allowance.
- Resident C has his funds managed by Tri Development Center, paying a monthly service fee of \$40. The resident would like to have more money to purchase personal items. Team suggested the facility possibly manage the resident's funds.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The staff member's in-service training form was only signed by the trainer.

Housekeeping, Maintenance, Furnishings

- The shower head and shower knob in the bathroom were very loose.
- The shower mat in the same bathroom was dirty.
- The bathroom in a resident's room did not have hand soap or a hand drying device. Staff reported the resident uses all of the items each day.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.