

Team Advocacy Inspection for October 26, 2015

Peoples Residential Care

Inspection conducted by Nicole Davis, P&A Team Advocate, and Mason Smith, Volunteer



Facility Information

Peoples Residential Care is located in Lexington County at 120 Addy Lane, Lexington, SC 29072-3405. Team arrived at the facility at 9:51 AM and exited the facility at 12:56 PM. The administrator was not present for the inspection. The facility is operated by Yvonne Harrison. There were two staff members present when Team arrived, the owner arrived soon after. The facility is licensed for 15 beds, separated in two buildings. The census was 15 with 13 residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2015. The posted administrator's license was not current. The facility had a written emergency plan to evacuate to Stephanie's Residential Care Facility, 4033 Delree Street, West Columbia, SC 29170.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Team did not observe lunch; the owner brought cans of chicken noodle soup for the residents to eat. Staff reported she would also be making grilled cheese sandwiches. The posted menu was meat loaf, au gratin potatoes, sweet peas, bread budding, punch and water. Team conducted an exit interview with the owner and staff.

Report Summary

The most recent HVAC inspection available for review was dated 5/7/14. The most recent electrical inspection available for review was dated 6/6/14. The most recent TB risk assessment available for review was dated 4/4/14. The flooring is very slippery when wet. One staff had mopped but not placed any signs out to

warn the residents. The posted DHEC license expired 3/31/15. The posted administrator's license expired 6/30/15. One resident reported needing a vision exam and eye glasses. Another resident reported needing reading glasses. One resident reported needing shampoo. Resident B had a discontinued order for Risperidone 2mg tablet, take one tablet orally twice a day. The order was dated 8/16/15 but the owner reported the facility hadn't received it until 10/19/15. The MAR showed the resident had been receiving the medication every morning until 10/19/15. The discontinued medication was still being stored with current medications. Resident B had a prescription for Potassium CL ER 10mg tablet, take one tablet orally twice a day. The MAR had not been initialed for the 10/26/15 8 AM administration. Resident C had a prescription for Clozapine 100mg tablet, take one tablet orally every morning and Clozapine 100mg tablet, take two tablets orally at bedtime. The medications were not available. The MAR for Resident C had not been initialed for administration on the morning of Team's inspection. The September MAR was last initialed on 9/27/15 at 8 AM. A substitution menu was not posted. Resident C did not have monthly observation notes available for review. Resident B's last three quarterly reports were all blank but signed by the resident and staff. One staff did not have records available for review. Building A: The faucet of one bathroom sink was very loose and the sink was clogged. In another bathroom, the railing in the shower was very loose and the trash can did not have a lid although females used the bathroom. Mattresses were propped against the wall in the hallway, making it difficult to walk through. Building B: The porch had loose boards that moved when stepped on. In the living room, by the door, the flooring moved when walked on. In several places around the facility, the roof had rotted. Team observed several wood bees entering holes in the roof. One bathroom had a very slow drain. One room had a strong urine smell. Bed frames were outside between the two buildings.

Areas of Commendation

- Both buildings had nice, comfortable looking furniture, contained a television, wall hangings, plants and board games. They also contained season appropriate decorations.
- A current recreation calendar was posted. Activities included peer talk session, chair aerobics, library time, board games and exercise. Residents reported the activities do occur at the facility.
- Team observed a good rapport between residents and staff.
- Residents reported feeling safe and being able to speak with staff about any concerns. One resident reported "The facility takes care of us."
- Team observed residents coming and going as they pleased. One resident reported "I walk to the store every day."
- There was an adequate supply of food present. One resident described the food as "delicious food, fresh every day."
- The water temperatures were in the appropriate ranges.
- A current fire alarm inspection was available for review.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Individual care plans were current and updated as needed.
- The controlled substance log reviewed was documented accurately and coincided with the amount of medication present.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection available for review was dated 5/7/14.
- The most recent electrical inspection available for review was dated 6/6/14.
- The most recent TB risk assessment available for review was dated 4/4/14.
- The flooring is very slippery when wet. One staff had mopped but not placed any signs out to warn the residents.

Supervision & Administrator

- The posted DHEC license expired 3/31/15. [Note: Team contacted DHEC regarding the expired license and was informed the facility is currently undergoing a change of ownership.]
- The posted administrator's license expired 6/30/15.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing a vision exam and eye glasses.
- Another resident reported needing reading glasses.
- One resident reported needing shampoo.

Medication Storage and Administration

- Resident B had a discontinued order for Risperidone 2mg tablet, take one tablet orally twice a day. The order was dated 8/16/15 but the owner reported the facility hadn't received it until 10/19/15. The MAR showed the resident had been receiving the medication every morning until 10/19/15. The discontinued medication was still being stored with current medications.
- Resident B had a prescription for Potassium CL ER 10mg tablet, take one tablet orally twice a day. The MAR had not been initialed for the 10/26/15 8 AM administration.
- Resident C had a prescription for Clozapine 100mg tablet, take one tablet orally every morning and Clozapine 100mg tablet, take two tablets orally at bedtime. The medications were not available. [Note: Staff reported the medications had been ordered.]
- The MAR for Resident C had not been initialed for administration on the morning of Team's inspection. The September MAR was last initialed on 9/27/15 at 8 AM.

Meals & Food Storage

- A substitution menu was not posted.

Resident Records

- Resident C did not have monthly observation notes available for review.

Resident Personal Needs Allowances

- Resident B's last three quarterly reports were all blank but signed by the resident and staff.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff did not have records available for review. [Note: The owner reported the records were at a sister facility and she would make copies to have at this facility.]

Housekeeping, Maintenance, Furnishings

- Building A
 - The faucet of one bathroom sink was very loose and the sink was clogged.
 - In another bathroom, the railing in the shower was very loose and the trash can did not have a lid although females used the bathroom. The bathroom also had a faint smoke smell.
 - Mattresses were propped against the wall in the hallway, making it difficult to walk through. [Note: Staff reported the facility was replacing residents' mattresses.]
- Building B
 - The porch had loose boards that moved when stepped on.
 - In the living room, by the door, the flooring moved when walked on.
 - In several places around the facility, the roof had rotted. Team observed several wood bees entering holes in the roof.
 - One bathroom had a very slow drain.
 - One room had a strong urine smell.
- Bed frames were outside between the two buildings.

Additional Recommendations

- One resident would like to work.
- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.